

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 77/2014 18/04/2014

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Pharmaceutical Society of Ireland

Postal address: PSI House, Fenian Street

Town: Dublin

Country: Ireland

For the attention of: Tim Hanrahan

E-mail: tim.hanrahan@thepsi.ie

Telephone: +353 12184020

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title**

ICT2013 - Invitation to Tender for Outsourced ICT Helpdesk with transition to a Managed Cloud Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code IE021 Dublin

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**II.1.4. Short description of the contract or purchase(s)**

The PSI invites tenders for a contract to cover Outsourced ICT Helpdesk with transition to a Managed ICT Cloud service. Onsite support services will be required at the level of 1.5 days per week. The requirements are for an outsourced Technical Support Helpdesk Service as set out in the tender document to support in-house ICT operations with a subsequent design and implementation of a managed cloud based strategy to underpin ICT operations and infrastructure including platforms and office applications in the first instance.

Key business applications may be considered for the cloud platform at a later stage. The contract will be for a maximum of 5 years and is being awarded under the open procedure. Full tender documents are available to download from www.etenders.gov.ie

II.1.5. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72250000 System and support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72261000 Software support services, 72315000 Data network management and support services, 72610000 Computer support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Lowest offer 133 880 and Highest offer 267 682 EUR
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Fitness for purpose and technical merit of proposed solution addressing requirements of the PSI. Weighting 30
2. Quality and Expertise of Team proposed. Weighting 30
3. Service level Agreement. Weighting 5
4. Service Delivery & Reliability. Weighting 5
5. Ultimate Cost. Weighting 30

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

RFT System ID 78145

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Agreement relating to the Provision of Outsourced ICT Helpdesk with transition to a managed ICT Cloud service

V.1. Date of conclusion of the contract

1.3.2014

V.2. Information about tenders

Number of tenders received: 9

V.3. Name and address of the contractor

Official name: IT Force Limited

Postal address: 17 Earlsfort Terrace

Town: Dublin

Postal code: 2

Country: Ireland

E-mail: info@itforce.ie

Telephone: +353 15546000

Fax: +353 16633002

Internet address: <http://www.itforce.ie>

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: excluding VAT

Total value of the procurement:

Lowest offer 133 880 and Highest offer 267 682 EUR
excluding VAT

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: High Court of Ireland

Postal address: High Court Central Office, Four Courts, Inns Quay

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: highcourtscentraloffice@courts.ie

Telephone: +353 18886000

Fax: +353 18886125

Internet address: <http://www.courts.ie>

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Central office of the High Court

Postal address: Four Courts Ground Floor (East Wing)

Town: Dublin

Postal code: 7

Country: Ireland

VI.4. Date of dispatch of this notice

15.4.2014