

Norway-Oslo: IT services: consulting, software development, Internet and support
OJ S 56/2020 19/03/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Tolldirektoratet

National registration number: 974 761 343

Postal address: Tollbugata 1A

Town: Oslo

NUTS code: NO Norge

Postal code: 0152

Country: Norway

Contact person: Torjan Haaland

E-mail: tod.anskaffelser@toll.no

Telephone: +47 22860207

Internet address(es):

Main address: <http://www.toll.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/340239>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Digital service Centre for Customs

Reference number: 19/23591

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Customs, (hereafter called the contracting authority), would like to procure a digital service centre for the contracting authority, (hereafter called the service), for the administration of enquiries for the service centre at the contracting authority. The service centre's main assignments are related to property management, operations, maintenance and facility

services. Central assignments will be receipt of new employees, the administration of the access system, operation and maintenance of buildings, machines and equipment, booking and coordinating courses and conferences, serving goods reception and stores, ordering printing services, assistance with events and meetings, caretaker services, follow-up of cleaning, ordering mobile telephones and supplies, ordering uniforms and several other assignments. Central needs that we would like a digital service centre for will be reporting events, deviations, and operational notifications.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 2 100 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48200000 Networking, Internet and intranet software package, 48400000 Business transaction and personal business software package, 48500000 Communication and multimedia software package, 48700000 Software package utilities, 48800000 Information systems and servers, 72400000 Internet services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

Customs, (hereafter called the contracting authority), would like to procure a digital service centre for the contracting authority, (hereafter called the service), for the administration of enquiries for the service centre at the contracting authority. The service centre's main assignments are related to property management, operations, maintenance and facility services. Central assignments will be receipt of new employees, the administration of the access system, operation and maintenance of buildings, machines and equipment, booking and coordinating courses and conferences, serving goods reception and stores, ordering printing services, assistance with events and meetings, caretaker services, follow-up of cleaning, ordering mobile telephones and supplies, ordering uniforms and several other assignments. Central needs that we would like a digital service centre for will be reporting events, deviations, and operational notifications.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

The contract period will be 3 (three) years from when it is signed by the parties. The contract will then be renewed automatically for 1 (one) year at a time, unless 3 (three) months notice is given by the contracting authority before the renewal date. The maximum duration of the contract will be 6 (six) years from when it is signed by the parties.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 220-541042](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Digital Service Centre for Customs

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/02/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Pureservice AS

National registration number: 921037694

Postal address: Sørkedalsveien 6

Town: Oslo

NUTS code: NO Norge

Postal code: 0369

Country: Norway

E-mail: tf@pureservice.com

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 100 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tolldirektoratet

Town: Oslo

Postal code: 0125

Country: Norway

VI.5. Date of dispatch of this notice

18/03/2020