

NO-Askim: telephone exchanges

OJ S 85/2012 03/05/2012

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Indre Østfold Data IKS
Postal address: Dr.Randersgt 3, Pb 25
Town: Askim
Postal code: 1801
Country: Norway
For the attention of: Vegard Eliassen
E-mail: ve@smikt.no
Telephone: +47 95130127

Internet address(es):

General address of the contracting authority: www.smikt.no
Address of the buyer profile: http://www.doffin.no/search/Search_AuthProfile.aspx?ID=AA28931

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Regional or local agency/office

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Askim municipality
Official name: Eidsberg municipality
Official name: Hobøl municipality
Official name: Skiptvet municipality
Official name: Spydeberg municipality
Official name: Trøgstad municipality

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Framework agreement telephony.

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: Askim, Norway.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 3

II.1.5. Short description of the contract or purchase(s)

The owner municipalities of Indre Østfold Data IKS (IØD) currently have separate telephony systems of varying age and quality. IØD would like to establish a framework agreement with one service provider for procurements of a joint telephony system for the owner municipalities. The telephony system can be offered for installation in the awarding authority's premises or as a "cloud system". The framework agreement shall include both an exchange system, user equipment, migration and services plus a number of options.

The municipalities will have different progress in the implementation of the system, with Askim being the first. As the other municipalities join, they will be bound by the framework agreement.

NOTE: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at http://www.doffin.no/Search/Search_Switch.aspx?ID=257027.

II.1.6. CPV code(s)

32551200 Telephone exchanges, 50334120 Upgrade services of telephone switching equipment

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The fully developed system must be able to serve just under 2 000 subscribers with up to 200 simultaneous calls. It is however only Askim municipality that shall migrate and be connected to the new system from the start. Hobøl and Skiptvet municipalities will most likely also be connected to the system during the contract period, Eidsberg, Spydeberg and Trøgstad municipalities have relatively modern telephone systems and are more uncertain.

II.2.2. Information about options

Options: yes

Description of options: The options are described in the tender document's chapter 6.2 Options. Service providers shall be able to provide these services if the awarding authority has a need for them in the framework agreement period. The service shall be priced in the tender form. In short this will cover:

1. Operation/support contract;
 2. Moving the reply function;
 3. Location independent exchange application;
 4. Alternative apparatuses;
 5. Notification to queue agents when the queue reaches threshold values;
 6. Integration mobile telephone;
 7. Support for IAX23. Lokasjonsuavhengig sentralbordapplikasjon;
 8. Showing the status of mobile telephones in the exchange application;
 9. Telephone conference – automatic generation of PIN codes;
 10. Break into a conversation (for the office);
 11. Speech reply in queue, where the caller is given the choice to be rung back;
 12. Video;
 13. Share of free software included in the system;
 14. Preconfiguration and adaptation of soft phones;
 15. List of name of external callers instead of number information;
 16. Internal subscribers shall get engaged when they ring another internal subscription that is busy in a call;
 17. Expanded conference/remote teaching module;
 18. Recording conference;
 19. Other functionality (we encourage tenderers to provide good, useful and user friendly systems that are suitable for our largest user groups).
- See the tender documents for further details on these points.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

See the tender documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

- List and brief description of conditions: (1) Company registration certificate.
(2) Evidence of enrolment on the professional or trade register, as required by national law, in the country where the company is established.
(3) Value added tax certificate (National requirement).
(4) Company tax certificate (National requirement).
(5) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement).

III.2.2. Economic and financial ability

List and brief description of conditions: (1) The company's most recent annual report including new information of relevance to the company's accounting figures.

- (2) Presentation of the company's annual accounts, or extracts thereof.
(3) Other documentation required (please state below).

Credit rating, not older than 6 months, based on the last known accounting figures. The rating shall be carried out by a publicly certified credit rating institution.

Minimum level(s) of standards possibly required: If a service provider cannot, due to valid reasons, provide the requested documentation, he can prove his economic and financial position with other documentation that the awarding authority can accept.

III.2.3. Technical and professional ability

List and brief description of conditions:

- (1) Manpower proposed for this contract (organisation chart) with names and CV's of the key personnel who will be responsible for its execution (for service and works contracts).
(2) A list of the principal deliveries effected, or main services provided, by the company, in the past 3 years, with the values, dates and recipients (for supply and service contracts).
(3) A statement of the quality assurance/quality control system operated by the company.
(4) A certificate issued by an accredited certification authority attesting to the quality assurance, production or technical capacity of the company, or equivalent documentation (for service and works contracts).

(5) Other documentation required (please state below):

- tenderers are asked to give a detailed description of the practical service and follow up in the contract period including the name of contact persons who are planned to be used for this contract,
- tenderers are asked to give a description of how the implementation process will be planned and what progression is planned for the implementation of the modules stated in the specifications,
- list of 3 references for equivalent contracts. For each reference the customer shall give the contact person, e-mail address, and telephone number.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

2012-003-A

IV.3.2. Previous publication concerning this procedure

Other previous publications

Notice number in the OJ S: [2012/S 10-015662](#) of 12.1.2012

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 1.6.2012

IV.3.4. Time limit for receipt of tenders or requests to participate

11.6.2012 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 12.6.2012 - 12:00

Place:

IØD's premises, dr. Randersgt. 3, 1830 Askim, Norway.

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

This is a new notice for Framework agreement telephony.

The tender documents are a little changed and tenderers are expected to go through THIS

version.
(NT Ref:257043).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Indre Østfold Data IKS
Postal address: Postboks 25
Town: Askim
Postal code: 1801
Country: Norway
E-mail: post@smikt.no
Telephone: +47 97789090
Internet address: www.smikt.no

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Appeals deadline after the service provider is chosen = 10 days.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

30.4.2012