

138546-2026 - Result

Norway – Security software development services – Award of contract - Procurement of security monitoring services (SOC).

OJ S 41/2026 27/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Digitaliseringsdirektoratet

Email: geir-kristian.slydahl@digdir.no

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Award of contract - Procurement of security monitoring services (SOC).

Description: Digdir has chosen a provider of security monitoring services that can assist in detecting and preventing malicious activity connected to Altinn 3 (Hereafter referred to as "External SOC"). Digdir aims to enter into a SSA-L (Contract for ongoing service procurements) for 3 years and an option for an extension for up to 2 years.

Procedure identifier: 9a5cdb0a-bd22-4e64-b41b-0950056573fa

Previous notice: c16c10dc-df15-4ac4-b17a-4da6b0e37bc4-01

Internal identifier: 2025/2170

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: External SOC includes: 24 hour security monitoring:

Tenderers shall supplement our internal team by offering a 24/7/365 duty scheme on monitoring and support for incident handling. Detection and analysis of threats: Tenderers shall strengthen detection capability by identifying attacks, including sophisticated attacks by high-capacity threat actors, by combining advanced analysis methods, including machine learning, anomalies, and using global and local threat information. In addition tenderers shall engage in active threat hunting in order to uncover hidden or advanced threats that are not caught by traditional detection mechanisms. The tenderer will, in cooperation with the Contracting Authority's technical personnel, define the extent of the data sources and log collection for monitoring Altinn 3. Response: Tenderers shall establish and maintain automations for quick and precise identification and management of threats and security incidents. Threat Information: Tenderers shall collect and correlate threat information from internal and external data sources, for the purpose of creating the data basis that is used to identify threats in logs and the accompanying suspicious activity in the Contracting Authority's platform. Consultancy services: The tenderer must be able to support the Customer with consultancy services within areas related to the service. External SOC shall give the Customer insight into security events and threats, control over rules, alarms and automations, as well as an option for self-analysis and testing of alarms and events. The Customer's technical resources will be responsible for following-up and developing monitoring, alarms and security

logic in Azure. This requires that the system and the cooperation facilitate insight, control and interaction with the Contracting Authority's internal team. The contract also includes options for continual vulnerability monitoring and a response agreement for event handling. See the attached Government Standard Terms and Conditions (SSA-L) with annexes for further information.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212730 Security software development services

Additional classification (cpv): 48732000 Data security software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72212731 File security software development services, 72212732 Data security software development services, 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 79417000 Safety consultancy services, 79714000 Surveillance services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 16 000 000,00 NOK

2.1.4. General information

Call for competition is terminated

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The aim of the new contract is to cover Digdir's need for a security monitoring service provider who can assist with detecting and preventing malicious activity connected to Altinn 3 (Hereafter referred to as "External SOC").

5. Lot

5.1. Lot: LOT-0000

Title: Award of contract - Procurement of security monitoring services (SOC).

Description: Digdir has chosen a provider of security monitoring services that can assist in detecting and preventing malicious activity connected to Altinn 3 (Hereafter referred to as "External SOC"). Digdir aims to enter into a SSA-L (Contract for ongoing service procurements) for 3 years and an option for an extension for up to 2 years.

Internal identifier: 2025/2170

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212730 Security software development services

Additional classification (cpv): 48732000 Data security software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72212731 File security software development services, 72212732 Data security software development services, 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 79417000 Safety consultancy services, 79714000 Surveillance services

Options:

Description of the options: Option for an extension for 1+1 year.

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Start date: 06/02/2026

Duration end date: 06/02/2029

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 16 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality

Description: The quality assessment will be based on the following sub-criteria, stated in order of priority: The service's fulfilment of the customer's vision and need, including the service's functions and qualities, cf. SSA-L annex 1 and the tenderer's response in annex 2 (approx. 52.5 %) Quality in service level, cf. SSA-L annex 4 (approx. 12.5 %) Quality in the establishment project, cf. SSA-L annex 3 (approx. 5 %) Options (requirements 2.1.1 and 2.1.2) will not be assessed as a part of the quality assessment.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Price

Name: Price

Description: The price will be assessed as follows: We will assess the total cost excluding VAT over four years for the delivery. This includes all costs for a complete delivery, e.g. the

establishment. The total cost does not involve any obligation to procure Digdir. The price of the options will not be a part of the evaluation. Documentation requirement: Tenderers shall fill in the attached price form. The total sum for all costs over four years shall be entered under "Products in Mercell". Tenderers shall also specify all the price elements in annex 6. The prices shall be stated in NOK excluding VAT. If there are discrepancies between the total price stated in Annex 6 and the total cost stated in the Mercell portal, the total cost stated in annex 6 will be subject to price evaluation.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: 6 months appeals deadline from the award date.

Organisation signing the contract: Digitaliseringsdirektoratet

6. Results

Value of all contracts awarded in this notice: 16 000 000,00 NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ACCENTURE AS

Tender:

Tender identifier: Accenture

Identifier of lot or group of lots: LOT-0000

Value of the tender: 16 000 000,00 NOK

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 2025/424

Title: Contract for the procurement of security monitoring services (SOC)

Date of the conclusion of the contract: 21/01/2026

Organisation signing the contract: Digitaliseringsdirektoratet

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Defendable AS

Tender:

Tender identifier: Defendable AS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 16 000 000,00 NOK

The tender was ranked: yes

Rank of the tender: 4

The tender is a variant: no

Subcontracting: No

Non-winning tenderers

:

Official name: Telenor Norge AS

Tender:

Tender identifier: Telenor Norge AS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 16 000 000,00 NOK

The tender was ranked: yes

Rank of the tender: 3

The tender is a variant: no

Subcontracting: No

Non-winning tenderers

:

Official name: Mnemonic AS

Tender:

Tender identifier: Mnemonic AS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 16 000 000,00 NOK

The tender was ranked: yes

Rank of the tender: 2

The tender is a variant: no

Subcontracting: No

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

Range of tenders:

Value of the lowest admissible tender: 16 000 000,00 NOK

Value of the highest admissible tender: 16 000 000,00 NOK

8. Organisations

8.1. ORG-0001

Official name: Digitaliseringsdirektoratet

Registration number: 991825827

Postal address: Postboks 1382 Vika

Town: Oslo

Postcode: 0114

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Geir-Kristian Slydahl

Email: geir-kristian.slydahl@digdir.no

Telephone: +47 22451000
Internet address: <http://www.digdir.no>

Roles of this organisation:

Buyer
Organisation signing the contract

8.1. ORG-0002

Official name: Oslo tingrett
Registration number: 926725939
Town: Oslo
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: 22035200

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ACCENTURE AS
Size of the economic operator: Large
Registration number: 992037601
Postal address: Rådhusgata 27
Town: OSLO
Postcode: 0158
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: ACCENTURE AS
Email: no.workplace@accenture.com
Telephone: 67126700
Fax: 67126701

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

8.1. ORG-0004

Official name: Defendable AS
Size of the economic operator: Medium
Registration number: 925880140
Postal address: Munkedamsveien 45B
Town: Oslo
Postcode: 0250
Country subdivision (NUTS): Oslo (NO081)
Country: Norway

Roles of this organisation:

Tenderer

8.1. ORG-0005

Official name: Mnemonic AS
Size of the economic operator: Large

Registration number: 982089549
Postal address: Munkedamsveien 45B
Town: Oslo
Postcode: 0255
Country subdivision (NUTS): Oslo (NO081)
Country: Norway

Roles of this organisation:

Tenderer

8.1. ORG-0006

Official name: Telenor Norge AS
Size of the economic operator: Large
Registration number: 976967631
Town: Fornebu
Postcode: 1331
Country subdivision (NUTS): Akershus (NO084)
Country: Norway

Roles of this organisation:

Tenderer

Notice information

Notice identifier/version: bd9c35ef-341e-4d0e-896d-3b785a7d2954 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 23/02/2026 13:21:14 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 23/02/2026 13:38:29 (UTC+00:00) Western European Time, GMT
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