

UK-Manchester: System and support services
OJ S 81/2013 25/04/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: General Medical Council

Postal address: 3 Hardman Street

Town: Manchester

Postal code: M3 3AW

Country: United Kingdom

Contact person: Procurement

For the attention of: Chris Park

E-mail: gmctenders@gmc-uk.org

Telephone: +44 1619236360

Fax: +44 8453570025

Internet address(es):

General address of the contracting authority: <http://www.gmc-uk.org>

Address of the buyer profile: http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA19541

I.2. Type of the contracting authority

Other: Medical regulator

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Infrastructure Maintenance and Support.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: All GMC Offices.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The requirement is for the provision of Infrastructure Maintenance and Support to the General Medical Council (GMC). The GMC currently has an outsourced arrangement for this service

which they are looking to re-tender.

Support is required on the majority of the infrastructure, which consists mainly of HP Servers, HP SAN, Sun Hardware, Solaris Systems, Citrix systems. The main requirement is to provide 24 x 7 x 365 day helpdesk and engineering support for mission critical systems and various other support models for less critical systems.

Types of cover will include Server level technical assistance, Hardware Replacement, Onsite Cover, the addition and removal of infrastructure items (from the contract) at short notice.

The service provision would be across multiple sites including London, Manchester (2 sites), Cardiff, Belfast and Edinburgh utilising a consistent Service Level Agreement.

II.1.5. CPV code(s)

72250000 System and support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Operational proposal. Weighting 50
2. Ability to add value. Weighting 20
3. Financial proposal. Weighting 30

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

GMC093.

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2012/S 158-264393](#) of 18.8.2012

Section V: Award of contract

Lot title: Infrastructure Maintenance and Support

V.1. Date of conclusion of the contract

16.11.2012

V.2. Information about tenders

Number of tenders received: 5

V.3. Name and address of the contractor

Official name: Hewlett Packard

Postal address: Cain Road

Town: Bracknell

Postal code: RG12 1HN

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

(MT Ref:104342)

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

23.4.2013