

**United Kingdom-Croydon: Other services**  
**OJ S 76/2014 17/04/2014**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Government Procurement  
Postal address: 7th Floor Lunar House 40 Wellesley Road  
Town: Croydon  
Postal code: CR9 2BY  
Country: United Kingdom  
Contact person: as above  
For the attention of: Lesley Godwin  
E-mail: [dcopprocurement@homeoffice.gsi.gov.uk](mailto:dcopprocurement@homeoffice.gsi.gov.uk)  
Telephone: +44 2081960594  
Fax: +44 2081964442  
**Internet address(es):**  
General address of the contracting authority: <http://www.ukba.homeoffice.gov.uk>

**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Provision of Consolidated Asylum Support Application Services.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 27: Other services  
Main site or place of performance: United Kingdom.  
NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The Consolidated Asylum Support Application Service will assist eligible asylum applicants and their dependants (Service Users) in the United Kingdom to apply for statutory support provided under Section 95 or Section 4 of the Immigration and Asylum Act 1999; and to report prescribed changes in circumstances to the Authority. During the contract, the service may be

expanded to include the early capture of Service User information, including those who may not be destitute.

**II.1.5. CPV code(s)**

98390000 Other services, 75100000 Administration services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Open

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Technical. Weighting 60
2. Price. Weighting 40

**IV.2.2. Information about electronic auction**

An electronic auction has been used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

**IV.3.2. Previous publication concerning this procedure**

no

**Section V: Award of contract**

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Lot title: Consolidated Asylum Support Application Service

**V.1. Date of conclusion of the contract**

16.12.2013

**V.2. Information about tenders**

Number of tenders received: 4

**V.3. Name and address of the contractor**

Official name: Migrant Helpline

**V.4. Information on value of the contract/lot**

Total value of the procurement:

Value: 8 000 000 GBP

excluding VAT

**V.5. Information about subcontracting**

## Section VI: Complementary information

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### VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### VI.2. Additional information

This procurement will be managed electronically via the Government Procurement Service's e-Sourcing Suite.

To participate in this procurement, participants must first be registered on the e-Sourcing Suite.

If you have not yet registered on the eSourcing Suite, this can be done on-line at

<https://gpsesourcing.cabinetoffice.gov.uk> by following the link 'Register for GPS eSourcing'.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at <http://gps.cabinetoffice.gov.uk/i-am-supplier/respond-tender> Once registered, organisations wishing to take part must send an email to [dcopprocurement@homeoffice.gsi.gov.uk](mailto:dcopprocurement@homeoffice.gsi.gov.uk) any time up to, but no later than 11:00 Wednesday 18.9.2013. The email should be entitled Consolidated Asylum Support Application Services and contain the following details: your organisation's name, your contact name, e-mail address and telephone number.

Organisations who have complied with the foregoing will be required to sign and return a Non-Disclosure Agreement prior to receiving details of how to access and complete the on-line Request for Proposal (RFP). The on-line RFP must be fully completed by 12:00 Friday 4.9.2013. Any expressions of interest not submitted in the required form (or containing the requested information) may be rejected. For technical assistance on use of the e-Sourcing Suite contact; Government Procurement Service Helpdesk: free-phone: +44 3450103503 email: [supplier@gps.gsi.gov.uk](mailto:supplier@gps.gsi.gov.uk)

### VI.3. Procedures for review

#### VI.3.1. Review body

#### VI.3.2. Review procedure

#### VI.3.3. Service from which information about the review procedure may be obtained

### VI.4. Date of dispatch of this notice

10.4.2014