

121959-2026 - Result

Spain – Programming services of application software – Contratación del servicio externo de desarrollo informático para dar soporte técnico en el análisis, desarrollo y mantenimiento — tanto correctivo como evolutivo— de todas las aplicaciones relacionadas con la historia clínica digital de Mutualia

OJ S 36/2026 20/02/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Dirección Gerencia de Mutualia, Mutua Colaboradora con la Seguridad Social nº 02

Email: contratacion@mutualia.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación del servicio externo de desarrollo informático para dar soporte técnico en el análisis, desarrollo y mantenimiento —tanto correctivo como evolutivo— de todas las aplicaciones relacionadas con la historia clínica digital de Mutualia

Description: Contratación del servicio externo de desarrollo informático para dar soporte técnico en el análisis, desarrollo y mantenimiento —tanto correctivo como evolutivo— de todas las aplicaciones relacionadas con la historia clínica digital de Mutualia

Procedure identifier: 95444f2c-bbd6-47d8-8b31-4c0f40e77cc1

Previous notice: 004b3190-5b68-4dda-b1da-c1697aa8ca07-01

Internal identifier: 2025/123/01

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212000 Programming services of application software

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Contratación del servicio externo de desarrollo informático para dar soporte técnico en el análisis, desarrollo y mantenimiento —tanto correctivo como evolutivo— de todas las aplicaciones relacionadas con la historia clínica digital de Mutua

Description: Contratación del servicio externo de desarrollo informático para dar soporte técnico en el análisis, desarrollo y mantenimiento —tanto correctivo como evolutivo— de todas las aplicaciones relacionadas con la historia clínica digital de Mutua

Internal identifier: 2025/123/01

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212000 Programming services of application software

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Detalle de la solución.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Devolución del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

Criterion:

Type: Quality

Description: Equipo de Trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Plan de pruebas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Plan de transferencia del conocimiento.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Transferencia del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección Gerencia de Mutualia, Mutua Colaboradora con la Seguridad Social nº 02 - MUTUALIA

Information about review deadlines: Conforme a la LCSP "Artículo 50. Iniciación del procedimiento y plazo" 1. El procedimiento de recurso se iniciará mediante escrito que deberá presentarse en el plazo de quince días hábiles

6. Results

Value of all contracts awarded in this notice: 222 096,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ECNA INFORMATICA S.L.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 222 096,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 2025/123/01

Date on which the winner was chosen: 16/01/2026

Date of the conclusion of the contract: 09/02/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 222 096,00 EUR

Value of the highest admissible tender: 222 096,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Dirección Gerencia de Mutualia, Mutua Colaboradora con la Seguridad Social nº 02

Registration number: 50265410045661

Registration number: G95471165

Town: Bilbao

Postcode: 48009

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Contact point: Dirección Gerencia de Mutualia, Mutua Colaboradora con la Seguridad Social nº 02

Email: contratacion@mutualia.es

Telephone: +034 944252500

Fax: +034 944242634

Internet address: <http://www.mutualia.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Uk1pxyFxAmmQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: MUTUALIA

Town: Bilbao

Postcode: 48009

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: contratacion@mutualia.es

Telephone: +034 944252500

Internet address: <https://www.mutualia.eus/es/>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: ECNA INFORMATICA S.L.

Size of the economic operator: Micro, small, or medium

Registration number: B48119341
Town: Bilbao
Postcode: 48008
Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain
Email: aaxpe@ecna.es
Telephone: 944159688

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 79b73a52-e38a-4098-85ad-0b35698e5e0b - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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