

129161-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Framework agreement for data, insight and information management, as well as performance management.

OJ S 38/2026 24/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: ARBEIDS OG VELFERDSETATEN

Email: fatmi.alhasan@nav.no

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for data, insight and information management, as well as performance management.

Description: Nav invites tenderers to a competition for a new framework agreement for data, insight and performance management. The procurement shall continue standard products and cloud services with the accompanying services within a mainly equivalent product and service area. A contract shall be signed with one (1) tenderer. This procurement follows the procedure for negotiated procedure in two stages, qualification and tender phase. The contracting authority will choose which tenderers will be invited to submit a tender among those who fulfil the qualification requirements. This is the qualification phase; documentation for both phases is attached. The framework agreement period is 2+1+1 years. The estimated value over four years is NOK 200-240 million, excluding VAT. Sales tax. The maximum value over four years is NOK 280 million excluding VAT. Sales tax.

Procedure identifier: 58b2d53c-df8b-417b-9fb1-3f708f6ee123

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 72220000 Systems and technical consultancy services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 240 000 000,00 NOK

Maximum value of the framework agreement: 280 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Framework agreement for data, insight and information management, as well as performance management.

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5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Address of the procurement documents: https://nav.ivalua.app/page.aspx/nb/rfp/request_browse_public

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://nav.ivalua.app/page.aspx/nb/rfp/request_browse_public

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 31/03/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: OSLO TINGRETT

Review organisation: ARBEIDS OG VELFERDSETATEN

Organisation providing more information on the review procedures: ARBEIDS OG VELFERDSETATEN

8. Organisations

8.1. ORG-0001

Official name: ARBEIDS OG VELFERDSETATEN

Registration number: 889640782

Town: Mo i Rana

Postcode: 8601

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

Email: fatmi.alhasan@nav.no

Telephone: 90013853

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: OSLO TINGRETT
Registration number: 926725939
Town: Oslo
Postcode: 0164
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: 22035200
Roles of this organisation:
Mediation organisation

Notice information

Notice identifier/version: 45861ec4-625b-4506-833f-e61395882574 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 23/02/2026 12:56:10 (UTC+00:00) Western European Time, GMT
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