

Norway-Oslo: Supporting and auxiliary transport services; travel agencies services

OJ S 79/2016 22/04/2016

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Norges Bank — NBIM

National registration number: 937884117

Postal address: Bankplassen 2

Town: Oslo

Postal code: 0107

Country: Norway

For the attention of: Natashia De Silva

E-mail: NBIMTenderTravelServices@nbim.no

Telephone: +44 2075349574

Internet address(es):Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1303>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/132023>**I.2. Type of the contracting authority**

Other: central bank

I.3. Main activity

Economic and financial affairs

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title**

NBIM — Travel Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 20: Supporting and auxiliary transport services

Main site or place of performance: Oslo, London, New York, Singapore, Shanghai, Tokyo and Luxembourg.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**II.1.4. Short description of the contract or purchase(s)**

The aim is to enter into an agreement with 1 or more travel agencies for the provision of travel booking assistance and services to NBIM offices in Oslo, London, New York, Singapore, Shanghai, Luxembourg and/or Tokyo.

Each of the above NBIM offices is considered as an individual “lot” and tenderers are requested to submit a tender to 1 or more lots.

Users should be able to make reservations via the telephone, email and online in addition to a combination of these communication methods.

Furthermore, a system with a technological platform that can cope with all traveller profiles and NBIM’s global travel policies is required.

II.1.5. CPV code(s)

63000000 Supporting and auxiliary transport services; travel agencies services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality (customer service, usability, flexibility of bookings and administration, implementation plan). Weighting 70

2. Price (transparent pricing, BTA set up). Weighting 30

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NBIM - Travel Services

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 099-181295](#) of 23.5.2015

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Oslo

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC
Postal address: Global House, Victoria Street, Hampshire
Town: Basingstoke
Postal code: RG21 3BT
Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:
Value: 500 000 NOK
excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: 2

Lot No: 2

- Lot title: London

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC
Postal address: Global House, Victoria Street, Hampshire
Town: Basingstoke
Postal code: RG21 3BT
Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:
Value: 155 000 NOK
excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: 3

Lot No: 3

- Lot title: New York

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC
Postal address: Global House, Victoria Street, Hampshire
Town: Basingstoke
Postal code: RG21 3BT
Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 60 000 NOK
excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: 4

Lot No: 4

- Lot title: Singapore

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC

Postal address: Global House, Victoria Street, Hampshire

Town: Basingstoke

Postal code: RG21 3BT

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 55 000 NOK

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: 5

Lot No: 5

- Lot title: Shanghai

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC

Postal address: Global House, Victoria Street, Hampshire

Town: Basingstoke

Postal code: RG21 3BT

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 80 000 NOK

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: 6

Lot No: 6

- Lot title: Luxembourg

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC

Postal address: Global House, Victoria Street, Hampshire

Town: Basingstoke

Postal code: RG21 3BT

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 35 000 NOK

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: 7

Lot No: 7

- Lot title: Tokyo

V.1. Date of conclusion of the contract

11.2.2016

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Hogg Robinson Group PLC

Postal address: Global House, Victoria Street, Hampshire

Town: Basingstoke

Postal code: RG21 3BT

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 15 000 NOK

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

Regarding Part V:

— In the contract notice no estimates were provided for NBIM's offices in Tokyo and

Luxembourg since these were not in the scope of the previous arrangement and so there was no historic data.

— In addition to the estimates made per lot, there was a yearly fixed fee of 150 000 NOK.

— The estimated total value of the contract, VAT included, was estimated to be 280 000 000 NOK — airfare and hotel cost included.

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

19.4.2016