

France-Sainte-Marie-de-la-Réunion: Telephone and data transmission services

OJ S 71/2015 11/04/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: CAF de la Réunion

Postal address: 412 rue Fleur de Jade — CS 61038

Town: Sainte-Marie-de-la-Réunion

Postal code: 97833

Country: France

Internet address(es):Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Caisse d'allocations familiales de la Réunion

National registration number: 31463536800116

Postal address: 412 rue du Fleur de Jade — CS 61038

Town: Sainte-Marie-de-la-Réunion

Postal code: 97833

Contact person: Service gestion et prospective

For the attention of: Mme Vidot Marie Blanche

E-mail: gespro-marches.cafreunion@caf.cnafmail.fr

Telephone: +262 262486260

Fax: +262 262413716

Internet address: [https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2015_RfX51z2TOW)[PCSLID=CSL_2015_RfX51z2TOW](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2015_RfX51z2TOW)**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority****I.3. Main activity**

Social protection

I.4. Contract award on behalf of other contracting authorities**Section II: Object of the contract**

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority****II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 5: Telecommunications services

II.1.3. Information about a framework agreement or a dynamic purchasing system

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Mise en place et gestion d'une plate-forme de réponse téléphonique de niveau 1 pour la CAF de la Réunion.

II.1.6. CPV code(s)

64210000 Telephone and data transmission services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT: 294 000 EUR

II.2.2. Information about options

II.2.3. Information about renewals

This contract is subject to renewal: yes

II.3. Duration of the contract or time limit for completion

Start 1.7.2015. Completion 30.6.2016

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Néant.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Code des marchés publics.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Néant.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Voir article 2 du RPAO.

III.2.2. Economic and financial ability

List and brief description of conditions: Voir article 2 du RPAO.

III.2.3. Technical and professional ability

List and brief description of conditions:
Voir article 2 du RPAO.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

AOO no 06/2015

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

20.5.2015 - 10:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

French.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 90 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders**Section VI: Complementary information**

VI.1. Information about recurrence**VI.2. Information about European Union funds****VI.3. Additional information**

Date d'envoi du présent avis au JOUE et au BOAMP: 8.4.2015.

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Tribunal de grande instance de Saint-Denis

Postal address: 5 avenue André Malraux — Champ Fleuri

Town: Saint-Denis

Postal code: 97490

Telephone: +262 262402345

VI.4.2. Review procedure**VI.4.3. Service from which information about the review procedure may be obtained****VI.5. Date of dispatch of this notice**

8.4.2015