

125242-2026 - Competition

**Netherlands – Software programming and consultancy services –
Applicatie Schuldhelpverlening
OJ S 37/2026 23/02/2026
Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Gemeente Zevenaar

Email: inkoop@zevenaar.nl

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Applicatie Schuldhelpverlening

Description: De opdracht betreft: De implementatie en het beheer van een schuldhelpverlening SaaS-applicatie en de levering van gebruikerslicenties. Dit is inclusief: - Een module /functionaliteit voor budgetbeheer - Controle en migratie/import van data - Opleidingen voor gebruikers/beheerders - Inrichting, testen en acceptatie - Hosting en infrastructuur - Beveiliging en privacy - Service en support - Exitstrategie Tijdens de implementatie moeten de volgende koppelingen worden gerealiseerd: - Koppeling BRP (via DDS) - Koppeling schuldenknooppunt (SKP) - Koppeling RIS vroegsignalering - Koppeling VISH - Data API - SSO via Entra ID €350.000

Procedure identifier: 06e5012a-cefa-49d4-b96c-44bfc5dcfa1a

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Arnhem/Nijmegen (NL226)

Country: Netherlands

2.1.3. Value

Estimated value excluding VAT: 350 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Applicatie Schuldhulpverlening

Description: De implementatie en het beheer van een schuldhulpverlening SaaS-applicatie en de levering van gebruikerslicenties. € 350.000

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Options:

Description of the options: Inwonerportaal Optionele koppelingen: BKR OpenFormulieren

5.1.2. Place of performance

Country subdivision (NUTS): Arnhem/Nijmegen (NL226)

Country: Netherlands

5.1.3. Estimated duration

Duration: 89 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: De opdrachtgever heeft de mogelijkheid om de overeenkomst onder dezelfde condities vier maal te verlengen met één jaar.

5.1.5. Value

Estimated value excluding VAT: 350 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Implementatieplan

Description: Zie Beschrijvend document 7.2.1

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Demonstratie

Description: Zie Beschrijvend document 7.2.2

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Programma van wensen

Description: Zie Beschrijvend Document artikel 7.2.3

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Name: Prijs

Description: Zie Beschrijvend Document artikel 7.3

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Deadline for requesting additional information: 19/03/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/412980>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/412980>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 09/04/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 09/04/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Legal form that must be taken by a group of tenderers that is awarded a contract: Inschrijving in het nationale beroeps- en handelsregister-Uniform Europees Aanbestedingsdocument (UEA)

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gemeente Zevenaar - Rechtbank Gelderland
Organisation providing additional information about the procurement procedure: Gemeente Zevenaar
Organisation providing more information on the review procedures: Gemeente Zevenaar
Organisation receiving requests to participate: Gemeente Zevenaar

8. Organisations

8.1. ORG-0001

Official name: Gemeente Zevenaar
Registration number: 220090856
Postal address: Kerkstraat 27
Town: Zevenaar
Postcode: 6901AA
Country subdivision (NUTS): Arnhem/Nijmegen (NL226)
Country: Netherlands
Contact point: Casper Wagener
Email: inkoop@zevenaar.nl
Telephone: +31 316595111
Internet address: <http://www.zevenaar.nl>

Other contact points:

Official name: Rechtbank Gelderland
Postal address: Walburgstraat 2-4
Town: Arnhem
Postcode: 6811 CD
Country subdivision (NUTS): Arnhem/Nijmegen (NL226)
Country: Netherlands
Email: kcc.gld@rechtspraak.nl
Internet address: https://organisaties.overheid.nl/28046949/Rechtbank_Gelderland_locatie_Arnhem

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate
Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 245fc017-f12b-4201-a9d5-c20a73684a8f - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 19/02/2026 17:51:41 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: Dutch
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