

127580-2026 - Result

Austria – Financial and insurance services – Cashless Payment Ausschreibung

OJ S 38/2026 24/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: WIENER LINIEN GmbH & Co KG

Email: WL.K34.Einkauf@wienerlinien.at

Legal type of the buyer: Public undertaking, controlled by a regional authority

Activity of the contracting entity: Urban railway, tramway, trolleybus or bus services

2. Procedure

2.1. Procedure

Title: Cashless Payment Ausschreibung

Description: Cashless Payment Ausschreibung

Procedure identifier: 24d8eff7-50c8-4e18-bf22-20c82da16972

Internal identifier: AK24-29_M13

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Abwicklung von Zahlungen für den Kauf von Tickets, Dienstleistungen und anderen Waren wie Fanartikel im Card-Present- und Card-Not-Present-Bereich (CaPa) - Details siehe Ausschreibungsunterlagen.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66000000 Financial and insurance services

2.1.3. Value

Maximum value of the framework agreement: 41 447 944,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-1118

Title: Cashless Payment Ausschreibung

Description: Abwicklung von Zahlungen für den Kauf von Tickets, Dienstleistungen und anderen Waren wie Fanartikel im Card-Present- und Card-Not-Present-Bereich (CaPa)

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66000000 Financial and insurance services

Options:

Description of the options: Verlängerungsoption: 2 x 2 Jahre möglich.

5.1.3. Estimated duration

Start date: 01/01/2026

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Verlängerung um 2 x 2 Jahre möglich.

5.1.5. Value

Maximum value of the framework agreement: 41 447 944,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Umsetzungskonzepte

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Zusage „Kann-Kriterien“ Anforderungstyp „B“ oder „V“ gemäß

Leistungsbeschreibung

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Description: Preis

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Verwaltungsgericht Wien

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

Organisation providing additional information about the procurement procedure: WIENER LINIEN GmbH & Co KG

6. Results

Value of all contracts awarded in this notice: 41 447 944,00 EUR

6.1. Result lot identifier: LOT-1118

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: PAYONE GmbH

Tender:

Tender identifier: 1

Identifier of lot or group of lots: LOT-1118

Value of the tender: 31 464 409,00 EUR

The tender was ranked: yes

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Cashless Payment Ausschreibung

Title: Abwicklung von Zahlungen für den Kauf von Tickets, Dienstleistungen und anderen Waren wie Fanartikel im Card-Present- und Card-Not-Present-Bereich (CaPa)

Date of the conclusion of the contract: 07/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 93797-2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-6141

Official name: WIENER LINIEN GmbH & Co KG

Registration number: 9110016084503

Postal address: Erdbergstraße 202

Town: Wien

Postcode: 1031

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Contact point: K34

Email: WL.K34.Einkauf@wienerlinien.at

Telephone: +43 01 7909100

Internet address: <https://www.wienerlinien.at>

Buyer profile: <https://wstw.vergabeportal.at>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-5161

Official name: Verwaltungsgericht Wien

Registration number: 9110019835300

Postal address: Muthgasse 62

Town: Wien

Postcode: 1190
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: post@vgw.wien.gv.at
Telephone: +43 1400038500
Fax: +43 140009938529
Internet address: <http://www.verwaltungsgericht.wien.gv.at>

Roles of this organisation:

Review organisation

8.1. ORG-1403

Official name: PAYONE GmbH
Registration number: 9110017796665
Postal address: Lyoner Straße 15
Town: Frankfurt am Main
Postcode: 60528
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Alice Hussein
Email: bd-projekte@payone.com
Telephone: +49 151 61 59 4262

Roles of this organisation:

Tenderer

Winner of these lots: LOT-1118

Notice information

Notice identifier/version: 1c734a5c-d7d3-4547-b67a-a9939fbb192d - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
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