

United Kingdom-Bridgwater: Repair and maintenance services of building installations
OJ S 76/2015 18/04/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Homes in Sedgemoor

Postal address: Bridgwater House, King Square, Somerset

Town: Bridgwater

Postal code: TA6 3AR

Country: United Kingdom

Contact person: Director of Assest Management

For the attention of: Karen Preece

E-mail: karen.preece@homesinsedgemoor.org

Telephone: +44 1278552400

Internet address(es):

General address of the contracting authority: www.homesinsedgemoor.org

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Periodic Inspection, servicing, Maintenance, Repair and Upgrading of door Entry and Warden Call Installations and Communal Door or Door Systems Installations or Renewal Term Contract.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

Main site or place of performance: The district of Sedgemoor in the county of Somerset in the United Kingdom.

NUTS code UKK23 Somerset

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The Contract will encompass the undertaking of periodic inspections; routine servicing, maintenance, testing and certification; 24/7 responsive call-outs and repairs to breakdowns

during and outside of normal working hours; provision/installation of replacement components; occasional upgrading/renewal of door entry and/or warden call installations and occasional procurement/supply/installation or replacement of communal doors or door systems as required in social housing individual dwellings, schemes, commercial properties and offices, managed by Homes in Sedgemoor ('HiS').

Key characteristics of the contract are likely to be, but are not limited to:

- an initial term of 3 years, with an option for HiS to extend year by year for up to a further 2 years, subject to annual performance reviews;
- IT software/system integration and full interfacing including CRM, asset management systems, real time working, data collection and reporting;
- provisions requiring delivery of a customer focused service and showing commitment to providing value for money to HiS and its residents, leaseholders and all other customers and must be responsive to achieve collaborative working practices, innovation and continuous improvement;
- provisions for regular monthly, quarterly and annual performance meetings reviews; early termination and also meeting, maintaining and improving on Key Performance Indicators and the development of year on year efficiency savings; and
- provisions requiring commitment to social value and delivery of community development initiatives and programs.

II.1.5. CPV code(s)

50700000 Repair and maintenance services of building installations

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 116 520 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 40
2. Quality — Method Statement. Weighting 30
3. Quality — Interview. Weighting 30

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2014/S 26-041280](#) of 6.2.2014

Section V: Award of contract

Lot title: Periodic Inspection, Servicing, Maintenance, Repair and Upgrading of Door Entry and Warden Call Installations and Communal Door or Door Systems Installation or Renewal Term Contract

V.1. Date of conclusion of the contract

24.3.2015

V.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

V.3. Name and address of the contractor

Official name: Openview Security Solutions Limited

Postal address: Openview House, Chesham Close, Essex

Town: Romford

Postal code: RM7 7PJ

Country: United Kingdom

Telephone: +44 8701432288

Fax: +44 8701432289

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 22 704 GBP

excluding VAT

If annual or monthly value:

Number of years: 5

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

The contract will cover all of HiS's business units and properties including any future additions.

TUPE provisions may apply in respect of this procurement.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Body responsible for mediation procedures

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: In accordance with Regulation 32, 32A and Part 9 of the Public Contracts Regulations 2006 (as amended).

VI.3.3. Service from which information about the review procedure may be obtained

Official name: ERG Service Desk, Cabinet Office

Postal address: Rosebery Court, St Andrews Business Park

Town: Norwich

Postal code: NR7 0HS

Country: United Kingdom

E-mail: servicedesk@cabinet-office.gsi.gov.uk

Telephone: +44 8450004999

VI.4. Date of dispatch of this notice

14.4.2015