

Norway-Oslo: Highway toll services

OJ S 54/2019 18/03/2019

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Svinesundsforbindelsen AS

National registration number: 985 203 474

Postal address: c/o Vegdirektoratet

Town: Skoleveien 3, Oslo

NUTS code: NO Norge

Postal code: 1178

Country: Norway

Contact person: Britt Nergård

E-mail: britt.nergard@sands.no

Telephone: +47 73992716

Internet address(es):Main address: <https://svinesundsforbindelsen.no/norsk/hjem/>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/315635>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=234454&B=KGVLIGHT

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=234454&B=KGVLIGHT

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: Publicly owned toll money company

I.5. Main activity

Other activity: Operation of toll money facilities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Operation of Toll Money Facilities, Svinesudsforbindelsen AS

Reference number: 1/2019

II.1.2. Main CPV code

63712210 Highway toll services

II.1.3. Type of contract

Services

II.1.4. Short description

The contract is a service contract for operation of toll money facilities. The following main assignments are related to daily operation:

- monitor collection equipment, including reporting errors and overseeing that errors are rectified,
- image processing,
- chip administration/contract administration financial management, including transaction processing, collection/invoicing of toll money, processing incoming invoices, preparation of data basis for accounting and other reporting,
- customer and public processing, including case management of complaints in accordance with the Public Administration Act,
- responsibility for follow-up of the company's signed contracts.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

63712210 Highway toll services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: NORWAY

II.2.4. Description of the procurement

The contract is a service contract for operation of toll money facilities. The following main assignments are related to daily operation:

- monitor collection equipment, including reporting errors and overseeing that errors are rectified,
- image processing,
- chip administration/contract administration financial management, including transaction processing, collection/invoicing of toll money, processing incoming invoices, preparation of data basis for accounting and other reporting,
- customer and public processing, including case management of complaints in accordance with the Public Administration Act,
- responsibility for follow-up of the company's signed contracts.

II.2.5. Award criteria

Criteria below

Price

II.2.6. Estimated value

Value excluding VAT: 10 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Option to extend the contract on verbatim terms for up to 2 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The company shall be legally registered.

Documentation:

Norwegian companies: company registration certificate.

Foreign companies: registration certificates in professional registers as determined by legislation in the countries in which the service provider is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

The company's tax affairs must be in order in relation to payment of tax and duties.

Norwegian companies:

Tax certificate for VAT and Tax, not older than 6 months from the tender submission deadline expiry (issued by the tax collector in the tenderer's county) must be enclosed unsolicited by the selected tenderer after notification of the award of contract.

Foreign companies:

Certificates issued by competent authorities in the tenderer's homeland, confirming that the tenderer has fulfilled their obligations regarding payment of duties in accordance with legislation in the country where the tenderer is established must be presented unsolicited by the selected tenderer after notification of the award of contract.

Tenderers must have sufficient economic and financial capacity to fulfil the contract.

Documentation:

Credit rating based on the most recent financial figures. The rating must be carried out by a credit rating company with a licence to conduct this service.

If the tenderer has justifiable cause for not presenting the documentation requested by the Contracting Authority, he can document his economic and financial capacity by submitted another document (for example a declaration from a finance institution about surety, parent company guarantees, operational guarantees, etc.). On the basis of it's professional purchasing opinion, asses if the alternative documentation provides the necessary security for the tenderer's economic capacity.

Minimum level(s) of standards possibly required:

Creditworthiness with no requirement for guarantees will be sufficient to meet the requirement.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

At the time of the contract start, tenderers must have sufficient capacity and competence (technical and personnel) to be able to implement the assignment in a satisfactory manner.

Documentation:

Capacity/competence

A description of the tenderer's average annual workforce and the number of employees in management during the last 3 years. Company's that do not have the required capacity when submitting their tender offer, must describe how sufficient capacity will be secured prior to the contract start.

Competence of key personnel:

CVs and role descriptions must be submitted for the following key personnel:

- person responsible for the daily follow-up of the assignment, and who will be the Toll Money Company's permanent contact person,
- person responsible for financial follow-up,
- person responsible for IT.

Tenderers must have experience operating toll money facilities.

Documentation:

An description of the primary services the tenderer has performed during the last 3 years, together with information about the contract value, date of delivery or implementation and name of the recipient.

If the tenderer does not have experience from parts of the contract performances, and these services will be delivered by sub-contractors, documentation of the sub-contractors' technical and professional qualifications must also be submitted together with a signed commitment statement. In such circumstances, sub-contractors must also complete the European Self-declaration form, and submit a signed commitment statement.

Minimum level(s) of standards possibly required:

Tenderers must have experience operating toll money facilities.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

See the tender documentation

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/04/2019 Local time: 16:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 12/04/2019 Local time: 16:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

See the tender documentation

VI.4. Procedures for review

VI.4.1. Review body

Official name: Svinesundsforbindelsen AS

Town: Oslo

Country: Norway

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The deadline for lodging appeals/waiting period is ten days after notification has been sent.

VI.5. Date of dispatch of this notice

14/03/2019