

United Kingdom-Staines: Repair and maintenance services
OJ S 62/2018 29/03/2018
Contract award notice
Works

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Hanover Housing Association

Postal address: Hanover House 1 Bridge Close

Town: Staines

NUTS code: UK United Kingdom

Postal code: TW18 4TB

Country: United Kingdom

Contact person: Fiona Lowe

E-mail: hanover@echelonconsultancy.co.uk

Telephone: +44 7903788645

Internet address(es):

Main address: <http://www.hanover.org.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/45191>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Domestic Heating Contracts

Reference number: Ech798_2

II.1.2. Main CPV code

50000000 Repair and maintenance services

II.1.3. Type of contract

Works

II.1.4. Short description

Hanover sought expressions of interest from suitably qualified and experienced suppliers to undertake Domestic Heating works across 6 Contracts:

- Lot 1: Package 2a: Domestic Heating Installations (North Area),
- Lot 2: Package 2a: Domestic Heating Installations (East Area),
- Lot 3: Package 2a: Domestic Heating Installations (South Area),

— Lot 4: Package 2a: Domestic Heating Installations (West Area),
— Lot 5: Package 2b: Domestic Heating Servicing and Breakdowns (North and East Area),
— Lot 6: Package 2b: Domestic Heating Servicing and Breakdowns (South and West Area).
Lots 1 and 5 will not be awarded. The others will be 10-year JCT MTC 2016 (as amended) Contracts. The Domestic Heating Systems comprise primarily gas but also unvented electric cylinders and air source heat pumps. Hanover is proactively exploring renewable energy and fuel switch solutions, which may be introduced across parts or all of its stock over the 10-year term.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 11 077 269,00 GBP

II.2. Description

II.2.1. Title

Lot 1: Package 2a: Domestic Heating Installations (North Area)

Lot No: 1

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North England.

II.2.4. Description of the procurement

This Lot is not awarded.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2: Package 2a: Domestic Heating Installations Contract (East Area)
Lot No: 2

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKH East of England
Main site or place of performance: East of England.

II.2.4. Description of the procurement

A 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1100 properties in Hanover's East region.
Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60
Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 3: Package 2a: Domestic Heating Installations (South Area)
Lot No: 3

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKJ South East (England)
Main site or place of performance: South of England.

II.2.4. Description of the procurement

A 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1065 properties in Hanover's South region.
Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60
Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 4: Package 2a: Domestic Heating Installations (West Area)

Lot No: 4

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKG West Midlands (England)

Main site or place of performance: West of England.

II.2.4. Description of the procurement

A 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1000 properties in Hanover's West region.

Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 5: Package 2b: Domestic Heating Servicing and Breakdowns (North and East Area)

Lot No: 5

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000

Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North and East Areas of England.

II.2.4. Description of the procurement

This Lot is not awarded.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 6: Package 2b: Domestic Heating Servicing and Breakdowns (South and West Area)

Lot No: 6

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000

Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKJ South East (England)

Main site or place of performance: South and West of England.

II.2.4. Description of the procurement

A 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver servicing, maintenance and responsive repair services to domestic heating systems within properties in Hanover's South and West regions.

The Contract requires a fully inclusive (3 star) gas system service and maintenance provision with a 24/7, 365 response service for breakdowns, and servicing requirements for a range of other domestic heating sources including electric unvented cylinders and air source heat pumps.

At the time of this notice, there are 2385 properties with gas heating, 657 properties with electric unvented cylinders and 61 properties with domestic air source heat pumps, but this may be subject to change during the life of the Contract.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 172-351702](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Lot 1: Package 2a: Domestic Heating Installations (North Area)

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Contract No: 2

Title:

Lot 2: Package 2a: Domestic Heating Installations Contract (East Area)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/03/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Aaron Services Ltd

National registration number: 623476538

Postal address: Bramford Road, Ipswich

Town: Suffolk

NUTS code: UKH1 East Anglia

Postal code: IP8 4JU

Country: United Kingdom

E-mail: bidteam@aaronservices.co.uk

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 980 049,20 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Title:

Lot 3: Package 2a: Domestic Heating Installations (South Area)

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

28/03/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Correct Contract Services Limited

National registration number: 920455739

Postal address: Unit 21B Hopkinson Way

Town: Andover

NUTS code: UKK South West (England)

Postal code: SP10 3ZE

Country: United Kingdom

E-mail: danny.gladwyn@correctcs.co.uk

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 3 167 089,80 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 4

Title:

Lot 4: Package 2a: Domestic Heating Installations (West Area)

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

28/03/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Glevum Heating & Plumbing

National registration number: 709627821

Postal address: unit 6 b Tuffley Park
Town: Gloucester
NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area
Postal code: GL2 5DE
Country: United Kingdom
E-mail: john.kauz@glevumheating.co.uk
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 514 040,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5

Title:

Lot 5: Package 2b: Domestic Heating Servicing and Breakdowns (North and East Area)

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Contract No: 6

Title:

Lot 6: Package 2b: Domestic Heating Servicing and Breakdowns (South and West Area)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/03/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Robert Heath Heating Limited

National registration number: 927 4909 89

Postal address: Heath House, 264 Burlington Road

Town: New Malden

NUTS code: UKJ4 Kent

Postal code: KT3 4NN

Country: United Kingdom

E-mail: garymcintosh@robertheath.co.uk
Telephone: +44 2083366819
Fax: +44 2083366777
Internet address: <http://www.robertheath.co.uk>
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 3 416 090,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The Contracting Authority reserved the right to cancel the procurement and not to proceed with the long-term Contract(s) at any stage of the procurement process. The Contracting Authority also reserved the right not to award a Contract. The Contracting Authority nor any person on whose behalf of whom this procurement is undertaken is to be liable for any costs incurred by those expressing an interest or tendering for this Contract.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court of England and Wales
Postal address: The Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: High Court of England and Wales
Postal address: The Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
In accordance with Regulation 55, 87 and Chapter 6 of the Public Contracts Regulations 2015.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cabinet Office
Postal address: 70 Whitehall
Town: London
Postal code: SW1A 2AS
Country: United Kingdom

VI.5. Date of dispatch of this notice

28/03/2018