

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 54/2020 17/03/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Office of the Ombudsman

National registration number: N/A

Postal address: 6 Earlsfort Terrace

Town: Dublin 2

NUTS code: IE Éire / Ireland

Postal code: D2 W777

Country: Ireland

Contact person: Liam Duffy

E-mail: [liam.duffy@ombudsman.ie](mailto:liam.duffy@ombudsman.ie)

Telephone: +353 16395730

**Internet address(es):**

Main address: <https://ombudsman.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/464>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=164481&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=164481&B=ETENDERS_SIMPLE)

[PID=164481&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=164481&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=164481&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=164481&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Support and Maintenance of Sharepoint Environment

Reference number: Ombudsman Sharepoint Support

**II.1.2.**

**Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Office of the Ombudsman requires:

- support and maintenance of its Sharepoint Environment, based on agreed SLA;
- sharepoint development services on an agreed drawdown days basis.

**II.1.5. Estimated total value**

Value excluding VAT: 200 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

72261000 Software support services, 72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

**II.2.4. Description of the procurement**

The Office of the Ombudsman requires:

- support and maintenance of its Sharepoint Environment, based on agreed SLA;
- sharepoint development services on an agreed drawdown days basis.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 200 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

12 month extension

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

## Section III: Legal, economic, financial and technical information

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### III.1. Conditions for participation

#### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

N/A

#### III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

### III.2. Conditions related to the contract

#### III.2.2. Contract performance conditions

As per procurement document.

#### III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/04/2020 Local time: 12:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30/09/2020

#### IV.2.7. Conditions for opening of tenders

Date: 15/04/2020 Local time: 12:00

Place:

6 Earlsfort Terrace Dublin 2.

Information about authorised persons and opening procedure: Authorised Office Personnel

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

As per procurement document.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Office of the Ombudsman

Postal address: 6 Earlsfort Terrace

Town: Dublin 2

Postal code: D02 W773

Country: Ireland

E-mail: [liam.duffy@ombudsman.ie](mailto:liam.duffy@ombudsman.ie)

### VI.5. Date of dispatch of this notice

13/03/2020