

United Kingdom-London: Communication software package

OJ S 55/2018 20/03/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NEL Commissioning Support Unit

Postal address: North and East London Commissioning Support Unit, 75-77 Worship Street,
2nd Floor Clifton House

Town: London

NUTS code: UKI43 Haringey and Islington

Postal code: EC2A 2DU

Country: United Kingdom

Contact person: Mr Juan Carosio

E-mail: juan.carosio@nhs.net

Telephone: +44 2036882016

Internet address(es):Main address: <http://www.nelcsu.nhs.uk/>Address of the buyer profile: <http://www.nelcsu.nhs.uk/>**I.1. Name and addresses**

Official name: Enfield Clinical Commissioning Group

Postal address: Holbrook House, Cockfosters Road

Town: London

NUTS code: UKI54 Enfield

Postal code: EN4 0DR

Country: United Kingdom

E-mail: juan.carosio@nhs.net**Internet address(es):**Main address: <http://www.enfieldccg.nhs.uk/>**I.1. Name and addresses**

Official name: Barnet Clinical Commissioning Group

Postal address: North London Business Park, Oakleigh Road South

Town: London

NUTS code: UKI71 Barnet

Postal code: N11 1NP

Country: United Kingdom

E-mail: juan.carosio@nhs.net**Internet address(es):**Main address: <http://www.barnetccg.nhs.uk/>**I.1. Name and addresses**

Official name: Haringey Clinical Commissioning Group

Postal address: River Park House, 225 High Road

Town: London
NUTS code: UKI43 Haringey and Islington
Postal code: N22 8HQ
Country: United Kingdom
E-mail: juan.carosio@nhs.net
Internet address(es):
Main address: <http://www.haringeyccg.nhs.uk/>

I.1. Name and addresses

Official name: Islington Clinical Commissioning Group
Postal address: Laycock Street
Town: London
NUTS code: UKI43 Haringey and Islington
Postal code: N1 1TH
Country: United Kingdom
E-mail: juan.carosio@nhs.net
Internet address(es):
Main address: <http://www.islingtonccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Advert/Index?advertId=e78e55cb-1b29-e811-80eb-005056b64545>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Advert/Index?advertId=e78e55cb-1b29-e811-80eb-005056b64545>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

PRJ 596 Patient Communication SMS solution for North Central London CCG's
Reference number: DN319719

II.1.2. Main CPV code

48510000 Communication software package

II.1.3. Type of contract

Services

II.1.4. Short description

Barnet, Enfield, Haringey and Islington CCGs are undertaking a joint procurement to deploy text reminder solution for General Practice within the geographical areas of the CCG. The

contract is for a period of 3 years with an option to extend 2 years (1.6.2018- 30.5.2023). The finance envelope for the 5 year period exclusive of VAT is 1 600 000 — 1 3000 000 GBP. The evaluation will be based on the lowest total cost of ownership subject to meeting the requirements as outlined in the Specification.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKI London

II.2.4. Description of the procurement

Barnet, Enfield, Haringey and Islington CCGs are undertaking a joint procurement to deploy text reminder solution for General Practice within the geographical areas of the CCG. The contract is for a period of 3 years with an option to extend 2 years (1.6.2018- 30.5.2023). The finance envelope for the 5 year period exclusive of VAT is 1 600 000 — 1 3000 000 GBP. The evaluation will be based on the lowest total cost of ownership subject to meeting the requirements as outlined in the Specification.

The solution will deliver the following functionality:

Outbound SMS, Inbound SMS, Email notifications to practices and commissioners to prompt for any updates and reports, Commissioners tools to monitor and manager, Practice management tool, Integrated smartphone Application, Compatibility.

Product(s) must interface with local clinical systems (EMIS Web and INPS).

Appointment booking telemetry must be compatible with NHS Digital patient online auditing systems and appropriate training as detailed in the specification.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Lowest total cost of ownership compliant with customer requirements /
Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 1 700 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Optional extension of up to 24 Months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/04/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 20/04/2018 Local time: 14:00

Place:

1 Lower Marsh

Waterloo.

SE1 7NT.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NEL Commissioning Support Unit

Postal address: 75-77 Worship Street

Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: juan.carosio@nhs.net
Telephone: +44 2036882016

VI.4.2. Body responsible for mediation procedures

Official name: NEL Commissioning Support Unit
Postal address: 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: juan.carosio@nhs.net
Internet address: <http://www.nelcsu.nhs.uk/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
At above mentioned email address.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Procurement Team NEL CSU
Postal address: 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: juan.carosio@nhs.net
Internet address: <http://www.nelcsu.nhs.uk/>

VI.5. Date of dispatch of this notice

16/03/2018