

United Kingdom-Norwich: Health and social work services
OJ S 56/2020 19/03/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS North Norfolk Clinical Commissioning Group

Postal address: Lakeside400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

E-mail: agem.norfolkprocurement@nhs.net

Internet address(es):

Main address: <https://www.northnorfolkccg.nhs.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.1. Name and addresses

Official name: NHS South Norfolk Clinical Commissioning Group

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WE

Country: United Kingdom

E-mail: agem.norfolkprocurement@nhs.net

Internet address(es):

Main address: <https://www.southnorfolkccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Norwich Clinical Commissioning Group

Postal address: St Peter Street

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR2 1NH

Country: United Kingdom

E-mail: agem.norfolkprocurement@nhs.net

Internet address(es):

Main address: <https://www.norwichccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS West Norfolk Clinical Commissioning Group

Postal address: Kings Court

Town: Kings Lynn

NUTS code: UKH16 North and West Norfolk

Postal code: PE30 1EL

Country: United Kingdom

E-mail: agem.norfolkprocurement@nhs.net

Internet address(es):

Main address: <https://www.westnorfolkccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Continuing Healthcare Fast Track Services (Domiciliary and Nursing Residential)

Reference number: 0AQ/ANGPROC/19/006

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

The Norfolk Continuing Care Partnership is an operational unit of NHS Norwich Clinical Commissioning Group, providing services to NHS Norwich, NHS West Norfolk, NHS South Norfolk and NHS North Norfolk Clinical Commissioning Groups.

NHS Arden and Greater East Midlands Commissioning Support Unit (NHS AGCSU) on behalf of The Norfolk Continuing Care Partnership is looking for a fast track CHC service involving purchasing nursing homes beds and domiciliary care rounds for the following lots:

Lot 1: 1 x Care Home Bed, West Norfolk,

Lot 2: 1 x Care Home Bed, North Norfolk,

Lot 3-6: 4 x Care Home Beds, Norwich (maximum two beds per home),

Lot 7-8: 2 x Care Home Beds, South Norfolk (maximum one bed per home) (Note:

Commissioners require the homes in this location to be within 18 miles, by road, of the Norfolk and Norwich University Hospital).

Care rounds:

(Note: maximum one lot per provider)

Lot 9: 2 x Care Rounds, North Norfolk,

Lot 10: 1 x Care Round, Norwich,

Lot 11: 1 x Care Round, South Norfolk.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 610 000,00 GBP

II.2. Description

II.2.1. Title

Lot 1: Care Home Bed, West Norfolk
Lot No: 1

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH16 North and West Norfolk

II.2.4. Description of the procurement

The requirement is to deliver care within a Residential Care Home with Nursing (referred to as a Nursing Home) in West Norfolk for those patients who have been assessed as eligible for NHS Fast Track funded care. The service will be delivered to a single patient at a time.

II.2.5. Award criteria

Quality criterion - Name: Technical — General / Weighting: 20
Quality criterion - Name: Technical — Service / Weighting: 80
Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2: Care Home Bed North Norfolk
Lot No: 2

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH16 North and West Norfolk

II.2.4. Description of the procurement

The requirement is to deliver care within a Residential Care Home with Nursing (referred to as a Nursing Home) in North Norfolk for those patients who have been assessed as eligible for NHS Fast Track funded care. The service will be delivered to a single patient at a time.

II.2.5. Award criteria

Quality criterion - Name: Technical — general / Weighting: 20
Quality criterion - Name: Technical — service / Weighting: 80
Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 3-6: Care Home beds, Norwich
Lot No: 3-6

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH15 Norwich and East Norfolk

II.2.4. Description of the procurement

The requirement is to deliver care within a Residential Care Home with Nursing (referred to as a Nursing Home) in Norwich for those patients who have been assessed as eligible for NHS Fast Track funded care. The requirement is for four beds, a provider may tender a maximum of two beds in a single home.

II.2.5. Award criteria

Quality criterion - Name: Technical — general / Weighting: 20
Quality criterion - Name: Technical / Weighting: 80
Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 7-8: Care Home Beds, South Norfolk
Lot No: 7-8

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH17 Breckland and South Norfolk

II.2.4. Description of the procurement

The requirement is to deliver care within a Residential Care Home with Nursing (referred to as a Nursing Home) in South Norfolk for those patients who have been assessed as eligible for

NHS Fast Track funded care. The requirement is for two beds, a provider may tender a maximum of a single bed in a single home. Commissioners require the homes in this location to be within 18 miles, by road, of the Norfolk and Norwich University Hospital.

II.2.5. Award criteria

Quality criterion - Name: Technical — general / Weighting: 20

Quality criterion - Name: Technical — service / Weighting: 80

Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 9: Care Rounds, North Norfolk

Lot No: 9

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH16 North and West Norfolk

II.2.4. Description of the procurement

The requirement is to deliver two care rounds in North Norfolk for those patients who have been assessed as eligible for NHS Fast Track funded care.

II.2.5. Award criteria

Quality criterion - Name: Technical — general / Weighting: 20

Quality criterion - Name: Technical — service / Weighting: 80

Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 10: Care Round Norwich

Lot No: 10

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH15 Norwich and East Norfolk

II.2.4. Description of the procurement

The requirement is to deliver a care round in Norwich for those patients who have been assessed as eligible for NHS Fast Track funded care.

II.2.5. Award criteria

Quality criterion - Name: Technical — general / Weighting: 20

Quality criterion - Name: Technical — service / Weighting: 80

Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 11: Care Round South Norfolk

Lot No: 11

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH17 Breckland and South Norfolk

II.2.4. Description of the procurement

The requirement is to deliver a care round in South Norfolk for those patients who have been assessed as eligible for NHS Fast Track funded care.

II.2.5. Award criteria

Quality criterion - Name: Technical — general / Weighting: 20

Quality criterion - Name: Technical — service / Weighting: 80

Price - Weighting: 0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 223-547505](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Lot 1: Care Home Bed, West Norfolk

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Contract No: 1

Title:

Lot 2: Care Home Bed North Norfolk

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/03/2020

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Cephass Care Ltd

Town: Ipswich

NUTS code: UKH1 East Anglia

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 75 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 3 and 4

Title:

Lots 3 and 4: Care Home beds, Norwich

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/03/2020

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: R J Francis and Partners

Town: Norwich

NUTS code: UKH1 East Anglia

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 150 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Lot No: 7 & 8

Title:

Lots 7 and 8: Care Home Beds, South Norfolk

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/03/2020

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Caring Homes Healthcare Group Ltd

Town: Colchester

NUTS code: UKH1 East Anglia

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 150 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 4

Lot No: 9

Title:

Lot 9: Care Rounds, North Norfolk

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

13/03/2020

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Prestige Nursing Ltd

Town: Wallington

NUTS code: UKH1 East Anglia

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 590 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 5

Lot No: 10

Title:

Lot 10: Care Round Norwich

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/03/2020

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Norvic Healthcare (Anglia)

Town: Norwich

NUTS code: UKH1 East Anglia

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 235 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 7

Title:

Lot 11: Care Round South Norfolk

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Lot No: 5

Title:

Care Home bed, Norwich

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Lot No: 6

Title:

Lot 6: Care Home bed, Norwich

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI: Complementary information

VI.3. Additional information

The contracting authority will be using an eTendering system for this procurement exercise. The services described within this notice relate to the light touch regime in the Public Procurement Regulations 2015. Neither the publication of this notice nor the employment of any particular terminology nor any other indication shall be taken to mean that the contracting authority intends to hold itself bound by any of the Regulations. Please see published documentation for further details.

RJ Francis are the only bidder in lots 3-6. With RJ Francis being awarded lots 3 and 4 and the stated intent within the invitation to tender (ITT) documents of no bidder being awarded more than two beds in Norwich, consequently there is no award in lots 5 and 6.

The procurement exercise did not produce a result for lot 11 as there were only two bidders for the three care round lots and there was a stated intent in the ITT that no bidder would be awarded more than one lot.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Arden and GEM Commissioning Support Unit

Town: Norwich

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Arden and GEM Commissioning Support Unit

Town: Norwich

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Arden and GEM Commissioning Support Unit

Town: Norwich

Country: United Kingdom

VI.5. Date of dispatch of this notice

16/03/2020