

**United Kingdom-Leeds: Business and management consultancy and related services**  
**OJ S 67/2015 04/04/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: National Health Service Commissioning Board

Postal address: Quarry House, Quarry Hill

Town: Leeds

Postal code: LS2 7UE

Country: United Kingdom

**Internet address(es):**

General address of the contracting authority: [www.england.nhs.uk](http://www.england.nhs.uk)

Address of the buyer profile: [www.england.nhs.uk/lpf](http://www.england.nhs.uk/lpf)

Electronic access to information: [www.england.nhs.uk/lpf](http://www.england.nhs.uk/lpf)

Electronic submission of tenders and requests to participate: <https://nhsbsa.bravosolution.co.uk/web/login.shtml>

**I.2. Type of the contracting authority**

National or federal agency/office

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: See Section VI.2 for further information on contracting authorities

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Framework Agreement for Commissioning Support Services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 11: Management consulting services [6] and related services

Main site or place of performance: Various locations throughout England.

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

The procurement involves the establishment of a framework agreement

**II.1.4. Short description of the contract or purchase(s)**

The NHS Commissioning Board (operating under the name NHS England) has established a Framework Agreement for the provision of Commissioning Support Services.

The Framework Agreement is divided into the following Lots:

Lot 1 - End-to-end Commissioning Support Services including:

- Business support services;
- Healthcare procurement and provider management;
- Service transformation and redesign;
- Communications and patient and public engagement;
- Business intelligence

Lot 2 - Specialist Decision Support Services. This lot is further divided into two sub-lots as follows:

- Lot 2A - Medicines management and optimisation
- Lot 2B - Individual Funding Request case management, supporting the commissioning of Continuing Healthcare and Funded Nursing Care.

#### **II.1.5. CPV code(s)**

79400000 Business and management consultancy and related services, 72250000 System and support services, 72212517 IT software development services, 48490000 Procurement software package, 72314000 Data collection and collation services, 79420000 Management-related services, 79416000 Public relations services, 85121100 General-practitioner services, 48482000 Business intelligence software package, 79994000 Contract administration services, 79414000 Human resources management consultancy services, 72600000 Computer support and consultancy services, 72224000 Project management consultancy services, 71317210 Health and safety consultancy services, 79600000 Recruitment services, 72221000 Business analysis consultancy services, 72316000 Data analysis services, 72245000 Contract systems analysis and programming services, 72212440 Financial analysis and accounting software development services, 79211000 Accounting services, 72415000 World wide web (www) site operation host services, 72246000 Systems consultancy services, 79412000 Financial management consultancy services, 85141220 Advisory services provided by nurses, 98200000 Equal opportunities consultancy services, 79400000 Business and management consultancy and related services, 72310000 Data-processing services, 72313000 Data capture services, 72222300 Information technology services, 79200000 Accounting, auditing and fiscal services, 72212482 Business intelligence software development services, 72240000 Systems analysis and programming services, 79410000 Business and management consultancy services, 79413000 Marketing management consultancy services, 79419000 Evaluation consultancy services, 79211110 Payroll management services, 72000000 IT services: consulting, software development, Internet and support, 72700000 Computer network services, 79411000 General management consultancy services, 72322000 Data management services, 85149000 Pharmacy services, 79421000 Project-management services other than for construction work, 72220000 Systems and technical consultancy services, 75122000 Administrative healthcare services, 79999000 Scanning and invoicing services, 79418000 Procurement consultancy services, 85321000 Administrative social services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

Lowest offer 3 000 000 000 and Highest offer 5 000 000 000 GBP  
excluding VAT

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Restricted

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Quality. Weighting 85
2. Price. Weighting 15

##### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

13/04/04 - Framework Agreement for Commissioning Support Services

##### **IV.3.2. Previous publication concerning this procedure**

###### **Prior information notice**

Notice number in the OJ S: [2014/S 7-008036](#) of 10.1.2014

###### **Contract notice**

Notice number in the OJ S: [2014/S 40-066467](#) of 26.2.2014

###### **Other previous publications**

Notice number in the OJ S: [2014/S 65-110922](#) of 2.4.2014

#### **Section V: Award of contract**

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Lot title: Lot 1 - End-to-end Commissioning Support Services

##### **V.1. Date of conclusion of the contract**

4.2.2015

##### **V.2. Information about tenders**

Number of tenders received: 15

##### **V.3. Name and address of the contractor**

Official name: See Section VI.2 for full list of economic operators in favour of whom a contract award decision has been taken

##### **V.4. Information on value of the contract/lot**

##### **V.5. Information about subcontracting**

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Lot title: 2A - Specialist Decision Support. Medicines Management and Optimisation

##### **V.1. Date of conclusion of the contract**

4.2.2015

##### **V.2. Information about tenders**

Number of tenders received: 12

**V.3. Name and address of the contractor**

Official name: See Section VI.2 for full list of economic operators in favour of whom the contract award decision has been taken

**V.4. Information on value of the contract/lot****V.5. Information about subcontracting**

Lot title: Lot 2B - Individual Funding Requests case management and supporting the commissioning of Continuing Healthcare and Funded Nursing Care

**V.1. Date of conclusion of the contract**

4.2.2015

**V.2. Information about tenders**

Number of tenders received: 11

**V.3. Name and address of the contractor**

Official name: See Section VI.2 for full list of economic operators in favour of whom a contract award decision has been taken

**V.4. Information on value of the contract/lot****V.5. Information about subcontracting****Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information**

Economic Operators in favour of whom a contract award decision has been taken:

Lot 1

Official Name: Capita Business Services Limited

Postal Address: 71 Victoria Street

Town: Westminster, London,

Postal Code: SW1H 0XA

Country: United Kingdom

Internet Address (URL): <http://www.capita.co.uk/>

Official Name: Mouchel Business Services Ltd

Postal Address: Export House, Cawsey Way, Woking

Town: Surrey,

Postal Code: GU21 6QX

Country: United Kingdom

Internet Address (URL): <http://mbedconsortium.co.uk/>

Official Name: NHS Arden GEM Commissioning Support Unit (Arden GEM CSU)

Postal Address: Francis Crick House, Summerhouse Road, Moulton Park Industrial Estate

Town: Northampton,

Postal Code: NN3 6BF

Country: United Kingdom

Internet Address (URL): <http://www.ardengemcsu.nhs.uk/>

Official Name: NHS Central Southern Commissioning Support Unit

Postal Address: First Floor, Rivergate House, Newbury Business Park, London Road

Town: Newbury

Postal Code: RG14 2PZ

Country: United Kingdom

Internet Address (URL): <https://www.cscsu.nhs.uk/>

Official Name: NHS Midlands and Lancashire Commissioning Support Unit

Postal Address: Kingston House, 438-450 High Street

Town: West Bromwich

Postal Code: B70 9LD

Country: United Kingdom

Internet Address (URL): <http://midlandsandlancashirecsu.nhs.uk/>

Official Name: NHS North East London Commissioning Support Unit (NEL CSU)

Postal Address: Clifton House, 75-77 Worship Street

Town: London

Postal Code: EC2A 2DU

Country: United Kingdom

Internet Address (URL): <http://www.nelcsu.nhs.uk/>

Official Name: NHS North of England Commissioning Support Unit

Postal Address: John Snow House

Town: Durham

Postal Code: DH1 3YG

Country: United Kingdom

Internet Address (URL): <http://www.necsu.nhs.uk/>

Official Name: NHS South and West Commissioning Support Unit (consisting of NHS South Commissioning Support Unit and NHS South West Commissioning Support Unit)

Postal Address: South Plaza, Marlborough Street

Town: Bristol

Postal Code: BS1 3NX

Country: United Kingdom

Internet Address (URL): <http://www.swcsu.nhs.uk/>

Official Name: NHS South East Commissioning Support Unit

Postal Address: 1 Lower Marsh, Waterloo

Town: London

Postal Code: SE1 7NT

Country: United Kingdom

Internet Address (URL): <http://www.southeastcsu.nhs.uk/>

Official Name: Optum Health Solutions (UK) Ltd

Postal Address: Star House, 20 Grenfell Road, Maidenhead

Town: Berkshire

Postal Code: SL6 1EH

Country: United Kingdom

Internet Address (URL): <http://www.optum.co.uk/>

Lot 2A

Official Name: Capita Business Services Limited

Postal Address: 71 Victoria Street,

Town: Westminster, London,

Postal Code: SW1H 0XA

Country: United Kingdom

Internet Address (URL): <http://www.capita.co.uk/>

Official Name: NHS Central Southern Commissioning Support Unit

Postal Address: First Floor, Rivergate House, Newbury Business Park, London Road

Town: Newbury

Postal Code: RG14 2PZ

Country: United Kingdom

Internet Address (URL): <https://www.cscsu.nhs.uk/>

Official Name: NHS Arden GEM Commissioning Support Unit (Arden GEM CSU)

Postal Address: Francis Crick House, Summerhouse Road, Moulton Park Industrial Estate

Town: Northampton,

Postal Code: NN3 6BF

Country: United Kingdom

Internet Address (URL): <http://www.ardengemcsu.nhs.uk/>

Official Name: NHS Midlands and Lancashire Commissioning Support Unit

Postal Address: Kingston House, 438-450 High Street

Town: West Bromwich

Postal Code: B70 9LD

Country: United Kingdom

Internet Address (URL): <http://midlandsandlancashirecsu.nhs.uk/>

Official Name: NHS North East London Commissioning Support Unit (NEL CSU)

Postal Address: Clifton House, 75-77 Worship Street

Town: London

Postal Code: EC2A 2DU

Country: United Kingdom

Internet Address (URL): <http://www.nelcsu.nhs.uk/>

Official Name: NHS North of England Commissioning Support Unit

Postal Address: John Snow House

Town: Durham

Postal Code: DH1 3YG

Country: United Kingdom

Internet Address (URL): <http://www.necsu.nhs.uk/>

Official Name: NHS South East Commissioning Support Unit

Postal Address: 1 Lower Marsh, Waterloo

Town: London

Postal Code: SE1 7NT

Country: United Kingdom

Internet Address (URL): <http://www.southeastcsu.nhs.uk/>

Official Name: Optum Health Solutions (UK) Ltd

Postal Address: Star House, 20 Grenfell Road, Maidenhead

Town: Berkshire

Postal Code: SL6 1EH

Country: United Kingdom

Internet Address (URL): <http://www.optum.co.uk/>

Lot 2B

Official Name: NHS Arden GEM Commissioning Support Unit (Arden GEM CSU)

Postal Address: Francis Crick House, Summerhouse Road, Moulton Park Industrial Estate

Town: Northampton,

Postal Code: NN3 6BF

Country: United Kingdom

Internet Address (URL): <http://www.ardengemcsu.nhs.uk/>

Official Name: NHS Central Southern Commissioning Support Unit

Postal Address: First Floor, Rivergate House, Newbury Business Park, London Road

Town: Newbury

Postal Code: RG14 2PZ

Country: United Kingdom

Internet Address (URL): <https://www.cscsu.nhs.uk/>

Official Name: NHS Midlands and Lancashire Commissioning Support Unit

Postal Address: Kingston House, 438-450 High Street

Town: West Bromwich

Postal Code: B70 9LD

Country: United Kingdom

Internet Address (URL): <http://midlandsandlancashirecsu.nhs.uk/>

Official Name: NHS North East London Commissioning Support Unit (NEL CSU)

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Town: London

Postal Code: EC2A 2DU

Country: United Kingdom

Internet Address (URL): <http://www.nelcsu.nhs.uk/>

Official Name: NHS North of England Commissioning Support Unit

Postal Address: John Snow House

Town: Durham

Postal Code: DH1 3YG

Country: United Kingdom

Internet Address (URL): <http://www.necsu.nhs.uk/>

Official Name: NHS North West Commissioning Support Unit

Postal Address: 1829 Building, Countess of Chester Health Park, Liverpool Road

Town: Chester

Postal Code: CH2 1HJ

Country: United Kingdom

Internet Address (URL): <http://northwestcsu.nhs.uk/>

Official Name: NHS South and West Commissioning Support Unit (consisting of NHS South Commissioning Support Unit and NHS South West Commissioning Support Unit)

Postal Address: South Plaza, Marlborough Street

Town: Bristol

Postal Code: BS1 3NX

Country: United Kingdom

Internet Address (URL): <http://www.swcsu.nhs.uk/>

Official Name: NHS South East Commissioning Support Unit

Postal Address: 1 Lower Marsh, Waterloo

Town: London

Postal Code: SE1 7NT

Country: United Kingdom

Internet Address (URL): <http://www.southeastcsu.nhs.uk/>

Official Name: NHS Yorkshire and Humber Commissioning Support Unit

Postal Address: Unit 1, Triune Court, Monks Cross North

Town: York

Postal Code: YO32 9GZ

Country: United Kingdom

Internet Address (URL): <http://yhcs.org.uk/>

The contracting authority is purchasing on behalf of the following other contracting authorities:

1. The Contracting Authority is putting in place a Framework Agreement which will be accessible for use by the following organisations, (including any future successor organisation (s) to the functions exercised by any such organisations):

- The National Health Service Commissioning Board (known as NHS England), and all bodies hosted by The National Health Service Commissioning Board;
  - Any other Health Service Body as defined at section 9 National Health Service Act 2006, including but not limited to any:
    - i. Clinical Commissioning Group;
    - ii. NHS Trust;
    - iii. Special Health Authority;
    - iv. The Care Quality Commission;
    - v. National Institute for Health Care Excellence, known as NICE;
    - vi. The Health and Social Care Information Centre;
    - vii. The Secretary of State;
    - viii. relevant Welsh health service bodies.
  - NHS Foundation Trusts;
  - Academic Health Science Networks;
  - The NHS Trust Development Authority;
  - Monitor;
  - Health Education England including Local Education and Training Boards (LETB) constituted as committees of Health Education England;
  - NHS Health Research Authority;
  - The Department of Health;
  - Executive agencies of the Department of Health including but not limited to Public Health England, the Medicines and Healthcare Products Regulatory Agency and the National Institute of Health Research;
  - Arms Length Bodies of the Department of Health not otherwise listed in this Contract Notice including but not limited to NHS Blood and Transplant, NHS Business Services Authority, NHS Litigation Authority, Human Fertilisation and Embryology Authority, and the Human Tissue Authority;
  - Any provider of primary medical services under a GMS, PMS or APMS contract;
  - All Local Authorities, as defined under section 1 the Local Government Act 2000 including Health and Well Being Boards established by any Local Authority.
2. The framework agreement shall be accessible to the above named organisations whether procuring themselves, or on behalf of other such named organisations, or procuring together as members of any joint procurement.
  3. The services under the framework agreement shall be available to organisations for the direct or indirect support of their organisation's functions related to the commissioning of health and/or social care related services. For the avoidance of doubt this shall extend to the support of back office and support functions of any such organisation. The detailed service descriptions of services covered by this procurement process and the framework agreement shall be set out in the ITT.
  4. For the avoidance of doubt reference to health and/or social care services, includes but is not limited to; primary care services, secondary care services, community care services, tertiary care services, social services and public health services.

### **VI.3. Procedures for review**

#### **VI.3.1. Review body**

#### **VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: In accordance with Regulation 32 (Information about contract award procedure and the application of standstill period prior to contract award) and Regulation 47 (Enforcement of Obligations) of the Public Contracts Regulations 2006.

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

30.3.2015