

United Kingdom-London: IT services: consulting, software development, Internet and support

OJ S 55/2018 20/03/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Secretary of State for the Home Department

Postal address: 2 Marsham Street

Town: London

NUTS code: UKI62 Croydon

Postal code: SW1P 4DF

Country: United Kingdom

Contact person: for the attention of the Central Commercial Team

E-mail: scbp@homeoffice.gsi.gov.uk

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/home-office>

Address of the buyer profile: https://gpsesourcing.cabinetoffice.gov.uk/emptoris/sso_login.jsp#/login/loginPage

I.3. Communication

Access to the procurement documents is restricted. Further information can be obtained at:

<https://gpsesourcing.cabinetoffice.gov.uk>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://gpsesourcing.cabinetoffice.gov.uk>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://gpsesourcing.cabinetoffice.gov.uk>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Home Office Biometrics (HOB) — Strategic Central and Bureau Platform

Reference number: 0003

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Home Office (Contracting Authority) provides the biometric capability to deliver enrolment, matching, storage and reporting of fingerprints and facial images through two legacy systems; IDENT1 for UK police forces and law enforcement and IABS for immigration, the border force and HMPO. Both contracts expire in 2019.

The Authority is procuring an IT Services contract for significant subsystems within the IDENT1 and IABS systems. These subsystems already exist and have been operational for over 10 years. The IT Services include:

- application support & maintenance of existing 'as-is' systems,
- infrastructure support services, including working with the existing datacentre provisioning and network supply,
- security services,
- ITIL Service Management as part of the wider ecosystem,
- development, testing and deployment of continuous improvement and enhancements. To be commissioned in support of the known pipeline of work.

Bidders should review the SCBP Scoping document for a full scope description.

II.1.5. Estimated total value

Value excluding VAT: 308 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

22458000 Bespoke printed matter, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30120000 Photocopying and offset printing equipment, 30121100 Photocopiers, 30121200 Photocopying equipment, 30200000 Computer equipment and supplies, 30210000 Data-processing machines (hardware), 30211500 Central processing unit (CPU) or processors, 30230000 Computer-related equipment, 30231300 Display screens, 30233000 Media storage and reader devices, 30233100 Computer storage units, 30233310 Fingerprint readers, 30233320 Combined smart card and fingerprint readers, 30236000 Miscellaneous computer equipment, 30236200 Data-processing equipment, 30237110 Network interfaces, 30237400 Data entry accessories, 31644000 Miscellaneous data recorders, 32260000 Data-transmission equipment, 32400000 Networks, 32413000 Integrated network, 32500000 Telecommunications equipment and supplies, 32581000 Data-communications equipment, 32581200 Fax equipment, 35120000 Surveillance and security systems and devices, 35125110 Biometric sensors, 42960000 Command and control system, printing, graphics, office automation and information-processing equipment, 42962500 Engraving machines, 48000000 Software package and information systems, 48311100 Document management system, 48329000 Imaging and archiving system, 48463000 Statistical software package, 48610000 Database systems, 48611000 Database software package, 48612000 Database-management system, 48730000 Security software package, 48900000 Miscellaneous software package and computer systems, 50312610 Maintenance of information technology equipment, 50324100 System maintenance services, 64216110 Electronic data exchange services, 64221000 Interconnection services, 71300000 Engineering services, 72260000 Software-related services, 72268000 Software supply services, 72261000 Software support services, 72267100 Maintenance of information technology software,

72222300 Information technology services, 72222200 Information systems or technology planning services, 72224100 System implementation planning services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72230000 Custom software development services, 72232000 Development of transaction processing and custom software, 72250000 System and support services, 72252000 Computer archiving services, 72212517 IT software development services, 72262000 Software development services, 72300000 Data services, 72310000 Data-processing services , 72313000 Data capture services, 72314000 Data collection and collation services, 72315000 Data network management and support services, 72315100 Data network support services, 72315200 Data network management services, 72317000 Data storage services, 72318000 Data transmission services, 72319000 Data supply services, 72320000 Database services, 72321000 Added-value database services, 72322000 Data management services, 72500000 Computer-related services, 72512000 Document management services, 75100000 Administration services, 75130000 Supporting services for the government, 75242000 Public law and order services, 79131000 Documentation services, 79342000 Marketing services, 79512000 Call centre, 79823000 Printing and delivery services, 79824000 Printing and distribution services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The Home Office (Contracting Authority) is the UK's lead Government Department for immigration and borders, passports, drugs policy, crime, fire, counter-terrorism and the Police. The Home Office Biometrics Programme (HOB) provides the biometric capability to support UK law enforcement, immigration, border security and UK passport (HMPO) business users. The capability covers the 3 primary biometric modalities of fingerprint, DNA and facial image associated with searches, verification checks and profile storage for our business user. The enrolment, matching, storage and reporting of fingerprints and facial images is provided for the Authority through two legacy systems. The IDENT1 system provides the finger and face capability for UK police forces and law enforcement, with the IABS system delivering the same biometric capability for immigration, the border force and HMPO. The support contracts for both the IDENT1 and IABS expire in 2019.

The Authority is procuring a support contract for significant subsystems within the IDENT1 and IABS systems. These subsystems already exist and have been operational for over 10 years. The existing and implemented subsystems within scope for SCBP shall include but not be limited to:

- front end equipment providing users with the ability to capture finger print biometrics, search them against, and add them to the existing data sets for a number of business purposes,
- bureaux providing the capabilities for finger print experts to manage the biometric workflows, and intervene when errors need to be corrected,
- the Central IDENT1 and IABS subsystems housing the statically defined national collections; and the flexibly defined 'special collections'. These provide the ability for appropriate users to manage records, search collections and be notified of changes,
- existing Matchers IDENT1 and IABS Matchers execute biometric searches over the finger and face data sets held for law enforcement, immigration and HMPO purposes. They will be replaced by the Strategic Matcher.

For these already built and running subsystems the SCBP Supplier shall provide IT services that include, but not be limited to:

- application support and maintenance,
- infrastructure support services, including working with the existing data centre provisioning and network supply,
- security support services,
- ITIL Service Management as part of the wider ecosystem,
- development, testing and deployment of continuous improvement and enhancements. This will be commissioned in support of the known pipeline of work.

There are also Transformation requirements which may be taken up during the term of the contract:

- data centre consolidation. Relocation away from the existing four IDENT1 and IABS Production Data Centres into two Crown Hosting data centres and / or migration of both IDENT1 and IABS applications into the public Cloud,
- transformation of the highly distributed physical deployment architecture for Bureaux to a centralised and virtualised solution,
- alignment and integration of the Service and Security Management Tooling in line with established strategies.

Bidders are encouraged to review the accompanying SCBP Scoping document for a fuller description of background and scope to support all stages of the procurement.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 308 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 72

This contract is subject to renewal: yes

Description of renewals:

This contract can be extended for two periods of up to two (2) years each at the sole discretion of the Authority. The estimated total value for 10 years is the 308 000 000 GBP as referred to in paragraph II.2.6.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5
Objective criteria for choosing the limited number of candidates:

The five (5) highest ranking respondents from the SQ stage will be invited to the Invitation to Tender (ITT) Stage. The selection process will be detailed within the procurement documentation.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Authority is not responsible for any bidding costs incurred by potential suppliers in respect of this procurement. The Authority reserves the right to abandon the competitive process and not award any contract; make any changes it sees as reasonable to the competition; remove and/or amend element(s) from the scope of the requirements; and accept or reject any tender.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 005-007075](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 23/04/2018 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 21/05/2018

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 10 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Authority has carried out market engagement exercises prior to issue of this contract notice:

- a notice was published on Contracts Finder on 17.4.2017 inviting respondents to a Supplier Event and to submit responses to a Request for Information;
- a notice was published on Contracts Finder on 30.11.2017 inviting respondents to a further Supplier Event 12.12.2017.
- a prior information notice (PIN) was published on 5.1.2018 inviting respondents to provide the documentation required to participate.

This procurement will be managed electronically via the Crown Commercial Service's e-Sourcing Suite. To participate in the procurement participants must first be registered on the e-Sourcing Suite. If you have not registered on the e-Sourcing Suite this is done at <https://gpsesourcing.cabinetoffice.gov.uk> by following the link 'Register for CCS eSourcing'. Please note that to register you must have a valid DUNS number (provided by Dun and Bradstreet) for the organisation you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at <https://gpsesourcing.cabinetoffice.gov.uk>; follow the links for Supplier eSourcing Registration & Guidance respectively. Once registered on the e-Sourcing Suite you can express interest by sending an email to the Central Commercial Team at SCBP@homeoffice.gsi.gov.uk entitled "SCBP – Expression of Interest", containing the following information-the registered supplier name and the name and contact details for the individual(s) to be registered. Instructions for accessing the documentation for the event will be made available to all interested parties as set out below.

The procurement process will require bidders to operate at Official & Official Sensitive Classifications. The contracted supplier will be required to operate in SECRET to service the contract. Information and documentation supporting the Invitation to Tender (ITT) are classified at Official Sensitive.

All bid team personnel involved in the ITT response must hold security clearances (SC) registered (not held) with the Home Office.

On receipt of the email detailed above the Authority will provide access to instructions for registration for the CCS eSourcing Suite, security clearance requirements, Virtual Data Room (VDR) registration and Access, Non-Disclosure Agreement (NDA), Security Aspects Letter (SAL) and VDR Acceptable Use Policy (AUP) documentation via the eSourcing portal. Bidders are required to provide the SC information as set out in the instructions. The Authority requires Bidders to download and re-attach signed copies of the NDA, SAL and VDR AUP to the event. When saving 'pdf' documentation please ensure that you include the Bidder organisation's name in the filename.

Access to the SQ, draft ITT and related VDR will be granted upon return of a signed NDA, SAL and AUP. Emails will be provided to the bid team members listed in the NDA. Only the first 5 members listed in the returned NDA will be given VDR access.

Access to the full ITT and related VDR will be granted upon confirmation of SC clearance of bid teams. Bidders are required to provide this information as set out in the instructions. Emails will be provided to the bid team members listed in the NDA. Only the first 5 members listed in the returned NDA will be given VDR access.

The requirement for a signed NDA to participate applies even if an NDA was signed to participate in Market Engagement.

The documents are already available via PIN reference [2018/S 005-007075](#). Bidders who have responded to the PIN and applied for clearances do not need to reapply. Clarification requests relating to expressions of interest and / or requests to participate must be submitted no later than 9.4.2018 08:00 UK local time. For eSourcing Suite technical assistance contact Crown Commercial Service Helpdesk Freephone +44 345 010 3503. Your response must be published by the date in IV.2.2.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Secretary of State for the Home Department
Postal address: 2 Marsham Street
Town: London
Postal code: SW1P 4DF
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: The Secretary of State for the Home Department
Town: London
Postal code: SW1P 4DF
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
Not applicable.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: The Secretary of State for the Home Department
Postal address: 2 Marsham Street
Town: London
Postal code: SW1P 4DF
Country: United Kingdom

VI.5. Date of dispatch of this notice

19/03/2018