

129713-2026 - Competition

Ireland – IP telephone services – Request for Tender for Fixed Voice, SIP, VOIP and Hosted Services

OJ S 38/2026 24/02/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Houses of the Oireachtas Service

Email: procurement@oireachtas.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tender for Fixed Voice, SIP, VOIP and Hosted Services

Description: The Houses of the Oireachtas Service wishes to put in place a contract for a primary provider of fixed voice and VoIP services. This will include Fixed Voice, SIP, VoIP and Hosted Services (i.e. local, national and international calls), installation, configuration, support, maintenance, billing, and repairs. Tenderers are also required to detail how they would peer with Government Networks. Management services such as allocation of DDI (Direct Dial-In) numbers, switching and termination. It is essential that the migration to the new service be as seamless as possible for users. There should be no telephone service interruptions, no interim changes in dialling procedures, and no perceived degradation in the quality of service.

Procedure identifier: 5f582220-91d2-4793-b26b-1e37c907292a

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

Additional classification (cpv): 64210000 Telephone and data transmission services, 64200000 Telecommunications services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 240 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tender for Fixed Voice, SIP, VOIP and Hosted Services

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Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

Additional classification (cpv): 64210000 Telephone and data transmission services, 64200000 Telecommunications services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 240 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 13/03/2026 00:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7572507>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7572507>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/03/2026 00:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/03/2026 00:30:00 (UTC+00:00) Western European Time, GMT

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7572507>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Houses of the Oireachtas Service

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Houses of the Oireachtas Service

Organisation processing tenders: Houses of the Oireachtas Service

8. Organisations

8.1. ORG-0001

Official name: Houses of the Oireachtas Service

Registration number: 0000

Postal address: Leinster House, Kildare Street, Dublin 2

Town: Dublin

Postcode: D02 XR20

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@oireachtas.ie

Telephone: +35316183636

Buyer profile: <https://oireachtas.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 18266226-297b-4ad5-87ce-125f71fbe79a - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 20/02/2026 16:10:44 (UTC+00:00) Western European Time, GMT
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