

Norway-Trondheim: Software support services

OJ S 60/2018 27/03/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Kunnskapsdepartementets tjenesteorgan

National registration number: 919 477 822

Postal address: Abels gate 5A

Town: Trondheim

NUTS code: NO Norge

Postal code: 7030

Country: Norway

Contact person: Lars Skogan

E-mail: innkjop@uninett.no

Telephone: +47 45028748

Internet address(es):Main address: www.uninett.noAddress of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/341627>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=207982&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=207982&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Maintenance and support of Aggresso installations.

Reference number: 2018-0777

II.1.2. Main CPV code

72261000 Software support services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective of the request is to establish an agreement for consultancy services and technical assistance for the Agresso financial system on behalf of the universities and university colleges (institutions) that UNINETT has operational responsibility for.

The work that shall be carried out is divided into 2:

1. Technical assistance under the current operations model (technical applications operations).
2. Consultancy services and assistance with the use of the software (utilisation and configuration).

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72253200 Systems support services, 72266000 Software consultancy services, 72267100 Maintenance of information technology software

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The objective of the request is to establish an agreement for consultancy services and technical assistance for the Agresso financial system on behalf of the universities and university colleges (institutions) that UNINETT has operational responsibility for.

The work that shall be carried out is divided into 2:

1. Technical assistance under the current operations model (technical applications operations).
2. Consultancy services and assistance with the use of the software (utilisation and configuration).

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Option to extend for a further 1 year + 1 year + 1 year.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:
Sufficient capacity to fulfil the contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 03/05/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 01/08/2018

IV.2.7. Conditions for opening of tenders

Date: 03/05/2018 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Kunnskapsdepartementets tjenesteorgan

Postal address: Postboks 4769 Torgard

Town: Trondheim

Postal code: 7465

Country: Norway

VI.5. Date of dispatch of this notice

26/03/2018