

122191-2026 - Competition

Germany – Data collection and collation services – Durchführung des Qualitätsmanagementsystems im SPNV und ÖSPV

OJ S 36/2026 20/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: NAH.SH GmbH; Land Schleswig-Holstein

Email: QMSVergabe@nah.sh

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Nahverkehrsverbund Schleswig-Holstein GmbH

Email: QMSVergabe@nah.sh

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Durchführung des Qualitätsmanagementsystems im SPNV und ÖSPV

Description: Die Vergabe umfasst die Durchführung von Kundenbefragungen in den Fahrzeugen sowie von Qualitätstests in Fahrzeugen. Zudem beinhaltet es die Aufbereitung und Bereitstellung der aus den Befragungen und Qualitätstests gewonnenen Daten für die Aufgabenträger. Dies umfasst die Erhebung, Aufbereitung, Prüfung und Zurverfügungstellung der Qualitätsdaten entsprechend des Gutachtervertrages und seiner Anhänge. Weitere Anforderungen sind den Vergabeunterlagen zu entnehmen.

Procedure identifier: b1000000-c0de-4000-a000-00d460501003

Internal identifier: 0735

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72314000 Data collection and collation services

Additional classification (cpv): 72315000 Data network management and support services

2.1.2. Place of performance

Country subdivision (NUTS): Flensburg, Kreisfreie Stadt (DEF01)

Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)

Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Lübeck, Kreisfreie Stadt (DEF03)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Neumünster, Kreisfreie Stadt (DEF04)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Dithmarschen (DEF05)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Herzogtum Lauenburg (DEF06)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Nordfriesland (DEF07)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Ostholstein (DEF08)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Pinneberg (DEF09)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Plön (DEF0A)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Rendsburg-Eckernförde (DEF0B)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Schleswig-Flensburg (DEF0C)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Segeberg (DEF0D)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Steinburg (DEF0E)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Stormarn (DEF0F)
Country: Germany

2.1.2. Place of performance

Country subdivision (NUTS): Hamburg (DE600)
Country: Germany

2.1.4. General information

Legal basis:

Directive 2014/24/EU
vgv -

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice
Corruption:

5. Lot

5.1. Lot: LOT-0001

Title: Los SPNV

Description: Das Los SPNV umfasst die Durchführung von Kundenbefragungen in den Fahrzeugen sowie von Qualitätstests in Fahrzeugen. Zudem beinhaltet es die Aufbereitung und Bereitstellung der aus den Befragungen und Qualitätstests gewonnenen Daten für die Aufgabenträger. Dies umfasst die Erhebung, Aufbereitung, Prüfung und Zurverfügungstellung der Qualitätsdaten entsprechend des Gutachtervertrages und seiner Anhänge. Weitere Anforderungen sind den Vergabeunterlagen zu entnehmen.

Internal identifier: Los 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72314000 Data collection and collation services

Additional classification (cpv): 72315000 Data network management and support services

5.1.2. Place of performance

Town: Kiel

Postcode: 24103

Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Flensburg, Kreisfreie Stadt (DEF01)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Lübeck, Kreisfreie Stadt (DEF03)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Neumünster, Kreisfreie Stadt (DEF04)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Dithmarschen (DEF05)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Herzogtum Lauenburg (DEF06)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Nordfriesland (DEF07)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Ostholstein (DEF08)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Pinneberg (DEF09)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Plön (DEF0A)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Rendsburg-Eckernförde (DEF0B)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Schleswig-Flensburg (DEF0C)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Segeberg (DEF0D)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Steinburg (DEF0E)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Stormarn (DEF0F)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

5.1.3. Estimated duration

Start date: 01/08/2026

Other duration: Unlimited

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: #Besonders auch geeignet für:other-sme#

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Auszug aus dem Handelsregister bzw. vergleichbare Unterlagen

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://bi-medien.de/ausschreibungsdienste/ausschreibungen/D460501003>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://bi-medien.de>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/03/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 39 Days

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vergabekammer Schleswig-Holstein beim Ministerium für Wirtschaft, Verkehr, Arbeit, Technologie und Tourismus

Organisation providing more information on the review procedures: Nahverkehrsverbund Schleswig-Holstein GmbH

5.1. Lot: LOT-0002

Title: Los Bus

Description: Das Bus-QMS umfasst die Durchführung von Kundenbefragungen in den Fahrzeugen sowie von Qualitätstests in Fahrzeugen und an Haltestellen. Zudem beinhaltet es die Aufbereitung und Bereitstellung der aus den Befragungen und Qualitätstests gewonnenen Daten für die Aufgabenträger im Busverkehr.

Internal identifier: Los 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72314000 Data collection and collation services

Additional classification (cpv): 72315000 Data network management and support services

5.1.2. Place of performance

Town: Kiel

Postcode: 24103

Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Flensburg, Kreisfreie Stadt (DEF01)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Lübeck, Kreisfreie Stadt (DEF03)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Neumünster, Kreisfreie Stadt (DEF04)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Dithmarschen (DEF05)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Herzogtum Lauenburg (DEF06)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Nordfriesland (DEF07)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Ostholstein (DEF08)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Pinneberg (DEF09)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Plön (DEF0A)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Rendsburg-Eckernförde (DEF0B)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Schleswig-Flensburg (DEF0C)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Segeberg (DEF0D)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Steinburg (DEF0E)

Country: Germany

5.1.2. Place of performance

Country subdivision (NUTS): Stormarn (DEF0F)

Country: Germany

5.1.3. Estimated duration

Start date: 01/01/2027

Other duration: Unlimited

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: #Besonders auch geeignet für:other-sme#

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: Auszug aus dem Handelsregister bzw. vergleichbare Unterlagen

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Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://bi-medien.de/ausschreibungsdienste/ausschreibungen/D460501003>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://bi-medien.de>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Allowed

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Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vergabekammer Schleswig-Holstein beim Ministerium für Wirtschaft, Verkehr, Arbeit, Technologie und Tourismus

Organisation providing more information on the review procedures: Vergabekammer Schleswig-Holstein beim Ministerium für Wirtschaft, Verkehr, Arbeit, Technologie und Tourismus

8. Organisations

8.1. ORG-0001

Official name: NAH.SH GmbH; Land Schleswig-Holstein

Registration number: DE17691760

Department: vertreten durch die NAH.SH GmbH

Postal address: Raiffeisenstr. 1

Town: Kiel

Postcode: 24103

Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)

Country: Germany

Contact point: Nils Albrecht

Email: QMSVergabe@nah.sh

Telephone: 000

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Nahverkehrsverbund Schleswig-Holstein GmbH

Registration number: DE17691760

Department: Vergabestelle

Postal address: Raiffeisenstraße 1
Town: Kiel
Postcode: 24103
Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)
Country: Germany
Contact point: Nils Albrecht
Email: QMSVergabe@nah.sh
Telephone: 000

Roles of this organisation:

Buyer
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Vergabekammer Schleswig-Holstein beim Ministerium für Wirtschaft, Verkehr, Arbeit, Technologie und Tourismus
Registration number: Tel:04319884542
Department: Vergabekammer
Postal address: Düsternbrooker Weg 94, 24105 Kiel
Town: Kiel
Postcode: 24105
Country subdivision (NUTS): Kiel, Kreisfreie Stadt (DEF02)
Country: Germany
Email: vergabekammer@wimi.landsh.de
Telephone: 04319884542

Internet address: <https://www.schleswig-holstein.de/DE/landesregierung/themen/wirtschaft/vergabekammer>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)
Registration number: 0204:994-DOEVD-83
Town: Bonn
Postcode: 53119
Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)
Country: Germany
Email: noreply.esender_hub@bescha.bund.de
Telephone: +49228996100

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 5b7a1514-dcd9-493d-bd9a-603cb801e9c4 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16

Notice dispatch date: 19/02/2026 13:38:08 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: German
Notice publication number: 122191-2026
OJ S issue number: 36/2026
Publication date: 20/02/2026