

Italy-Rome: Administrative healthcare services

OJ S 50/2021 12/03/2021

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sport e salute SpA

Postal address: Foro Italico, Stadio Olimpico, curva sud, ingresso 18

Town: Roma

NUTS code: ITI43 Roma

Postal code: 00135

Country: Italy

Contact person: portale fornitori Sport e salute

E-mail: pi_acquisti@cert.sportesalute.eu**Internet address(es):**Main address: <https://fornitori.sportesalute.eu/>Address of the buyer profile: <https://www.sportesalute.eu>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Procedura aperta per l'affidamento dei servizi di front office e back office di primo livello, nonché di contact center, per l'Istituto di medicina e scienza dello sport (IMSS) di Roma
Reference number: R.A.008/20/PA

II.1.2. Main CPV code

75122000 Administrative healthcare services

II.1.3. Type of contract

Services

II.1.4. Short description

Procedura aperta, in modalità telematica, per l'affidamento dei servizi di front office e back office di primo livello, nonché di contact center, per l'Istituto di medicina e scienza dello sport (IMSS), con sede a Roma.

Maggiori dettagli sono riportati nella documentazione di gara.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 367 190,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: IT Italia

Main site or place of performance: Roma

II.2.4. Description of the procurement

L'appalto ha per oggetto l'affidamento dei seguenti servizi a beneficio dell'Istituto di medicina e scienza dello sport con sede in largo P. Gabrielli 1, 00137 Roma:

A) servizio di front office e back office;

B) servizio di contact center telefonico,

per clienti privati e Federazioni sportive nazionali, come meglio descritto nella documentazione di gara.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 189-456537](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/12/2020

V.2.2. Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: G&G Idee e Soluzioni srl

Postal address: viale Regina Margherita 278

Town: Roma

NUTS code: ITI43 Roma

Postal code: 00198

Country: Italy

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 367 190,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TAR Lazio

Town: Roma

Country: Italy

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Si rimanda alla documentazione di gara.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Si rimanda alla documentazione di gara.

Town: Roma

Country: Italy

VI.5. Date of dispatch of this notice

09/03/2021