

131736-2026 - Result

Ireland – Call centre – 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution
OJ S 39/2026 25/02/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Gas Networks Ireland

Email: Tenders@gasnetworks.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

Activity of the contracting entity: Production, transport or distribution of gas or heat

2. Procedure

2.1. Procedure

Title: 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution

Description: 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution

Procedure identifier: 5cb98459-6d5b-4890-8a7e-4375cb11c1eb

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79512000 Call centre

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 1 700 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0001

Title: 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution

Description: 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79512000 Call centre

5.1.2. Place of performance

Country: Ireland
Anywhere in the given country

5.1.5. Value

Estimated value excluding VAT: 1 700 000,00 EUR

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Gas Networks Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 1 700 000,00 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

Other justification: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Siemens Plc

Tender:

Tender identifier: 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 700 000,00 EUR

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 24/039 - Back Office Services for Pay as You Go (PAYG) Metering Solution

Date on which the winner was chosen: 30/01/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Gas Networks Ireland

Registration number: 555744

Postal address: Gasworks Road

Town: Cork

Postcode: T12RX96

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Tenders@gasnetworks.ie

Telephone: +353 000 0000

Internet address: www.gasnetworks.ie

Buyer profile: www.gasnetworks.ie

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Siemens Plc

Size of the economic operator: Micro, small, or medium

Registration number: 00727817

Town: Hampshire

Postcode: GU147BF

Country subdivision (NUTS): South-East (IE052)

Country: Ireland

Email: matt.howard@siemens.com

Telephone: +44 7808821941

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 5ad57d67-fbe4-43d3-8fcf-114f00ba13c1 - 01

Form type: Result

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