

United Kingdom-Darlington: Health and social work services

OJ S 71/2014 10/04/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: National Health Service Commissioning Board

Postal address: The Old Exchange, Barnard Street

Town: Darlington

Postal code: DL1 7DR

Country: United Kingdom

For the attention of: Vicky Fox

E-mail: nepcsa.offenderhealthnortheastandcumbria@nhs.net

Internet address(es):

General address of the contracting authority: <http://england.nhs.net>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Offender Healthcare Services within North East Prisons.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: The following sites in the North East of England:

— HMP Northumberland,

— HMP Frankland,

— HMP Durham,

— HMP YOI Low Newton,

— HMP YOI Deerbolt,

— HMP Kirklevington Grange,
— HMP Holme House.
NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

NHS England Health and Justice (North East and Cumbria) wishes to commission providers of Offender Healthcare Services. It is anticipated that the Offender Healthcare Services will be divided into the following lots:

- 1) GP Services including Pharmacy Provision, and Escort Responsibility
- 2) Dental Services including Sedation Services
- 3) Ophthalmic Services
- 4) Community Services including Physiotherapy, Podiatry, Sexual Health, Bed Watch Financial Responsibility, and clinical substance misuse
- 5) Non Clinical Substance Misuse
- 6) Mental Health & Learning Disabilities including DSPD, Trauma Services and Constant Watch Financial Responsibility
- 7) Support Services including Administration, IT, Performance Management, IT training Programmes, Portering and Waste

This list is not exhaustive. All services will be outlined in the service specification.

II.1.6. CPV code(s)

85000000 Health and social work services, 33600000 Pharmaceutical products, 85121100 General-practitioner services, 85149000 Pharmacy services, 85140000 Miscellaneous health services, 85130000 Dental practice and related services, 85131000 Dental-practice services, 85131100 Orthodontic services, 85131110 Orthodontic-surgery services, 33730000 Eye care products and corrective lenses, 85121281 Ophthalmologist services, 85160000 Optician services, 85323000 Community health services, 85142100 Physiotherapy services, 85121270 Psychiatrist or psychologist services, 75100000 Administration services, 72222300 Information technology services, 80533100 Computer training services, 98341120 Portering services, 90524000 Medical waste services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes
Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The contract will be for a term of 3 years with an option to extend for up to 24 months at the option of the Contracting Authority. Estimated values for individual lots are provided in Annex B.

Estimated value excluding VAT:

Range: between 100 000 000 and 114 000 000 GBP

II.2.2. Information about options

Options: yes

Description of options: The Contracting Authority may extend the contract for up to 24 months. Sexual health services will also be required at HMP Holme House at some point during the term of the resulting contracts, when the current Holme House contract expires.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: GP Services including Pharmacy Provision, and Escort Responsibility

1) Short description

The Provider is expected to deliver a comprehensive GP service which provides care equivalent to that available to community patients wherever possible within the constraints of the prison regime. There will be a requirement to deliver effective clinical leadership to ensure safe prescribing and will support on-going development of administration systems to ensure effective and efficient use of the GP resource.

2) CPV code(s)

85121100 General-practitioner services, 85140000 Miscellaneous health services, 85149000 Pharmacy services, 33600000 Pharmaceutical products

3) Quantity or scope

Estimated value excluding VAT: 22 110 359,75 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2

Lot title: Dental Services including Sedation Services

1) Short description

The Provider is expected to deliver a comprehensive service which meets the requirements of each prison population including sedation services.

2) CPV code(s)

85130000 Dental practice and related services, 85131000 Dental-practice services, 85131100 Orthodontic services, 85131110 Orthodontic-surgery services

3) Quantity or scope

Estimated value excluding VAT: 1 691 502,93 GBP

4) Indication about different time frame or duration

5) Additional information about lots

With regard to the Dental Services lot, bidders will be contracted on a Unit of Dental Activity (UDA) basis. The estimated cost included in this notice is based on a UDA price range of between GBP 27 - GBP 32. The number of expected UDAs to be delivered is approximately 12 000 UDA per annum.

Providers bidding for Lot 2 (Dental Services) must be eligible to enter into an agreement made under the National Health Service (Personal Dental Services Agreements) Regulations 2005.

Lot No: 3

Lot title: Ophthalmic Services

1) Short description

The Provider is expected to deliver a comprehensive service which meets the requirements of each prison population and will require close working with secondary care ophthalmology services.

2) CPV code(s)

33730000 Eye care products and corrective lenses, 85121281 Ophthalmologist services, 85160000 Optician services

3) Quantity or scope

Estimated value excluding VAT: 434 957,90 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 4

Lot title: Community Services including Physiotherapy, Podiatry, Sexual Health, Bed Watch Financial Responsibility, and Clinical Substance Misuse

1) Short description

The Provider is expected to deliver a comprehensive service which meets the requirements of each prison population. The provider will develop an integrated model of care ensuring that reception processes and on-going assessment of patient need is managed effectively. It will be a requirement that the service provider develops integrated nursing services for primary care and clinical substance misuse. The provider will be required to develop health trainers within the health and/or prison community to support the delivery of services.

2) CPV code(s)

85323000 Community health services, 85142100 Physiotherapy services

3) Quantity or scope

Estimated value excluding VAT: 47 589 226,76 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 5

Lot title: Non Clinical Substance Misuse

1) Short description

The provider is expected to deliver a comprehensive recovery based non-clinical substance misuse service within the Drug and Alcohol Team (DART) ethos. This service will reflect the differing needs of service users within each prison establishment; ensuring integration with clinical delivery and wider partners, including community services. The outcomes to be achieved are reflective of those contained within the Drug and Alcohol strategies. The outcomes the Provider is expected to achieve are:

- Freedom from dependence on drugs or alcohol;
- Prevention of drug-related deaths and blood borne viruses;
- A reduction in crime and re-offending;

- The ability to access and sustain suitable accommodation;
- Improvement in mental and physical health and wellbeing;
- Improved relationships with family members, partners and friends;
- The capacity to be an effective and caring parent.

2) CPV code(s)

85000000 Health and social work services

3) Quantity or scope

Estimated value excluding VAT: 18 364 888,97 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 6

Lot title: Mental Health & Learning Disabilities including DSPD, Trauma Services and Constant Watch Financial Responsibility

1) Short description

The Provider is expected to deliver a comprehensive service which meets the requirements of each prison population. The model will cover all aspects of mental health provision, ranging from health promotion, self-help through to secondary care forensic mental health and trauma. The provider will ensure the development of healthcare systems which are sensitive to those with learning disabilities and where appropriate access to specialist services for those with learning disabilities. The provider will be required to develop health trainers within the health and/or prison community to support the delivery of services.

2) CPV code(s)

85121270 Psychiatrist or psychologist services

3) Quantity or scope

Estimated value excluding VAT: 15 755 141,59 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 7

Lot title: Support Services including Administration, IT, Performance Management, IT training Programmes, Portering and Waste

1) Short description

This lot is for the provision of a separately commissioned support mechanism that will provide administration services for all commissioned providers for each prison. Administration services will be utilised by all commissioned providers can draw upon providing valuable assistance in order to allow clinicians to concentrate on clinical delivery. Included within support services is also IT support, bidders are requested that a full IT support solution is provided. Bidders must provide helpdesk functionality and have the ability to raise support requests to BT N3. IT support must be front line user helpdesk and second line network development and support. IT bidders will be responsible for the provision, maintenance and replacement for all existing network, computers and N3 links.

2) CPV code(s)

75100000 Administration services, 7222300 Information technology services, 80533100 Computer training services, 98341120 Portering services, 90524000 Medical waste services

3) Quantity or scope

Estimated value excluding VAT: 7 974 228,11 GBP

4) Indication about different time frame or duration

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

The Contracting Authority reserves the right to require deposits, guarantees including parent company guarantees, bonds and other forms of appropriate security.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Further detail will be provided in the contract documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Requests to participate will be accepted from groupings of economic operators (consortia). In the event of a successful consortium bid, the contracting authority may specify that the consortium takes a particular legal form and/ or require that a single consortium member takes primary liability or that each member undertakes joint and several liability irrespective of the legal form adopted. Where a subsidiary company is used, the ultimate parent company may be required to provide a guarantee in respect of the performance of the contract by the subsidiary before acceptance of a tender.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Providers bidding for Lot 1 (GP Services) must be eligible to enter into an agreement made under the Alternative Provider Medical Services Directions 2013.

Providers bidding for Lot 2 (Dental Services) must be eligible to enter into an agreement made under the National Health Service (Personal Dental Services Agreements) Regulations 2005.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: These will be set out in the Pre-Qualification Questionnaire.

III.2.2. Economic and financial ability

List and brief description of conditions: These will be set out in the Pre-Qualification Questionnaire.

Minimum level(s) of standards possibly required: These will be set out in the Pre-Qualification Questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions:

These will be set out in the Pre-Qualification Questionnaire.

Minimum level(s) of standards possibly required:
These will be set out in the Pre-Qualification Questionnaire.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: yes
Reference to the relevant law, regulation or administrative provision: Providers bidding for Lot 1 (GP Services) must be eligible to enter into an agreement made under the Alternative Provider Medical Services Directions 2013.
Providers bidding for Lot 2 (Dental Services) must be eligible to enter into an agreement made under the National Health Service (Personal Dental Services Agreements) Regulations 2005.

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2013/S 227-395139](#) of 22.11.2013

Other previous publications

Notice number in the OJ S: [2013/S 249-436296](#) of 24.12.2013

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

9.5.2014 - 13:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted
English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The National Health Service Commissioning Board is the Contracting Authority. The Contracting Authority uses the operational name 'NHS England'. The Contracting Authority operates Area Teams in different parts of England. The procurements will be run by NHS England Health & Justice (North East and Cumbria) which is part of the Durham, Darlington and Tees Area Team.

Prison health care has developed quite successfully over the last 10 years to ensure prisoners have access to the full range of health care services. The North East wish to refocus the next stage of prison health care development through this procurement to encourage providers to work collaboratively in defining a community focused approach to which health care and substance misuse services will interface.

It will be imperative that prospective providers work very closely with key stake holders and prison governors to map out pathways of care and initiate innovative training and development of staff and service users to implement the health trainer and peer support model which is fully integrated with health care and substance misuse services.

Each lot will be treated as a separate contract award procedure.

In respect of Lots 1-6:

— this Contract Notice is a voluntary notice. The reference to 'restricted procedure' at section IV.1.1 does not apply;

— the procurements will be run in accordance with Regulation 5(2) of the Public Contracts Regulations 2006 (the 'Regulations') that sets out the specific Regulations that apply to contracts for Part B services. The Contracting Authority does not intend to be bound by any additional Regulations.

In respect of Lot 7:

— the procurement will be run in accordance with Regulation 16 of the Regulations and other Regulations that specifically apply to a contract for Part A services.

Any organisations interested in providing one or more of the lots described above should express an interest in the relevant lots by emailing Vicky Fox on:

nepcsa.offenderhealthnortheastandcumbria@nhs.net

The subject of the email should be 'Expression of Interest -Offender Healthcare'. Interested organisations should also state in the e mail which lot or lots they are expressing an interest in. A pre-qualification questionnaire ('PQQ') will be sent to all organisations who have expressed

an interest in a lot. The Contracting Authority expects to send out PQQs to bidders by w/c 12.5.2014 although this date is subject to change. The deadline for organisations to submit their completed PQQ responses will be set out in the PQQ.

Tenders and all supporting documentation for the contracts must be priced in sterling and written in English. Any agreements entered into will be governed by English law and will be subject to the exclusive jurisdiction of the English Courts.

The Contracting Authority is not liable for any costs, charges or expenses incurred by candidates or tenderers in bidding for the contract opportunities.

The Contracting Authority reserves the right to cancel this tender process at any time and not to award any one of the contracts/ any part of the contracts.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

8.4.2014