

**Belgium-Brussels: European Labour Authority Information Support Service**  
**OJ S 51/2021 15/03/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: European Commission, Directorate-General for Employment, Social Affairs and Inclusion

Postal address: 27, Rue Joseph II

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

Contact person: Mr Jordi Curell Gotor

E-mail: [EMPL-VT-2020-028@ec.europa.eu](mailto:EMPL-VT-2020-028@ec.europa.eu)

**Internet address(es):**

Main address: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6995>

Address of the buyer profile: <http://ec.europa.eu/social/main.jsp?catId=624&langId=en>

**I.1. Name and addresses**

Official name: European Labour Authority

Postal address: 27, Rue Joseph II

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

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**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

### **II.1.1. Title**

European Labour Authority Information Support Service  
Reference number: EMPL/2020/OP/0011

### **II.1.2. Main CPV code**

79900000 Miscellaneous business and business-related services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

This call is to support the activities of the European Labour Authority (ELA) in the field of facilitating access to information to citizens and employers on rights and obligations deriving from EU legislation on labour mobility and social security coordination. These activities are carried out through a Working Group on Information. The contractor will contribute in conceptual and analytical work summed up in the following tasks:

Task 1: To carry out analyses of EU and national websites on labour mobility;

Task 2: To provide individualised follow-up support to Member States in improving their national websites on labour mobility;

Task 3: To deliver presentations on innovative online communication approaches and practices;

Task 4: To respond to ad-hoc requests to support the Authority or the Member States on the provision of information on labour mobility;

Task 5: To support the authority in the development of and data collection for Key Performance Indicators.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 521 975,00 EUR

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Main site or place of performance: Contractor's premises or any other place indicated in the tender.

### **II.2.4. Description of the procurement**

The subject of this call for tenders is to support the activities of the European Labour Authority (ELA) in the field of facilitating access to information to citizens and employers on rights and obligations deriving from EU legislation on labour mobility and social security coordination.

These activities are carried out through a Working Group on Information. The contractor will contribute in conceptual and analytical work summed up in the following tasks:

Task 1: To carry out analyses of EU and national websites on labour mobility;

Task 2: To provide individualised follow-up support to Member States in improving their national websites on labour mobility;

Task 3: To deliver presentations on innovative online communication approaches and practices;

Task 4: To respond to ad hoc requests to support the Authority or the Member States on the provision of information on labour mobility;

Task 5: To support the Authority in the development of and data collection for Key Performance Indicators for the task of facilitating access to information

#### **II.2.5. Award criteria**

Quality criterion - Name: Relevance and overall coherence of the tender / Weighting: 25

Quality criterion - Name: Quality of the proposed work plan and methodology / Weighting: 40

Quality criterion - Name: Organisation of the work and resources / Weighting: 25

Quality criterion - Name: Quality control measures / Weighting: 10

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

yes

Identification of the project: European Labour Authority.

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 171-412653](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** VC/2020/0433

**Title:**

European Labour Authority Information Support Service

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

08/03/2021

### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Deloitte Consulting and Advisory

Postal address: Gateway building Luchthaven Brussel Nationaal 1 J

Town: Zaventem

NUTS code: BE2 Vlaams Gewest

Postal code: 1930

Country: Belgium

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 600 000,00 EUR

Total value of the contract/lot: 521 975,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Internet address: <http://curia.europa.eu>

#### **VI.4.2. Body responsible for mediation procedures**

Official name: European Ombudsman

Postal address: 1, avenue du Président Robert Schuman

Town: Strasbourg

Postal code: 67001

Country: France

Telephone: +33 388172313

Internet address: <https://www.ombudsman.europa.eu/fr/home>

### **VI.5. Date of dispatch of this notice**

08/03/2021