

**United Kingdom-London: Health and social work services**  
**OJ S 50/2021 12/03/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Cafcass  
Postal address: 3rd Floor, 21 Bloomsbury Street  
Town: London  
NUTS code: UK United Kingdom  
Postal code: SW1B 3HF  
Country: United Kingdom  
Contact person: Mr Volker Buck  
E-mail: [procurement@cafcass.gov.uk](mailto:procurement@cafcass.gov.uk)  
**Internet address(es):**  
Main address: [www.cafcass.gov.uk](http://www.cafcass.gov.uk)  
Address of the buyer profile: [www.cafcass.gov.uk](http://www.cafcass.gov.uk)

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Social protection

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Improving Child and Family Arrangements (ICFA) Service  
Reference number: DN464193 / CAF229/19

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021.

**II.1.6.**

## Information about lots

This contract is divided into lots: yes

### II.1.7. Total value of the procurement

Value excluding VAT: 2 000 000,00 GBP

## II.2. Description

### II.2.1. Title

Improving Child and Family Arrangements (ICFA) Service North  
Lot No: 1

### II.2.2. Additional CPV code(s)

85300000 Social work and related services

### II.2.3. Place of performance

NUTS code: UKC North East (England)  
NUTS code: UKD1 Cumbria  
NUTS code: UKD4 Lancashire  
NUTS code: UKE11 Kingston upon Hull, City of  
NUTS code: UKE3 South Yorkshire  
NUTS code: UKE4 West Yorkshire

### II.2.4. Description of the procurement

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:  
A1: Tyneside, Northumbria;  
A2: Durham, Teesside, North Yorkshire, York, Cumbria and Blackburn;  
A4: South Yorkshire and Hull;  
A5: West Yorkshire.

### II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 80  
Price - Weighting: 20

### II.2.11. Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

## II.2. Description

### II.2.1. Title

Improving Child and Family Arrangements (ICFA) Service — East  
Lot No: 2

### II.2.2.

**Additional CPV code(s)**

85000000 Health and social work services

**II.2.3. Place of performance**

NUTS code: UKF East Midlands (England)

NUTS code: UKH1 East Anglia

NUTS code: UKH3 Essex

**II.2.4. Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A10: Leicestershire, Lincolnshire, Cambridgeshire;

A11: Nottinghamshire and Derbyshire;

A14: Essex, Suffolk, Norfolk.

**II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Improving Child and Family Arrangements (ICFA) Service — West  
Lot No: 3

**II.2.2. Additional CPV code(s)**

85000000 Health and social work services

**II.2.3. Place of performance**

NUTS code: UKC North East (England)

NUTS code: UKD3 Greater Manchester

NUTS code: UKD6 Cheshire

NUTS code: UKD7 Merseyside

NUTS code: UKG West Midlands (England)

**II.2.4. Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services

(CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:  
A3: Greater Manchester;  
A9: Cheshire and Merseyside;  
A12: Birmingham and the Black Country, Shropshire, Worcestershire and Staffordshire, Herefordshire.

**II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 80  
Price - Weighting: 20

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Improving Child and Family Arrangements (ICFA) Service — South East  
Lot No: 4

**II.2.2. Additional CPV code(s)**

85000000 Health and social work services

**II.2.3. Place of performance**

NUTS code: UKI London  
NUTS code: UKJ South East (England)

**II.2.4. Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:  
A17: Kent;  
A16: Surrey and Sussex;  
A15a and b: Greater London.

**II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 80  
Price - Weighting: 20

**II.2.11. Information about options**

Options: no

**II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Improving Child and Family Arrangements (ICFA) Service — South West  
Lot No: 5

##### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services

##### **II.2.3. Place of performance**

NUTS code: UKG33 Coventry

NUTS code: UKH2 Bedfordshire and Hertfordshire

NUTS code: UKK South West (England)

##### **II.2.4. Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A7: Gloucestershire, Wiltshire, Avon and Thames Valley;

A8: Cornwall, Devon and Somerset;

A6: Hampshire, Isle of Wight, Dorset;

A13: Coventry and Northamptonshire;

A18: Bedfordshire, Buckinghamshire, Hertfordshire.

##### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

##### **II.2.11. Information about options**

Options: no

##### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 187-452876](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

#### **Section V: Award of contract**

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**Contract No:** CAF229/19

**Lot No:** 1

**Title:**

Improving Child and Family Arrangements (ICFA) Service — North

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

23/02/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Child Action Northwest

Postal address: Whalley Road, Wilpshire

Town: Blackburn

NUTS code: UKC North East (England)

Postal code: LN9 6HU

Country: United Kingdom

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Lowest offer: 450 000,00 GBP / Highest offer: 1 350 000,00 GBP taken into consideration

##### **V.2.5. Information about subcontracting**

#### **Section V: Award of contract**

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**Contract No:** CAF229/19

**Lot No:** 2

**Title:**

Improving Child and Family Arrangements (ICFA) Service — East

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

23/02/2021

**V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Children's Links

Postal address: Suites 1 and 4, Gymplex Buildings, Boston Road

Town: Horncastle

NUTS code: UKF East Midlands (England)

Postal code: BB1 9LL

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Lowest offer: 390 000,00 GBP / Highest offer: 1 170 000,00 GBP taken into consideration

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** CAF229/19

**Lot No:** 3

**Title:**

Improving Child and Family Arrangements (ICFA) Service West

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

23/02/2021

**V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Child Action Northwest

Postal address: Whalley Road, Wilpshire

Town: Blackburn

NUTS code: UKD3 Greater Manchester

Postal code: BB1 9LL

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Lowest offer: 430 000,00 GBP / Highest offer: 1 290 000,00 GBP taken into consideration

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** CAF229/19

**Lot No:** 4

**Title:**

Improving Child and Family Arrangements (ICFA) Service — South East

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

23/02/2021

**V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Swanstaff Recruitment

Postal address: Lakeview West, Galleon Boulevard, Crossways Business Park

Town: Dartford

NUTS code: UKI London

Postal code: DA2 6QE

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Lowest offer: 410 000,00 GBP / Highest offer: 1 230 000,00 GBP taken into consideration

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** CAF229/19

**Lot No:** 5

**Title:**

Improving Child and Family Arrangements South West

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

23/02/2021

**V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Swanstaff Recruitment

Postal address: Lakeview West, Galleon Boulevard, Crossways Business Park

Town: Dartford

NUTS code: UKG33 Coventry

Postal code: DA2 6QE

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Lowest offer: 410 000,00 GBP / Highest offer: 1 230 000,00 GBP taken into consideration

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Cafcass

Postal address: 3rd Floor, 21 Bloomsbury Street

Town: London

Postal code: WC1B 3HF

Country: United Kingdom

E-mail: [Melissa.smith@cafcass.gov.uk](mailto:Melissa.smith@cafcass.gov.uk)

**VI.4.2. Body responsible for mediation procedures**

Official name: Cafcass

Town: London

Country: United Kingdom

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Please contact Melissa Smith

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Cafcass

Town: London

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

09/03/2021