

127568-2026 - Result

Norway – Canteen management services – Canteen services for Oslo Courthouse.

OJ S 38/2026 24/02/2026

Contract or concession award notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Domstoladministrasjonen

Email: petter.ihlebak@inventura.no

2. Procedure

2.1. Procedure

Title: Canteen services for Oslo Courthouse.

Description: Oslo Courthouse requests canteen services for the Courthouse in Oslo. The canteen operation for the courthouse in Oslo includes employees in the courthouse, co-judges in court cases as well as some other actors. Dining for meeting rooms and events is also included. As the canteen services will, to a certain degree, be user dependent, the extent can vary throughout the entire contract period. The contract will be valid for 3 years, starting 16.03.2026. The Contracting Authority has the option to extend the duration of the agreement for two and one years at a time, up to two times (2+1 years), so that the total contract, maximum length will be 6 years.

Procedure identifier: da438459-3c2e-470c-b297-8eb064bf9bdc

Previous notice: 3f60ab08-639e-4204-9970-5bfa7efe442f-01

Internal identifier: 25/4212

Type of procedure: Open

Main features of the procedure: This procurement will be carried out in accordance with the Act from 17 June 2016 no. 73 on public procurements (LOA) and the regulation 12 August 2016 no. 974 on public procurements (FOA). The procurement will be carried out as an open tender contest in accordance with PPR parts I and II, cf. the procurement regulations § 5-1 second section, letter b. The procedure gives all interested tenderers the opportunity to submit tender offers.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 55512000 Canteen management services

Additional classification (cpv): 55320000 Meal-serving services, 55500000 Canteen and catering services, 55510000 Canteen services, 55511000 Canteen and other restricted-clientele cafeteria services

2.1.2. Place of performance

Postal address: C. J. Hambros plass 4

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Additional information: The delivery shall be carried out at Oslo Courthouse's premises in Oslo.

2.1.3. Value

Estimated value excluding VAT: 23 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Canteen services for Oslo Courthouse.

Description: Oslo Courthouse requests canteen services for the Courthouse in Oslo. The canteen operation for the courthouse in Oslo includes employees in the courthouse, co-judges in court cases as well as some other actors. Dining for meeting rooms and events is also included. As the canteen services will, to a certain degree, be user dependent, the extent can vary throughout the entire contract period. The contract will be valid for 3 years, starting 16.03.2026. The Contracting Authority has the option to extend the duration of the agreement for two and one years at a time, up to two times (2+1 years), so that the total contract, maximum length will be 6 years.

Internal identifier: 25/4212

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 55512000 Canteen management services

Additional classification (cpv): 55320000 Meal-serving services, 55500000 Canteen and catering services, 55510000 Canteen services, 55511000 Canteen and other restricted-clientele cafeteria services

Options:

Description of the options: 2 + 1 year.

5.1.2. Place of performance

Postal address: C. J. Hambros plass 4

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Additional information: The delivery shall be carried out at Oslo Courthouse's premises in Oslo.

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 2 years + 1 year.

5.1.5. Value

Estimated value excluding VAT: 23 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Total Cost

Description: All prices shall be stated in NOK excluding VAT. The operational subsidy shall be invoiced free of charge.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality of the offered system

Description: The tenderer will be evaluated on the quality of the offered system, including how the tenderer will carry out the assignment in accordance with the requirements set in Annex 1 - the contracting authority's requirement specifications. The criterium is divided into the sub-criteria below with the stated weighting: 1) Food quality/raw materials (30 %) 2) Preparation (30 %) 3) Organisation of operations (30 %) 4) User survey (10 %) Documentation requirement: Tenderers shall give a description in Annex 2 - the tenderer's solution description. The descriptions shall have a total of 6 A4 pages (excluding any pictures or drawings). Responses beyond the stated page limit will not be evaluated.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Offered personnel - Canteen manager

Description: The contracting authority will emphasise the offered canteen manager's competence and experience, with particular emphasis on relevant experience from comparable deliveries. Documentation requirement: The tenderer shall deliver the following: CVs for the offered canteen manager. The CV shall include an educational background, practice, courses and experience from similar assignments (reference project). A minimum of 1, but maximum 3, reference project(s), shall be described and documented sufficiently so that the contracting authority can assess the relevance and quality of the delivery, as well as the resource's actual contribution in the delivery. CVs shall be enclosed with the tender as a separate annex named CV - [Name of the offered canteen manager].

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Climate and environmental considerations

Description: A comprehensive assessment of the tenderer's plan for implementation and facilitation of the following points: • How the tenderer plans for control, prevention and reduction of food waste in the canteen. • How the tenderer shall facilitate the operation of the canteen in order to "dult" the users to choose climate-friendly food. A dult in this context is defined as: A dult should affect users of the canteen to choose climate-friendly food rather than foods with high climate footprint, without limiting users' options. Documentation requirement: The tenderer shall deliver the following: • A description of how the tenderer plans for control, prevention and reduction of food waste in the canteen, • A description of how the tenderer shall facilitate the operation of the canteen in order to dult the users into choosing climate-friendly food. The descriptions are to be enclosed as a separate annex named Annex 2 - The tenderer's solution description. The descriptions shall have a total of 4 A4 pages (excluding any pictures or drawings). Responses beyond the stated page limit will not be evaluated.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: Waiting period: 10 days after the award of contract. Other deadlines in accordance with the procurement regulations and applicable Norwegian law.

Organisation providing additional information about the procurement procedure:

Domstoladministrasjonen

6. Results

Value of all contracts awarded in this notice: 23 000 000,00 NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ISS Facility Services AS

Tender:

Tender identifier: Kantinjetjenester til Oslo Tinghus - ISS Facility Services AS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 8 367 180,00 NOK

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Kantinjetjenester til Oslo Tinghus - ISS Facility Services AS

Date on which the winner was chosen: 04/02/2026

Date of the conclusion of the contract: 20/02/2026

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: Domstoladministrasjonen

Registration number: 984195796

Postal address: Dronningens gate 2

Town: TRONDHEIM

Postcode: 7011

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Petter Ihlebæk

Email: petter.ihlebak@inventura.no

Telephone: +47 45500721

Internet address: <https://www.domstol.no>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/339555>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ISS Facility Services AS

Size of the economic operator: Large

Registration number: 914791723

Postal address: Smeltedigelen 1

Town: Oslo

Postcode: 0509

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oeivind.habert@iss.no

Telephone: +47 81555155

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 75e6030b-f7e9-4cdb-af76-2de8c028f59a - 01

Form type: Result

Notice type: Contract or concession award notice – light regime

Notice subtype: 33

Notice dispatch date: 23/02/2026 12:32:32 (UTC+00:00) Western European Time, GMT
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