

**Ireland-Dublin: Placement services of office-support personnel**  
**OJ S 43/2023 01/03/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Health and Social Care Professionals Council (CORU)

National registration number: N/A

Postal address: Infinity Building, George's Court, George's Lane

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D07 E98Y

Country: Ireland

Contact person: CORU Procurement

E-mail: [procurement@CORU.IE](mailto:procurement@CORU.IE)

Telephone: +353 12933160

**Internet address(es):**

Main address: <http://www.coru.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1368>

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

Health

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

CORU - Temporary administration staff

Reference number: CORU Temporary office support

**II.1.2. Main CPV code**

79612000 Placement services of office-support personnel

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

CORU wish to engage the services of agency support staff to support the Registration Admin Team in handling of phone calls and email correspondence from our external stakeholders such as applicants and registrants.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 208 769,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

75131100 General personnel services for the government, 79610000 Placement services of personnel, 79620000 Supply services of personnel including temporary staff, 79621000 Supply services of office personnel

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

#### **II.2.4. Description of the procurement**

CORU wish to engage the services of agency support staff to support the Registration Admin Team in handling of phone calls and email correspondence from our external stakeholders such as applicants and registrants.

#### **II.2.5. Award criteria**

Quality criterion - Name: Suitability of tenderers in meeting the service requirement / Weighting : 40

Quality criterion - Name: Contract management and approach to maintaining the quality of the service / Weighting: 20

Price - Weighting: 40%

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 053-138414](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

**Contract No:** 1

**Title:**

CORU - Supply services of office personnel

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

26/05/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Osborne Recruitment

National registration number: IE9520540M

Postal address: 13 Fitzwillam Sq

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin 2

Country: Ireland

E-mail: [david.walsh@osborne.ie](mailto:david.walsh@osborne.ie)

Telephone: +353 16384400

Internet address: <http://www.osborne.ie>

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Lowest offer: 207 434,00 EUR / Highest offer: 216 596,00 EUR taken into consideration

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: CORU

Town: Dublin

Country: Ireland

**VI.5. Date of dispatch of this notice**

24/02/2023