

138224-2026 - Competition

Finland – Telephone switchboard services – Telefonväxel med tillhörande telefonitjänster
OJ S 41/2026 27/02/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Ålands landskapsregering

Email: upphandling@regeringen.ax

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Telefonväxel med tillhörande telefonitjänster

Description: Ålands landskapsregering avser upphandla en modern telefoniväxel i form av en Kommunikation som tjänst (KST) med tillhörande telefonitjänster och mobila bredband för Ålands landskapsregering och underställda myndigheters verksamhet. Tjänsten ska fungera som en molnbaserad kommunikationsplattform på svenska. Ålands landskapsregering avser teckna avtal med en leverantör för utförandet av uppdraget.

Procedure identifier: 7d85d5fd-6bcb-438c-b648-12fdaaaf346b

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64214200 Telephone switchboard services

2.1.2. Place of performance

Country subdivision (NUTS): Åland (FI200)

Country: Finland

2.1.3. Value

Estimated value excluding VAT: 3 500 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Participation in a criminal organisation: Deltagande i en kriminell organisation

Corruption: Korruption

Money laundering or terrorist financing: Penningtvätt eller finansiering av terrorism

Fraud: Bedrägeri

Purely national exclusion grounds: Nationella uteslutningsgrunder

Terrorist offences or offences linked to terrorist activities: Terrorbrott eller brott med anknytning till terroristverksamhet
Child labour and including other forms of trafficking in human beings: Barnarbete och andra former av människohandel
Grounds relating to the payment of taxes or social security contributions : Betalning av skatter
Breaching obligation relating to payment of social security contributions: Betalning av sociala avgifter
Breaching obligation relating to payment of taxes: Betalning av skatter

5. Lot

5.1. Lot: LOT-0001

Title: Telefonväxel med tillhörande telefonitjänster

Description: Ålands landskapsregering avser upphandla en modern telefoniväxel i form av en Kommunikation som tjänst (KST) med tillhörande telefonitjänster och mobila bredband för Ålands landskapsregering och underställda myndigheters verksamhet. Tjänsten ska fungera som en molnbaserad kommunikationsplattform på svenska. Ålands landskapsregering avser teckna avtal med en leverantör för utförandet av uppdraget.

Internal identifier: urn:eavrop:mdn:ProcurementProject:126579:Lot:1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64214200 Telephone switchboard services

Additional classification (cpv): 64200000 Telecommunications services, 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services

Options:

Description of the options: Utvidgning av SLA samt möjlighet att utöka antalet licenser med tillkommande Ålands hälso- och sjukvårds behov i ett senare skede.

5.1.2. Place of performance

Country subdivision (NUTS): Åland (FI200)

Country: Finland

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 2 + 2 år förlängningsoptioner.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: The protection and restoration of biodiversity and ecosystems

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Pris

Description of the method to be used if weighting cannot be expressed by criteria: 100% pris

5.1.11. Procurement documents

Address of the procurement documents: <https://www.e-avrop.com/rax/e-Upphandling/NoticeLink.aspx?id=125569>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.e-avrop.com/rax/e-Upphandling/NoticeLink.aspx?id=125569>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 31/03/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Marknadsdomstolen

Organisation providing additional information about the procurement procedure: Ålands landskapsregering

Organisation providing more information on the review procedures: Marknadsdomstolen

8. Organisations

8.1. ORG-0001

Official name: Ålands landskapsregering

Registration number: 0145076-7

Postal address: PB 1060

Town: Mariehamn

Postcode: 22111

Country subdivision (NUTS): Åland (FI200)

Country: Finland

Email: upphandling@regeringen.ax

Telephone: +358 18 25000

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Marknadsdomstolen

Registration number: 3006157-6

Postal address: Banbyggarvägen 5

Town: Helsingfors

Postcode: 00520

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

Email: markkinaoikeus@oikeus.fi

Telephone: +358 29-5643300

Fax: +358 29 56 43314

Internet address: <http://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: b89175d5-46a7-498a-afa0-8a383b9bfecd - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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