

**B-Brussels: services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union (ITSM)**

OJ S 78/2012 21/04/2012

Contract award notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Commission, Taxation and Customs Union DG

Postal address: rue Joseph II 79 (office J79 6/40)

Town: Brussels

Postal code: 1049

Country: Belgium

For the attention of: Jean-Louis Vergnolle

E-mail: [taxud-tenders@ec.europa.eu](mailto:taxud-tenders@ec.europa.eu)

Telephone: +32 22963332

Fax: +32 22995444

**Internet address(es):**General address of the contracting authority: [http://ec.europa.eu/taxation\\_customs/index\\_en.htm](http://ec.europa.eu/taxation_customs/index_en.htm)**I.2. Type of the contracting authority**

European institution/agency or international organisation

**I.3. Main activity**

Other: Taxation and Customs Union

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title**

Services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union (ITSM).

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Services will be performed primarily at the contractor's usual workplace.

NUTS code

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

The procurement involves the establishment of a framework agreement

**II.1.4.**

## **Short description of the contract or purchase(s)**

Services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union (ITSM).

### **II.1.5. CPV code(s)**

72222300 Information technology services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72254100 Systems testing services, 72268000 Software supply services

### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **II.2. Total value of the contract/lot**

### **II.2.1. Total value of the contract/lot**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated without a call for competition

Justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union:

Directive 2004/18/EC

#### **1) Justification for the choice of the negotiated procedure without prior publication of a contract notice in the OJEU in accordance with Directive 2004/18/EC**

The works, supplies or services can be provided only by a particular economic operator for the following reason:

technical

The use of the exceptional procedure foreseen in Article 91 of the Financial Regulation and Article 126.1(b) of the implementing rules is motivated by the fact that the current contract (ITSM), once extended, will overlap during several months with the new framework contract (ITSM2) in order to guarantee, first, a smooth/efficient handover/takeover and, second, the use of the current data centres. For these technical reasons, only the current contractor can assure the business continuity.

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

#### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

TAXUD/2012/AO-07.

#### **IV.3.2. Previous publication concerning this procedure**

##### **Contract notice**

Notice number in the OJ S: [2006/S 154-165855](#) of 16.8.2006

##### **Other previous publications**

Notice number in the OJ S: [2007/S 110-134946](#) of 12.6.2007

## Section V: Award of contract

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Contract No: TAXUD/2007/CC/088

Lot title: Services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union

**V.1. Date of conclusion of the contract**

10.4.2012

**V.2. Information about tenders**

Number of tenders received: 1

**V.3. Name and address of the contractor**

Official name: Consortium USB (Unisys Belgium SA, Siemens Business Services SA, Bull S.A. S.)

Postal address: avenue du Bourget 20b

Town: Brussels

Postal code: 1130

Country: Belgium

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

## Section VI: Complementary information

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: Customs 2007 programme (Decision 253/2003/EC of the European Parliament and of the Council of 11.2.2003).

Fiscalis 2007 programme (Decision 2235/2002/EC of the European Parliament and of the Council of 3.12.2002).

EMCS Decision (Decision 1152/2003/EC of the European Parliament and of the Council of 16.6.2003).

Future programmes Customs 2013 (COM(2006) 201 final of 17.5.2006) and Fiscalis 2013 (COM(2006) 202 final of 17.5.2006).

**VI.2. Additional information**

The framework contract TAXUD/2007/CC/088 is extended for a period of 17 months until 3.11.2013 without any modification of the budget ceiling as specified in the contract award notice [2007/S 110-134946](#). 5 429 652,06 EUR is still available for activities to be run under this framework contract out of a total value of 72 468 945 EUR.

**VI.3. Procedures for review**

**VI.3.1. Review body**

Official name: General Court of the Court of Justice of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

**Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg CEDEX

Postal code: 67001

Country: France

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu>

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: The lodging of an appeal by a tenderer against the contract award decision must be done within 2 months from the date of sending of the letter informing the tenderers that the contracting authority has made a decision regarding the award of a contract.

**VI.3.3. Service from which information about the review procedure may be obtained**

Official name: European Commission, Taxation and Customs Union DG

Postal address: rue Joseph II 79 (office J79 6/40)

Town: Brussels

Postal code: 1049

Country: Belgium

E-mail: [taxud-tenders@ec.europa.eu](mailto:taxud-tenders@ec.europa.eu)

Telephone: +32 22963332

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**VI.4. Date of dispatch of this notice**

11.4.2012