

135872-2026 - Competition

Netherlands – Software package and information systems – Schuldhelpverleningssoftware
OJ S 40/2026 26/02/2026
Contract or concession notice – standard regime - Change notice
Supplies

1. Buyer

1.1. Buyer

Official name: Gemeenschappelijke Regeling Sociaal
Email: inkoop@rechtsteden.nl
Legal type of the buyer: Regional authority
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Schuldhelpverleningssoftware
Description: Het betreft levering, implementatie en configuratie van software voor schuldhelpverlening, dit aangevuld met hosting, updates/doorontwikkeling en ondersteuning gedurende de looptijd van de overeenkomst van de schuldhelpverleningssoftware Het gaat om 700 actieve dossiers, zie verder de aanbestedingsleidraad voor meer details
Procedure identifier: 9dedd4a4-818f-44f5-90f8-98bf1fbf626a
Internal identifier: 240061GRS
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48445000 Customer Relation Management software package

2.1.2. Place of performance

Country: Netherlands
Anywhere in the given country

2.1.4. General information

Additional information: De planning is aangepast: - Nvl 2 deadline voor vragen van gegadigden is verschoven naar 4 maart + nieuwe vragen zijn toegestaan; - beantwoording Nvl 2 vragen is 10 maart geworden; - deadline voor inschrijvingen is verplaatst naar 23 maart om 10 uur.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Perceel 1

Description: Er is 1 perceel, zie aanbestedingsleidraad

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48445000 Customer Relation Management software package

Options:

Description of the options: opties tot verlengen zijn inbegrepen

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Er is de optie tot telkens met 2 jaar te verlengen per verlenging

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Kwaliteitscriterium

Description: Kwaliteitscriterium

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Price

Name: Prijscriterium

Description: Prijscriterium

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Deadline for requesting additional information: 04/03/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/413453>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/413453>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/03/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/03/2026 10:01:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gemeenschappelijke Regeling Sociaal - Rechtbank Rotterdam

Organisation providing additional information about the procurement procedure:

Gemeenschappelijke Regeling Sociaal

Organisation providing more information on the review procedures: Gemeenschappelijke Regeling Sociaal - Rechtbank Rotterdam

Organisation receiving requests to participate: Gemeenschappelijke Regeling Sociaal

8. Organisations

8.1. ORG-0001

Official name: Gemeenschappelijke Regeling Sociaal

Registration number: 32681913

Postal address: Noordendijk 248

Town: DORDRECHT

Postcode: 3311RR

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Contact point: Jim Lapré

Email: inkoop@drechtsteden.nl

Telephone: +31 787708000

Internet address: <https://www.servicegemeentedordrecht.nl/>

Other contact points:

Official name: Rechtbank Rotterdam

Postal address: Wilhelminaplein 100-125

Town: Rotterdam

Postcode: 3072 AK

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Email: rechtbankrotterdam@rechtspraak.nl

Internet address: <http://www.rechtspraak.nl>

Other contact points:

Official name: Rechtbank Rotterdam

Postal address: Wilhelminaplein 100-125

Town: Rotterdam

Postcode: 3072 AK

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Email: rechtbankrotterdam@rechtspraak.nl

Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

d4abe1d6-9b99-4a24-9937-ab4981b4d9d3-01

Main reason for change

:

Information updated

Description

:

De planning is aangepast: - Nvl 2 deadline voor vragen van gegadigden is verschoven naar 4 maart + nieuwe vragen zijn toegestaan; - beantwoording Nvl 2 vragen is 10 maart geworden; - deadline voor inschrijvingen is verplaatst naar 23 maart om 10 uur.

Notice information

Notice identifier/version: 38c546fe-fe3f-4a95-a8b3-75cd4d13eb3f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 24/02/2026 17:06:59 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 135872-2026

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