

**United Kingdom-Lochgilthead: Telecommunications system**  
**OJ S 64/2017 31/03/2017**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Argyll Community Housing Association Limited

Postal address: Dalriada House

Town: Lochgilthead

NUTS code: UKM6 Highlands and Islands

Postal code: PA31 8JL

Country: United Kingdom

E-mail: [chris.shaw@shawc.co.uk](mailto:chris.shaw@shawc.co.uk)

**Internet address(es):**

Main address: <http://www.acha.co.uk>

Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10562](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10562)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Telephony and Contact Centre Solution.

**II.1.2. Main CPV code**

32524000 Telecommunications system

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The provision of a Contact Centre Solution, PCI DSS Call Recording system, Wallboard and Call Reporting solution that is fully integrated with ACHA's on-premise installation of Skype for Business 2015.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

## **Total value of the procurement**

Lowest offer: 82 229,00 GBP / Highest offer: 143 170,00 GBP taken into consideration

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

32524000 Telecommunications system

#### **II.2.3. Place of performance**

NUTS code: UKM6 Highlands and Islands

Main site or place of performance: Helensburgh.

#### **II.2.4. Description of the procurement**

The provision of a contact centre solution, PCI DSS Call recording solution, Call Reporting, and Wallboard solution that is fully integrated with an on-premise installation of Skype for Business 2015.

#### **II.2.5. Award criteria**

Quality criterion - Name: Solution / Weighting: 50

Quality criterion - Name: Service and support / Weighting: 20

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 231-420913](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

23/03/2017

### **V.2.2. Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: 4net Technologies Ltd

Postal address: Cobra Court, 3 Scholar Green Road

Town: Manchester

NUTS code: UK United Kingdom

Postal code: M32 0TR

Country: United Kingdom

Telephone: +44 7889410210

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 90 000,00 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

(SC Ref: 489803).

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Argyll Community Housing Association Limited

Postal address: Dalriada House

Town: Lochgilphead

Postal code: PA31 8JL

Country: United Kingdom

Internet address: <http://www.acha.co.uk>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Alcatel period has been completed and no challenges were received.

### **VI.5. Date of dispatch of this notice**

30/03/2017