

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 52/2021 16/03/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Forbrukerrådet

National registration number: 871033382

Postal address: Fred. Olsens gate 1

Town: Oslo

NUTS code: NO Norge

Postal code: 0152

Country: Norway

Contact person: Nelly Nome

E-mail: nelly.nome@forbrukerradet.no

Telephone: +47 40164218

Fax: +47 23400502

Internet address(es):

Main address: <https://permalink.mercell.com/151015534.aspx>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/151015534.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/151015534.aspx>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework Agreement for IT Consultancy Services

Reference number: 20/6507

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Consumer Council is a visible, clear, and independent political interest party that sees to consumer rights and perspective, and strengthens their options to exercise consumer power. The Consumer Council's job is to engage in political interest work with authorities, organisations, and businesses, and to put consumer questions on the agenda in the social debate. The Consumer Council assists and qualifies consumers by providing information, advice, and guidance on rights, obligations, and other relevant consumer questions. Knowledge from contact with consumers, authorities, and businesses gives the Consumer Council unique competence in different markets, and our spokespersons are very visible in the public debate.

The Consumer Council is financed by the government, but has a free and independent position in its work in defining and promoting political interest cases. The Consumer Council has its own board and its own articles of association. The Consumer Council must be independent of commercial interests and other organisations.

II.1.5. Estimated total value

Value excluding VAT: 100 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NO081 Oslo

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

The objective of the procurement is to establish parallel framework agreements with up to three tenderers. The framework agreements will include access to consultants within a broad competence field. Tenderers must cover the need in ongoing and coming development assignments. The objective is that these framework agreements will cover most of the need for ICT consultants in the coming years. The contracts are, however, not exclusive, and involve no obligation to procure. The Consumer Council also has some other contracts that cover adjoining specific needs.

The Consumer Council owns, operates, and further develops the following services:

- Forbrukerrådet.no,
- Finansportalen.no,
- Strømpris.no,
- Hvakostertannlegen.no (temporarily taken down)
- Internal tool (for example, Intranet/Hjemmebane).

Assistance is required for the operation, maintenance, and further development of the existing systems mentioned above, as well as for the development of new systems.

Further details of the service are in Annex 1 of SSA-R Appendix 1 'Application and Service Description'.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 100 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 28/05/2021 End: 28/05/2023

This contract is subject to renewal: yes

Description of renewals:

See II.2.11).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The framework agreement will be valid for 2 years, with an option for the contracting authority for an extension for a total of 2 years, 1 year at a time. The maximum duration of the framework agreement will be 4 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Consumer Council will require consultancy services immediately after the framework agreement is signed. See the tender documentation for the mini-competition and the contract for call-off No 1 for further details on this need and the mini-competition. See the tender documentation, 1.2.3 Call-off No 1.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tenderers must be registered in a company register, professional register or a trade register in the state where the tenderer is established.

Documentation requirement:

Norwegian companies: Company registration certificate

Foreign tenderers: Verification that the tenderer is registered in a company register, professional register or a trade register in the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have sufficient economic and financial capacity to fulfil the contract.

Creditworthiness with no requirement for guarantees will be sufficient to meet the requirement.

If the tenderer has valid reasons for not being able to provide the documentation requested by the contracting authority, the tenderer can document his economic and financial capacity by presenting other documentation considered suitable by the contracting authority.

Minimum level(s) of standards possibly required:

Credit rating based on the most recent accounting figures. The rating must be carried out by a credit rating company with licence to conduct this service.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Tenderers must have experience from relevant assignments.

In the event of a tenderer relying on other companies' technical and professional qualifications, the tenderer must document that the tenderer will have use of the necessary resources at the stated sub-supplier(s) in the contract phase. Confirmation that the tenderer has such authority must be from and signed by the sub-supplier. This must be attached to the tender, see 'Annex 2 — Commitment Statement Sub-Suppliers'. Sub-suppliers must also complete a separate ESPD form, which must be submitted together with the tender.

Minimum level(s) of standards possibly required:

Description of up to three of the tenderer's most relevant assignments during the last 3 years. The description must include a statement of the assignment's purpose, value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document relevance through the description. Tenderers can document experience by referring to the competence of the personnel that he can use for this assignment, including experience that has been acquired while the personnel carried out services for another service provider. Emphasis is put on the fact that it is the company's qualifications that will be assessed here. There will not therefore be any specific assessment of individual persons' competence. This will be carried out for the award evaluation in the actual contest, c.f. the below point on award criteria. See 'Annex 1 — Relevant Assignments'.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

In the event of a tenderer relying on other companies' technical and professional qualifications, the tenderer must document that the tenderer will have use of the necessary resources at the stated sub-supplier(s) in the contract phase. Confirmation that the tenderer has such authority must be from and signed by the sub-supplier. This must be attached to the tender, see 'Annex 2 — Commitment Statement Sub-Suppliers'. Sub-suppliers must also complete a separate ESPD form, which must be submitted together with the tender.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/04/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4.

Languages in which tenders or requests to participate may be submitted
Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Tender must be valid until: 12/08/2021

IV.2.7. Conditions for opening of tenders

Date: 12/04/2021 Local time: 12:00

Place:

Digital

Information about authorised persons and opening procedure: Nelly Nome, Fredrik Løvejord, Line Nøis and Pål Granholmen.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: oslo.tingrett@domstol.no

Internet address: www.domstol.no

VI.5. Date of dispatch of this notice

11/03/2021