

**Denmark-Copenhagen: IT services: consulting, software development, Internet and support
OJ S 76/2014 17/04/2014
Contract award notice
Services**

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Royal Danish Theatre

Postal address: August Bournonvilles Passage 2-8, Postboks 2185

Town: Copenhagen K

Postal code: 1017

Country: Denmark

For the attention of: Mette Hess Larsen

E-mail: ts-tender@kglteater.dk

Internet address(es):

General address of the contracting authority: <http://www.kglteater.dk>

Electronic access to information: <http://www.kglteater.dk/tender>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Recreation, culture and religion

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Ticketing System for the Royal Danish Theatre.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code DK01 Hovedstaden

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The service involves providing a ticketing system. The system shall be a business system, handling the Royal Danish Theatre's customers and all of their purchases.

II.1.5. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72263000

Software implementation services, 72268000 Software supply services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated with a call for competition

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality of the tendered Ticketing System. Weighting 60
2. Price. Weighting 40

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 119-203792](#) of 21.6.2013

Other previous publications

Notice number in the OJ S: [2013/S 216-375938](#) of 7.11.2013

Section V: Award of contract

V.1. Date of conclusion of the contract

24.2.2014

V.2. Information about tenders

Number of tenders received: 5

V.3. Name and address of the contractor

Official name: Tessitura Network, Inc.

Postal address: 11700 Preston Road Suite 660, PMB 214

Town: Dallas

Postal code: TX 75230

Country: United States

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: The Complaints Board for Public Procurement

Postal address: Dahlerups Pakhus, Langelinie Allé 17

Town: Copenhagen Ø

Postal code: 2100

Country: Denmark

E-mail: kfu@erst.dk

Telephone: +45 35291000

Fax: +45 33307799

Internet address: www.kfu.dk

Body responsible for mediation procedures

Official name: There is no arbitration body in Denmark.

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: In accordance with act no. 492 of 12 May 2010 on enforcement of the public procurement rules (with later amendments), the following time limit for lodging a complaint shall apply.

A complaint regarding a public procedure shall be filed to the Complaints Board for Public Procurement within 45 days after the contracting entity has published a notice in the Official Journal of the European Union that the contracting entity has concluded a contract. The time limit is calculated from the day after the day the notice is published, cf. section 7, subsection 2, para 1 of the act.

No later than simultaneously with filing the complaint with the Complaints Board for Public Procurement, the complainant shall inform the contracting entity in writing that the complaint is being filed with the Complaints Board for Public Procurement, and if the complaint has been filed during the standstill period, cf. section 3, subsection 1 of the act.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: The Danish Competition and Consumer Authority, Center of Public Procurement Rules

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Fax: +45 41715100

Internet address: www.kfst.dk

VI.4. Date of dispatch of this notice

14.4.2014