

United Kingdom-London: Deposit services
OJ S 48/2021 10/03/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Post Office Ltd

Postal address: Finsbury Dials, 20 Finsbury St

Town: London

NUTS code: UK United Kingdom

Postal code: EC2Y 9AQ

Country: United Kingdom

Contact person: Wendy Luczywo

E-mail: wendy.luczywo@postoffice.co.uk

Internet address(es):

Main address: <http://www.postoffice.co.uk>

Address of the buyer profile: <http://www.postoffice.co.uk>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Post Office Banking Automation — Lot 5

Reference number: 2019/S 027-060289 (Bravo 383 / Web3 AA1095)

II.1.2. Main CPV code

66112000 Deposit services

II.1.3. Type of contract

Services

II.1.4. Short description

The provision of transaction processing, managed services and hardware for the automation of a proportion of 11 500 Post Office branches made up of five (5) lots:

Lot 1: the provision of a highly resilient, compliant and secure platform providing ATM switching to Link and other schemes;

Lot 2: provision of multi-vendor software, telecommunications services, hardware installation and maintenance services, monitoring and helpdesk, fraud and security solutions, cash management, balancing and disputes management and other self-service operational services including provision of management information;

Lot 3: ATM hardware,

Lot 4: a range of self-service hardware including but not limited to deposit and cash recycling equipment; and

Lot 5: teller cash automation supply but not limited to cash recycling hardware.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 357 000 000,00 GBP

II.2. Description

II.2.1. Title

Banking Automation Processes

Lot No: Five

II.2.2. Additional CPV code(s)

30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30200000 Computer equipment and supplies, 30210000 Data-processing machines (hardware), 35000000 Security, fire-fighting, police and defence equipment, 35120000 Surveillance and security systems and devices, 35121000 Security equipment, 35125000 Surveillance system, 72100000 Hardware consultancy services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: UK.

II.2.4. Description of the procurement

The provision of cash automation devices for use by tellers and/or customers with teller intervention to enable counter banking transactions within Post Offices to support locations with both high, medium and low transaction volumes. This may result in a differentiated service proposition based on demographics.

II.2.5. Award criteria

Quality criterion - Name: Quality (method statements) / Weighting: 30 %

Quality criterion - Name: Contractual risk / Weighting: 10 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The contract term is for an initial period of 60 months with renewal options to extend on one or more occasions up to a maximum term of period of 84.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 027-060289](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: e-CAF 1044 - Lot 5

Lot No: Five

Title:

Banking Automation Processing Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/02/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Glory Global Solutions (International) Ltd

Postal address: Booths Park 5, Chelford Road,

Town: Knutsford

NUTS code: UK United Kingdom

Postal code: WA16 8GS

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 15 000 000,00 GBP

Total value of the contract/lot: 26 000 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: EWC2A 2LL

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Post Office has provided notification of intent to award which will allow bidders a 10 day period to raise any enquiry.

VI.5. Date of dispatch of this notice

05/03/2021