

United Kingdom-London: Legal services
OJ S 50/2021 12/03/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Legal Aid Agency

Town: London

NUTS code: UKI London

Postal code: SW1H 9AJ

Country: United Kingdom

E-mail: civiltenders@legalaid.gsi.gov.uk

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/legal-aid-agency>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Other publicly funded services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of Civil Legal Aid Services in England and Wales from April 2021

II.1.2. Main CPV code

79100000 Legal services

II.1.3. Type of contract

Services

II.1.4. Short description

The Legal Aid Agency ('LAA') is inviting Applicants to submit a Tender for a 2021 Civil Legal Advice Contract ('CLA Contract' or 'Contract') to provide specialist telephone advice in the education and/or discrimination categories of law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ('CLA') service.

The LAA intends to award a total of six separate CLA Contracts:

- 3 in the discrimination category; and
- 3 in the education category.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 4 700 000,00 GBP

II.2. Description

II.2.1. Title

Education — Lot 1

Lot No: 1

II.2.2. Additional CPV code(s)

79100000 Legal services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: England and Wales.

II.2.4. Description of the procurement

The Legal Aid Agency ('LAA') is inviting applicants to submit a tender for a 2021 Civil Legal Advice Contract ('CLA Contract' or 'Contract') to provide specialist telephone advice in the education and/or discrimination categories of law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ('CLA') service.

This Information for Applicants document ('IFA') provides information about the CLA Specialist Telephone Advice Contract Invitations to Tender ('ITTs'), including how applicants submit an ITT Response, and the rules governing this stage of the procurement process.

The LAA intends to award a total of six separate CLA Contracts:

- 3 in the discrimination category; and
- 3 in the education category.

In the discrimination category, we are seeking to award 3 contracts of equal size.

In education, applicants will be able to bid for a 'Lot' depending on the volume of work they wish to deliver as follows:

- Lot 1 – we are seeking to award 2 contracts, each delivering 20 % of the total volume of education contract work; and
- Lot 2 – we are seeking to award 1 contract, delivering 60 % of the total volume of education contract work.

The LAA reserves the right to award fewer than 3 contracts in the education and/or discrimination category and/or no contracts in any one or more categories.

II.2.5. Award criteria

Quality criterion - Name: Criterion 1 – staffing the service / Weighting: 22

Quality criterion - Name: Criterion 2 – delivering a quality service / Weighting: 13

Quality criterion - Name: Criterion 3 – capacity planning for the service / Weighting: 17

Quality criterion - Name: Criterion 4 – implementation of the service / Weighting: 8

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Education — Lot 2
Lot No: 2

II.2.2. Additional CPV code(s)

79100000 Legal services

II.2.3. Place of performance

NUTS code: UK United Kingdom
Main site or place of performance: England and Wales.

II.2.4. Description of the procurement

The Legal Aid Agency ('LAA') is inviting Applicants to submit a tender for a 2021 Civil Legal Advice Contract ('CLA Contract' or 'Contract') to provide specialist telephone advice in the education and/or discrimination categories of law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ('CLA') service.

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Quality criterion - Name: Criterion 2 – delivering a quality service / Weighting: 13

Quality criterion - Name: Criterion 3 – capacity planning for the service / Weighting: 17

Quality criterion - Name: Criterion 4 – implementation of the service / Weighting: 8

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Discrimination

Lot No: 3

II.2.2. Additional CPV code(s)

79100000 Legal services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: England and Wales.

II.2.4. Description of the procurement

The Legal Aid Agency ('LAA') is inviting Applicants to submit a tender for a 2021 Civil Legal Advice Contract ('CLA Contract' or 'Contract') to provide specialist telephone advice in the education and/or discrimination categories of law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ('CLA') service.

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II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 194-470542](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Education — Lot 1

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Education — Lot 2

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V: Award of contract

Contract No: 3

Lot No: 3

Title:

Discrimination

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/02/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Citizens Advice Gateshead

Postal address: The Davidson Building, Swan Street

Town: Gateshead

NUTS code: UKC22 Tyneside

Postal code: NE8 1BG

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Equality and Employment Law Centre

Postal address: 151 Dale Street

Town: Liverpool

NUTS code: UKD72 Liverpool

Postal code: L2 2AH

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Stephenson Solicitors LLP

Postal address: Wigan Investment Centre, Waterside Drive, Wigan

Town: Lancashire

NUTS code: UKD36 Greater Manchester North West

Postal code: WN3 5BA

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 700 000,00 GBP

Total value of the contract/lot: 4 700 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

No contracts were awarded in the Education Category. The cancellation notice can be found on our website at:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957891/Cancellation_notice_FINAL.pdf

VI.4. Procedures for review**VI.4.1.**

Review body

Official name: Legal Aid Agency
Postal address: 102 Petty France
Town: London
Postal code: SW1H 9AJ
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Centre for Effective Dispute Resolution (CEDR)
Postal address: 70 Fleet Street
Town: London
Postal code: EC4Y 1EU
Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Legal Aid Agency
Postal address: 102 Petty France
Town: London
Postal code: SW1H 9AJ
Country: United Kingdom
E-mail: civiltenders@legalaid.gsi.gov.uk

VI.5. Date of dispatch of this notice

08/03/2021