

**United Kingdom-Harrogate: Software support services**  
**OJ S 76/2016 19/04/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Harrogate and District NHS Foundation Trust  
Postal address: Harrogate District Hospital, Lancaster Park Road  
Town: Harrogate  
NUTS code: UKE2 North Yorkshire  
Postal code: HG2 7SX  
Country: United Kingdom  
E-mail: [david.sales@hdfn.nhs.uk](mailto:david.sales@hdfn.nhs.uk)  
Telephone: +44 01423553614  
**Internet address(es):**  
Main address: <https://www.hdfn.nhs.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Provision of front line support for Silverlink Patient Care system.

**II.1.2. Main CPV code**

72261000 Software support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Support Services to cover modules of the Silverlink Patient Care System to include amongst others: MPI, A&E, Inpatients, Inpatients Waiting Lists, Colposcopy, Maternity, Out patients, Out patients waiting list, Casenote management, Bed management, Community, HI7 messaging both inbound and outbound, e-referral, patient demographic service (PDS), child protection information system (CP-IS) Integration.

Support services to cover — Post coding solution, Woodward Associates, Simplecode solution, third party software licensing, database and operating system, help desk.

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 600 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72261000 Software support services

### **II.2.3. Place of performance**

NUTS code: UKE2 North Yorkshire

Main site or place of performance: North Yorkshire.

### **II.2.4. Description of the procurement**

Support Services to cover modules of the Silverlink Patient Care System to include amongst others: MPI, A&E, Inpatients, Inpatients Waiting Lists, Colposcopy, Maternity, Out patients, Out patients waiting list, Casenote management, Bed management, community, HI7 messaging both inbound and outbound, e-referral, patient demographic service (PDS), child protection information system (CP-IS) Integration.

Support services to cover — Post coding solution, Woodward Associates, Simplecode solution, third party software licensing, database and operating system, help desk.

### **II.2.5. Award criteria**

Quality criterion - Name: Response to functional requirements / Weighting: 40 %

Price - Weighting: 60 %

### **II.2.11. Information about options**

Options: yes

Description of options:

3 or 5 year initial term, 365 day termination thereafter up to 10 years.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.8. Information about termination of dynamic purchasing system**

## **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

01/04/2016

##### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Silverlink Software Ltd

Postal address: Fabriam Centre, Cobalt Business Exchange, Cobalt Park Way

Town: Wallsend

NUTS code: UKC2 Northumberland and Tyne and Wear

Postal code: NE28 9NZ

Country: United Kingdom

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 600 000,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. The Trust must renew its contract for Support services for its Patient Care System before the expiry of the current contract on 31.3.2016. Without contracted support services in place the Trust would be exposing patients to an unacceptable risk to their care and safety. Owing to the urgency of the situation time-limits have been reduced in-line with 27 (5) of the Public Contract Regulations 2015.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=198360528>

GO Reference: GO-2016414-PRO-8063377.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Harrogate and District NHS Foundation Trust

Postal address: Harrogate District Hospital, Lancaster Park Road

Town: Harrogate  
Postal code: HG2 7SX  
Country: United Kingdom  
E-mail: [david.sales@hdfnhs.uk](mailto:david.sales@hdfnhs.uk)

**VI.5. Date of dispatch of this notice**  
14/04/2016