

138045-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – Provision Of Software, Design, Build, Test, Implementation And Support And Maintenance of an ECC ICT Solution for National Primary Care Strategy

OJ S 41/2026 27/02/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)

Email: procurement.helpdesk@hse.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Provision Of Software, Design, Build, Test, Implementation And Support And Maintenance of an ECC ICT Solution for National Primary Care Strategy

Description: The vision of the Enhanced Community Care programme's interim ICT solution is to digitally enable clinicians to deliver increased levels of healthcare across general practice, primary care and community-based services. Aims and Objectives • Support the move to a digitally enabled, 'paper lite' community service for clinicians and service users • Facilitate the capturing and reporting of activity and outputs of ECC Teams as required through the EMT, HSE Board, DoH and Sláintecare Board reporting requirements at senior level • Enable improved clinical decision-making by multidisciplinary teams by providing real-time access to patient information at the point of care • The interim ICT solution should support defined and future-developed care pathways and also assist in the future implementation of the ICCMS solution. • To provide a familiar and consistent user experience nationally, which will enhance the quality of the data inputted and increase the efficiency and effective use of the system. • Provide management teams within the HSE with sufficient data required to drive future decision-making

Procedure identifier: 77a1ad09-dd49-4be5-93b2-e726bcb9b960

Type of procedure: Open

The procedure is accelerated: yes

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72224100 System implementation planning services, 72263000 Software implementation services

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.3. Value

Estimated value excluding VAT: 4 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Provision Of Software, Design, Build, Test, Implementation And Support And Maintenance of an ECC ICT Solution for National Primary Care Strategy

Description: The vision of the Enhanced Community Care programme's interim ICT solution is to digitally enable clinicians to deliver increased levels of healthcare across general practice, primary care and community-based services. Aims and Objectives • Support the move to a digitally enabled, 'paper lite' community service for clinicians and service users • Facilitate the capturing and reporting of activity and outputs of ECC Teams as required through the EMT, HSE Board, DoH and Sláintecare Board reporting requirements at senior level • Enable improved clinical decision-making by multidisciplinary teams by providing real-time access to patient information at the point of care • The interim ICT solution should support defined and future-developed care pathways and also assist in the future implementation of the ICCMS solution. • To provide a familiar and consistent user experience nationally, which will enhance the quality of the data inputted and increase the efficiency and effective use of the system. • Provide management teams within the HSE with sufficient data required to drive future decision-making

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72224100 System implementation planning services, 72263000 Software implementation services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 4 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost at 20%
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 20
Criterion:
Type: Quality
Description: Quality at 80%
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 80

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

6.1. Result lot identifier: LOT-0001

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: Decision of the buyer, because of a change in needs

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 10

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 20059064

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 1800700700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 6f45597d-6f9a-4dcd-99ac-57a34ecb0f28 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 26/02/2026 11:05:13 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
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