

United Kingdom-London: Health and social work services
OJ S 67/2015 04/04/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Tower Hamlets Clinical Commissioning Group
Postal address: 2nd Floor Alderney Building, Mile End Hospital, Bancroft Road
Town: London
Postal code: E1 4DG
Country: United Kingdom
For the attention of: Jacqueline Chambers
E-mail: jacqueline.chambers@nelcsu.nhs.uk
Telephone: +44 2036881630
Internet address(es):
General address of the contracting authority: www.towerhamletsccg.nhs.uk
Address of the buyer profile: www.towerhamletsccg.nhs.uk
Electronic access to information: <https://www.supplying2nhs.com>
Electronic submission of tenders and requests to participate: <https://www.supplying2nhs.com>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Mental Health Community Residential Rehabilitation Service.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 25: Health and social services
NUTS code UKI London

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Health and social work services. Miscellaneous health services. Community health services. Residential health facilities services. Health services. An intensive mental health residential rehabilitation service for 11 to 13 men and women with severe and enduring mental illness,

located in the community. The service will provide treatment, interventions, care and support to address and minimise the symptoms and functional impairment of long-term mental illness, and to promote recovery. The service should provide treatment, care and accommodation. It will be part of the local mental health rehabilitation pathway between inpatient care and high support accommodation — To commission Mental Health Community Residential Rehabilitation Services for vulnerable service users with previous history of high use of mental health services, as part of the whole system of mental health care in the Borough. — To engage such mental health service users at as early a point in their recovery as possible with skilled rehabilitation interventions. — To commission a facility which can support long-term outcomes by meeting the rehabilitation needs of Tower Hamlets residents who have a history of high use of inpatient or residential care or other intensive parts of the mental health system, and who require focused support in order to move on to high supported accommodation. — To commission community-based residential rehabilitation services with specialist clinical support which provides the high need rehabilitation component in a care pathway from long-term use of inpatient and residential care to independent living in the community. — To commission a service with 24 hour support which promotes activities of daily living on the principles of the recovery model. — To commission a service which is staffed and run in a manner which is sensitive to the diverse cultural needs of the population of Tower Hamlets. This procurement is for Part B services for the purposes of the Public Contracts Regulations 2006 (as amended) (Regulations). Accordingly, the Contracting Authority are only bound by those parts of the Regulations detailed in Regulations 5(2). The Contracting Authority are not voluntarily following any other part of the Regulations. The procedure that the Contracting Authority is following is as set out in the MOI and PQQ. As the CCG is a relevant body for the purposes of the National Health Service (Procurement Patient Choice and Competition) (No. 2) Regulations 2013 (SI 2013 No. 500) these Regulations also apply to this procurement.

II.1.5. CPV code(s)

85000000 Health and social work services, 85140000 Miscellaneous health services, 85323000 Community health services, 85144000 Residential health facilities services, 85100000 Health services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 2 891 740 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of
1. Financial and Commercial. Weighting 30

2. Service Delivery. Weighting 25
3. Quality, Performance and Outcomes. Weighting 10
4. Mobilisation. Weighting 5
5. Sustainability and Deliverability. Weighting 10
6. Safeguarding. Weighting 5
7. Community Benefits and Added Value. Weighting 5
8. Presentation and Interview. Weighting 10

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NELCSU/WELC/TH/TO/2014/00011

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

V.1. Date of conclusion of the contract

17.3.2015

V.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

V.3. Name and address of the contractor

Official name: Look Ahead Care and Support

Postal address: Kings Buildings, 16, Smiths Square

Town: London

Postal code: SW1P 3HQ

Country: United Kingdom

E-mail: fiona.costello@lookahead.org.uk

Internet address: www.lookahead.org.uk

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 1 730 000 GBP

excluding VAT

Total value of the procurement:

Value: 2 685 205 GBP

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. The service will provide an intensive residential service providing care, support, mental health rehabilitation and accommodation for 11-13 men and women who have severe and enduring mental illness (typically schizophrenia), as part of Tower Hamlets local rehabilitation pathway between acute or forensic hospital inpatient and residential services, on the one hand, and high support accommodation, on the other. The service will be provided in suitable premises located in London Borough of Tower Hamlets. A mental health rehabilitation service provides treatment, interventions and support to address and minimise the symptoms and functional impairment of people with complex mental health needs. It adopts a recovery approach that values service users as partners in a collaborative relationship with staff to identify and work towards personalised goals, with the long term aim of achieving individual autonomy and independence. — To commission Mental Health Community Residential Rehabilitation Services for vulnerable service users with previous history of high use of mental health services, as part of the whole system of mental health care in the Borough. — To engage such mental health service users at as early a point in their recovery as possible with skilled rehabilitation interventions. — To commission a facility which can support long-term outcomes by meeting the rehabilitation needs of Tower Hamlets residents who have a history of high use of inpatient or residential care or other intensive parts of the mental health system, and who require focused support in order to move on to high supported accommodation. — To commission community-based residential rehabilitation services with specialist clinical support which provides the high need rehabilitation component in a care pathway from long-term use of inpatient and residential care to independent living in the community. — To commission a service with 24 hour support which promotes activities of daily living on the principles of the recovery model. — To commission a service which is staffed and run in a manner which is sensitive to the diverse cultural needs of the population of Tower Hamlets.

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<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=139231783>

GO Reference: GO-201542-PRO-6491736.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Monitor House

Postal address: 133-155 Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

Body responsible for mediation procedures

Official name: Monitor House

Postal address: 133-155 Waterloo Road, Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Not provided.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Monitor

Postal address: House 133-155, Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

VI.4. Date of dispatch of this notice

2.4.2015