

United Kingdom-London: Security services

OJ S 72/2016 13/04/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Alexandra Palace Trading Ltd

Postal address: Alexandra Palace, Alexandra Palace Way, Wood Green

Town: London

NUTS code: UKI London

Postal code: N22 7AY

Country: United Kingdom

Contact person: Delta

E-mail: kevan.mayor@alexandrapalace.com

Telephone: +44 2083654373

Internet address(es):

Main address: <https://www.delta-esourcing.com/respond/3B5R387AVC>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-Wood-Green:-Security-services./3B5R387AVC>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

APT001 Provision of Security for Events at Alexandra Palace.

II.1.2. Main CPV code

79710000 Security services

II.1.3. Type of contract

Services

II.1.4. Short description

Events security; stewarding and crowd management for events held at Alexandra Palace in North London.

Alexandra Palace is a multi-purpose events venue hosting a wide variety of events attracting a varying demographic, from small scale private functions to large

Outdoor Events: attendances up to 40 000.

Music Events within a venue, to 10 000;

Ice Rink Events; Disco; Ice Hockey; Private Hire; Late Night Events

Corporate Events and Exhibitions. including VIP hospitality, banquets, award ceremonies and conferences.

The Contractor shall provide:

All front of house security and stewarding relating to music events.

A full security and stewarding solution for all front of house and back of house security at corporate events; sporting events; and external events.

The current value of the contract would be approximately 290 000 GBP per year.

Please see further information in Section VI).

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

Events security; stewarding and crowd management for events held at Alexandra Palace in North London.

Open Procedure:

Note: there are two stages to this procedure.

Stage 1: all those that wish to participate should register their interest on Delta esourcing, and complete the questionnaire stage to verify their ability to meet the requirement (note: please ensure that you read the requirement thoroughly and tender only if you are able to fully meet that requirement as described in Schedule 2 and the questionnaire.)

Stage 2: these participants who qualify will be invited to a site visit, week commencing 23.5.2016, prior to submission of their tenders.

The current value of the contract would be approximately 290 000 GBP per year.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 450 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:
SIA Approved Contractor status.

III.1.2. Economic and financial standing

Minimum level(s) of standards possibly required:
Minimum yearly turnover at least twice contract value.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

SIA Approved Contractor status, with demonstrable experience in each category of event and sufficient numbers of trained and experienced staff to provide the service without sub-contracting.

Minimum level(s) of standards possibly required:

Must demonstrate recent experience of providing Event Security for:

Outdoor Events: attendances up to 40 000.

Music Events within a venue, to 10 000;

Corporate Events and Exhibitions. including VIP hospitality, banquets, award ceremonies and conferences.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/05/2016 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 31/05/2016 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Additional Information: The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Alexandra Palace is a multi-purpose events venue hosting a wide variety of events attracting a varying demographic, from small scale private functions to large scale outdoor events.

As an events venue and visitor attraction the customer experience is an essential part of the business.

The successful supplier shall be able to demonstrate a professional manner at all times, and able to provide teams that are appropriate for each event, with the ability to react accordingly to any incidents that may arise on the day from assisting with customer enquiries to incidents of anti-social behaviour.

As a customer service agent representing Alexandra Palace, the contractor should therefore ensure that all tasks are carried out with excellent customer service with impeccable people skills.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Wood-Green:-Security-services./3B5R387AVC>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/3B5R387AVC>

GO Reference: GO-201647-PRO-8031389.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Alexandra Park and Palace Charitable Trust (APPCT)

Postal address: Alexandra Palace Way, Wood Green

Town: London

Postal code: N22 7AY

Country: United Kingdom

Telephone: +44 2083654373

VI.4.2. Body responsible for mediation procedures

Official name: Haringey Council

Postal address: Corporate Procurement, Wood Green

Town: London

Postal code: N22 7TR

Country: United Kingdom

Telephone: +44 2083654373

VI.5.

Date of dispatch of this notice

07/04/2016