

132033-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – Supply of Operations and Managed Service for Application Programming Interface and Identity Management Solution

OJ S 39/2026 25/02/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: National Transport Authority_1149

Email: procurement@nationaltransport.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Supply of Operations and Managed Service for Application Programming Interface and Identity Management Solution

Description: The National Transport Authority is seeking a suitably qualified and experienced partner to provide a fully managed service and associated resources to support the development, integration, and ongoing operation of the Authority's Identity Management ("IDM") and Application Programming Interface ("API") Gateway solutions on the Azure platform. The successful Tenderer will be required to deliver the Services across the following service areas: Azure Services; Architectural Services; Application Development; Technical Support Services, Business Continuity and Disaster Recovery; Security Services; Demand and Capacity Management; Availability and Service Quality; Risk Management; Continuous Improvement; Professional Services; Service Transition; and Governance and Reporting. In addition, to support the managed service and to deliver on these service areas and related business projects, the Authority requires the successful Tenderer to provide suitably qualified personnel for the following key roles: API/IDM Developer for Managed Azure Services; Technical Business Analyst for Azure API/IDM Services; Tester for Azure API/IDM Environment; Azure Architect for API/IDM Environment; and Information and Operations ICT Manager. The full scope of service requirements can be found in the CFT documentation. The expected term of the contract will be for an initial period of two years. If the Services are deemed to be satisfactory, the Contract may be renewed annually up to a maximum of two years after the end of the second year. Interested parties are invited to tender for this contract. While the Authority estimates that the value of this contract based on it's maximum term is €2,811,658, it reserves the right to spend up to €3,233,406.

Procedure identifier: 0bb3a8e2-bf23-4a8a-94ca-0151331ae999

Previous notice: da26adec-c4ec-4e60-b8c4-625a3205a19c-02

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 2 811 658,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Supply of Operations and Managed Service for Application Programming Interface and Identity Management Solution

Description: The National Transport Authority is seeking a suitably qualified and experienced partner to provide a fully managed service and associated resources to support the development, integration, and ongoing operation of the Authority's Identity Management ("IDM") and Application Programming Interface ("API") Gateway solutions on the Azure platform. The successful Tenderer will be required to deliver the Services across the following service areas: Azure Services; Architectural Services; Application Development; Technical Support Services, Business Continuity and Disaster Recovery; Security Services; Demand and Capacity Management; Availability and Service Quality; Risk Management; Continuous Improvement; Professional Services; Service Transition; and Governance and Reporting. In addition, to support the managed service and to deliver on these service areas and related business projects, the Authority requires the successful Tenderer to provide suitably qualified personnel for the following key roles: API/IDM Developer for Managed Azure Services; Technical Business Analyst for Azure API/IDM Services; Tester for Azure API/IDM Environment; Azure Architect for API/IDM Environment; and Information and Operations ICT Manager. The full scope of service requirements can be found in the CFT documentation. The expected term of the contract will be for an initial period of two years. If the Services are deemed to be satisfactory, the Contract may be renewed annually up to a maximum of two years after the end of the second year. Interested parties are invited to tender for this contract. While the Authority estimates that the value of this contract based on its maximum term is €2,811,658, it reserves the right to spend up to €3,233,406.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 2 811 658,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost @ 40%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Quality @ 60%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: National Transport

Authority_1149

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 2 599 400,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Zarria Ltd

Tender:

Tender identifier: 000136159

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 599 400,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 437569

Date on which the winner was chosen: 29/01/2026

Date of the conclusion of the contract: 29/01/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: National Transport Authority_1149

Registration number: 119869

Postal address: Haymarket House Smithfield Dublin 7

Town: Dublin

Postcode: D07 CF98

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@nationaltransport.ie

Telephone: 018798300

Internet address: <https://www.nationaltransport.ie>

Buyer profile: <https://www.nationaltransport.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Zarrdia Ltd

Size of the economic operator: Micro

Registration number: 592993

Town: Kildare

Postcode: N23AZX0

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Finn@Zarrdia.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 00d2c4fd-70de-42a9-87f5-c7d2ae3147fe - 01

Form type: Result

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