

**United Kingdom-Bolton: Health and social work services**

OJ S 54/2020 17/03/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: NHS Bolton Clinical Commissioning Group

Postal address: St Peters House, Silverwell St

Town: Bolton

NUTS code: UKD North West (England)

Postal code: BL1 1PP

Country: United Kingdom

Contact person: Rachael Frank

E-mail: [rachael\\_frank@nhs.net](mailto:rachael_frank@nhs.net)

Telephone: +44 1612123714

Fax: +16 2123709

**Internet address(es):**Main address: <https://www.boltonccg.nhs.uk/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=31667&B=NHSSBS](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=31667&B=NHSSBS)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=31667&B=NHSSBS](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=31667&B=NHSSBS)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

The Provision of an Adult Hearing Service on behalf of NHS Bolton Clinical Commissioning Group

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

NHS Shared Business Services (NHS SBS) are acting on behalf of NHS Bolton Clinical Commissioning Group (CCG), to obtain a Provider to deliver a high quality service for adults experiencing hearing and communication difficulties who feel they might benefit from a hearing assessment and rehabilitation including the option of trying hearing aids with aftercare and support, in line with the National Commissioning Framework, other national guidance and local requirements. The vision for people with hearing problems is for them to receive high quality, efficient services delivered closer to home, or a more convenient location within accessible transport routes, with short waiting times and high responsiveness to the needs of local communities, free at the point of access.

#### **II.1.5. Estimated total value**

Value excluding VAT: 3 800 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

85100000 Health services

#### **II.2.3. Place of performance**

NUTS code: UKD North West (England)

Main site or place of performance: Bolton.

#### **II.2.4. Description of the procurement**

The key principles of an integrated hearing service, within which the adult hearing service operates, is to:

- improve public health and occupational health focus on hearing loss;
- reduce prevalence of avoidable permanent hearing loss;
- encourage early identification, diagnosis and management of hearing loss through improved service user and professional education;
- provide person-centred care, and respond to information and psychosocial needs, including for the effect on partners (or service user's chosen support) of living with poor hearing;
- support communication needs by providing timely signposting to lip reading classes and assistive technologies and other rehabilitation services;
- promote inclusion and participation of people who are deaf or hard of hearing;
- compliance with clinical guidance and good practice; and
- improve the service through research and development and the adoption of new evidence based technologies and practices.

Further information on the service can be located on the EU-Supply Website.

The affordability limit for the total Contract (including any potential extensions) is GBP 3 800 000 and the contract will be for the duration of a 3 year initial period with an option to extend for up to a further 2 years with a service commencement date of 1 October 2020. Bidders wishing to express an interest in participating in this Invitation to Tender (ITT) should register their interest on the EU-Supply Website to access the documentation using reference 38586.

To register on EU-Supply please log on to the following Website: <https://nhsbs.eu-supply.com>

. The ITT documentation should be completed and submitted by 5 p.m. on 16 April 2020.

An advert has also been placed on contract finder.

#### **II.2.5.**

## **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 3 800 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 6

This contract is subject to renewal: yes

Description of renewals:

3 years with the option to extend for a further 2 years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Please note that this service can be delivered by a single provider (able to undertake 100 % of the key contract deliverables) or as a lead bidder who will use third parties to deliver some of the services.

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/04/2020 Local time: 17:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7.**

## **Conditions for opening of tenders**

Date: 16/04/2020 Local time: 17:00

Place:

NHS SBS

### **Section VI: Complementary information**

---

#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: NHS Improvement (formerly Monitor)

Town: London

Country: United Kingdom

#### **VI.5. Date of dispatch of this notice**

12/03/2020