

D-Düsseldorf: adult and other education services

OJ S 82/2012 27/04/2012

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: BKK ESSANELLE

Postal address: Wiesenstr. 70b

Town: Düsseldorf

Postal code: 40549

Country: Germany

For the attention of: Frau Martin

E-mail: [vergabestelle@bkk-essanelle.de](mailto:vergabestelle@bkk-essanelle.de)

Telephone: +49 21158011556

Fax: +49 21158012556

#### Internet address(es):

General address of the contracting authority: <http://www.bkk-essanelle.de>

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

Health

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Schulung aller Mitarbeiter der BKK ESSANELLE zum „qualifizierten Kundenberater“.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 24: Education and vocational education services

Main site or place of performance: Düsseldorf, Augsburg, Hannover.

NUTS code DEA1 Düsseldorf

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

#### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Ziel der Auftragsvergabe ist die Schulung aller 719 Mitarbeiter zum qualifizierten Kundenberater bei einer gesetzlichen Krankenkasse. Es muss sich hierbei um eine zertifizierte Maßnahme handeln.

#### **II.1.6. CPV code(s)**

80400000 Adult and other education services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

#### **II.1.9. Information about variants**

#### **II.2. Scope of the procurement**

##### **II.2.1. Total quantity or scope**

Die Schulungen sind an folgenden Standorten durchzuführen: Augsburg (159 Personen), Düsseldorf (465 Personen) und Hannover (95 Personen).

##### **II.2.2. Information about options**

Options: no

##### **II.2.3. Information about renewals**

This contract is subject to renewal: no

#### **II.3. Duration of the contract or time limit for completion**

Start 15.7.2012. Completion 31.3.2013

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions related to the contract**

##### **III.1.1. Deposits and guarantees required**

##### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

##### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

##### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Zertifizierte Maßnahme; Zertifizierung muss nachgewiesen werden. Schulungsmaßnahmen an 3 Standorten (Düsseldorf, Hannover, Augsburg) - Abschluss bis Ende März 2013, Nachweis der Trainerzertifikate; Teilnahmeantrag vorab.

#### **III.2. Conditions for participation**

##### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Siehe Teilnahmeantrag.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Siehe Teilnahmeantrag.

### **III.2.3. Technical and professional ability**

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Criteria below

1. Preis. Weighting 40

2. Qualität der Schulungsmodule und der Trainer. Weighting 40

3. Ausführungsfristen. Weighting 30

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

2012-66-Kundenberaterschulung

#### **IV.3.2. Previous publication concerning this procedure**

no

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 25.5.2012 - 12:00

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

1.6.2012

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

German.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

24.4.2012