

130744-2026 - Competition

Norway – Washing and dry-cleaning services – Procurement of laundry services for Målselv municipality.

OJ S 38/2026 24/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Målselv kommune

Email: hej@haagensenbakkeland.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Health

1.1. Buyer

Official name: Målselv kommune

Email: hej@haagensenjohnsen.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Procurement of laundry services for Målselv municipality.

Description: Målselv municipality invites tenderers to an open tender contest for laundry services and the hire of textiles for the contracting authority's units. The contracting authority needs a service that includes hire and laundry of work clothes and institution textiles for the health and welfare service. The service shall also include collection and delivery of the textiles up to several times a week to a number of units in Målselv municipality. The contract is reserved for entities with disabled and disadvantaged. Washing of duvets, pillows, mattresses for Målselv health centre, as well as Øverbygd nursing and welfare centre, Andslimoen Medical Service, Øverbygd medical service and Målselv health centre shall be offered. The number of duvets per month is approx. 80, the number of pillows is approx. 70 and the number of mattresses is approx. 2 per month. The contracting authority shall hire clothes, bedding, towels, washing cloths and work clothes for tenderers who wash and deliver this to the users. Approx. 4,600 kilograms of textiles are expected to be used per month. Private textiles shall also be washed for residents at Målselv helsetun and Øverbygd nursing and welfare centres. There are at all times approx. 80 residents and washing per month is expected to be approx. 630 kilograms.

Procedure identifier: f59d9823-d20c-47d0-bd5b-349f23d21552

Internal identifier: HJ202526

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Open tender competition for a framework agreement in accordance with the procurement regulation part III. The contract is reserved for entities with disabled and disadvantaged persons, cf. the procurement regulations § 16-9. It is a requirement that a minimum of 80% of the production employees in the part of the entity who

shall fulfil the contract have disabilities or are in other ways disadvantaged in working life. Persons with disabilities means persons who, due to the nature or extent of their disability, cannot participate in working life on normal terms. There is no distinction between physical or mental disability. Persons who are disadvantaged means, among other things, people who are unemployed and have difficulty getting to work, persons who belong to disadvantaged minorities or a group that is otherwise socially marginalised.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98310000 Washing and dry-cleaning services

Additional classification (cpv): 98311000 Laundry-collection services

2.1.2. Place of performance

Postal address: Olarommet 13

Town: Andslimoen

Postcode: 9325

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Clothing shall also be collected and delivered to the following addresses: Øverbygd nursing and welfare centre Visitors address/postal address: Thomas Bells veg 1, 9334 Øverbygd Physio/ergotherapy service Målselv Health Centre Fagerlidal 397 9325 Bardufoss Andslimoen medical service and Målselv health centre. Address: Målselv helsesenter, Fagerlidal 397, 9325 Bardufoss Øverbygd medical service Address: Holtveien 533 9334 Øverbygd Andslimoen sheltered accommodation flats Fagerlidal 399, 9325 Bardufoss. Telephone no.: 77 83 45 49.

2.1.3. Value

Estimated value excluding VAT: 10 000 000,00 NOK

Maximum value of the framework agreement: 14 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Procurement of laundry services for Målselv municipality.

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5.1.3. Estimated duration

Start date: 01/06/2026

Duration end date: 01/06/2028

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Can be extended twice. One year at the time. The maximum contract length will be 4 years.

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 NOK

Maximum value of the framework agreement: 14 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Employment opportunities for the long-term unemployed, disadvantaged and/or for persons with disabilities

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price - Weighted 50 %

Description: The prices shall be stated in NOK, excluding VAT. No additional costs will be accepted. The prices shall include all the necessary packaging (e.g. trolleys, trolleys, textile and plastic sacks, pulleys, packing etc.) etc. The price shall include all invoice fees and costs. If the tenderer sees that the implementation and start-up of the contract will require measures, investments or use of resources, this shall be included in the tender offer. The same applies to costs associated with completion of the assignment. The prices shall be stated in the attached price form. The prices shall be stated as net price per price unit for the contract period in question. All prices shall be fixed during the first two years of the agreement period and they can be regulated in accordance with the contract price accordingly. It is the total price, based on the amounts stated in the price form and summed for all price items, which will form the basis for evaluating the lowest price. The amounts added to the price form are an estimate that will only be used for comparing the tenders. The contracting authority is not obliged to order the stated amounts. Evaluation of price 50% The evaluation of the award criterion "price" will form the basis for the total the cost of all textiles in accordance with Annex 3 price form. The price evaluation will be carried out with the following calculation model. $\text{Score} = 50 - 50 \times (\text{Pe} - \text{Pb}) / \text{Pb}$, pe is the price that is evaluated and Pb is the best (lowest) price. The score that the tenderer will get (maximum 50 points) will be added up with scores for the other award criteria to a combined score, which determines which tenderer wins the competition.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: Climate and environmental considerations - 30 %

Description: Climate and environmental considerations are weighted 30% in the competition. Tenderers shall describe how they will safeguard climate and environmental considerations when fulfilling the contract (maximum two A4 pages + any documentation). Tenderers shall then describe how waste systems/handling and environmental action plans the tenderer has and use for the execution of the contract. Furthermore, it should be described which fuel the tenderer's vehicles use and/or which euro class they possibly belong to, and whether swan labelled or equivalent labelled chemicals are used, and whether the textiles fulfil the Oeko-Tex® Standard 100 or equivalent. Evaluation of climate and environmental considerations 30% Tenderers will be assessed and placed judgementally on a point scale from 0 to 30. It is distributed up to - 8 points for a transport system, Electrical powered/Euro-standard. - 6 points for waste systems/handling and environmental action plans. - 8 points for swan marked or equivalent labelled chemicals. - 8 points for whether textiles fulfil the Oeko-Tex® Standard 100 or equivalent. Ten points will be awarded, the described solution will not be assessed as better than what must be seen as a minimum when completing such a contract. If no solution has been described, it is assumed that the tenderer only fulfils the minimum requirements. The score that the tenderer will get will be added up with points for the other award criteria to a combined score.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Service level - Delivery for extraordinary need - 20%

Description: When assessing the award criterion "service delivery by extraordinary needs" it will form the basis of the delivery time from order to delivery. Tenderers shall state the delivery time in the number of hours in annex 3 price form. Evaluation of service level - Delivery for extraordinary needs 20 % The evaluation of the delivery time will be carried out with the following calculation model. $\text{Score} = 20 - 20 \times (\text{Pe} - \text{Pb}) / \text{Pb}$, where Pe is the delivery time in hours for the tender that is evaluated and Pb is the tender with the best (shortest) delivery time in hours. The score that the tenderer will get will be added up with points for the other award criteria to a combined score.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 30/03/2026 21:55:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=450899&TID=200411852&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=450899&TID=200411852&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 09/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 91 Days

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: In some cases, missing documentation of the qualification requirements can be submitted. In some cases other clarifications can be made. Decided at our discretion.

Information about public opening:

Opening date: 09/04/2026 10:05:00 (UTC+00:00) Western European Time, GMT

Place: Tromsø

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: See the requirement specifications, price form, contract and tender documentation.

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: See the contract. The high quality work with the requirement specifications and price form.

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Klagenemnda for offentlige anskaffelser (KOFA)

Information about review deadlines: The waiting period after the award is 14 days. The contract is planned to be signed 27.04.2026. Appeals on the award will be sent to Målselv municipality.

Organisation providing additional information about the procurement procedure: Målselv kommune

Organisation providing offline access to the procurement documents: Målselv kommune

Organisation providing more information on the review procedures: Målselv kommune

Organisation receiving requests to participate: Målselv kommune

Organisation processing tenders: Målselv kommune

8. Organisations

8.1. ORG-0001

Official name: Målselv kommune

Registration number: 972418005

Department: Troms og Finnmark

Postal address: Mellombygdveien 216

Town: Moen

Postcode: 9321

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Helene Johnsen

Email: hej@haagensenbakkellund.no

Telephone: +47 40495868

Internet address: <https://www.malselv.kommune.no/>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/376665>

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Målselv kommune

Registration number: 972418005

Department: Helse- og omsorg

Postal address: Mellombygdveien 216

Town: Moen

Postcode: 9321

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Målselv kommune

Email: hej@haagensenjohnsen.no

Telephone: +4740495868

Internet address: <https://www.malselv.kommune.no/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Klagenemnda for offentlige anskaffelser (KOFA)

Registration number: 918195548

Department: Klagenemnda for offentlige anskaffelser (KOFA)

Postal address: Postboks 511 sentrum

Town: Bergen

Postcode: 5805

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Klagenemnda for offentlige anskaffelser (KOFA)

Email: post@knse.no

Telephone: 55 19 30 00

Internet address: <https://www.klagenemndssekretariatet.no/klagenemnda-for-offentlige-anskaffelser-kofa>

Roles of this organisation:

Review organisation

Notice information

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