

UK-Chester: servers  
OJ S 86/2012 04/05/2012  
Contract notice  
Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Muir Group Housing Association  
Postal address: Old Government House, Dee Hills Park  
Town: Chester  
Postal code: CH3 5AR  
Country: United Kingdom  
Contact person: E-mail  
For the attention of: Mr Chris Shaw  
E-mail: [chris.shaw@shawc.co.uk](mailto:chris.shaw@shawc.co.uk)  
Telephone: +44 7722067596

#### Internet address(es):

General address of the contracting authority: <http://www.muir.org.uk>

Address of the buyer profile: <http://www.shawc.co.uk>

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

Housing and community amenities

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Fully resilient blade server, SAN, server & storage network, backup infrastructure, VMware VSphere upgrade and Citrix XenApp upgrade. \*\*\* Please e-mail [chris.shaw@shawc.co.uk](mailto:chris.shaw@shawc.co.uk) to register your interest \*\*\*.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Old Government House, Dee Hills Park, Chester, Cheshire CH3 5AR, UNITED KINGDOM.

NUTS code UKD22 Cheshire CC

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Muir Group is looking to upgrade their existing resilient HP Server and HP Lefthand SAN infrastructure with a new server, SAN, server & SAN network and backup solution.

The new Server and SAN infrastructure needs to be fully resilient, the primary implementation will be at Muir Groups new Head Office and the backup implementation will be located in a hosted environment.

Once the new server and SAN infrastructure has been built the existing implementations of VMware and Citrix will need to be upgraded to the latest versions and migrated over to the new infrastructure.

Once everything is operational, Muir Group will require a support contract for the implemented hardware and the upgraded VMware and Citrix environments.

#### **II.1.6. CPV code(s)**

48820000 Servers, 51611100 Hardware installation services, 72120000 Hardware disaster-recovery consultancy services, 72130000 Computer-site planning consultancy services, 72910000 Computer back-up services, 72710000 Local area network services

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

Muir Group is looking to work with an organisation who can design and then implement a fully resilient Server and SAN solution that is interconnected together via high speed fibre and 10G networking technologies.

The primary site will be installed at Muir Groups new Head Office which is in Chester, the backup site will be located in a hosting facility and will need to provide a fully resilient hot server and SAN environment.

The backup site will need to be hosted at a location which is within 50 miles of Chester, the provision of this element is optional.

The selected supplier will be responsible for:

- Designing the solution,
- Supplying, installing and configuring the new hardware infrastructure at both the primary and backup locations,
- Supplying, installing and configuring the new software requirements i.e. latest versions of VMware VSphere, Citrix, and Backup Software at both the Primary and Secondary locations,
- Migrating / upgrading the existing Virtualised environment and data to the new hardware

infrastructure,

— Migrating / upgrading the existing Citrix environment and data to the new hardware

infrastructure,

— Implementation and Configuration of the backup hardware and software,

— Full documentation,

— Testing,

— Training,

— Handover to Muir Groups IT Team.

Once everything is operational, Muir Group will require a support contract for the implemented hardware and the upgraded VMware and Citrix environments.

Estimated value excluding VAT:

Range: between 250 000,00 and 750 000,00 GBP

## **II.2.2. Information about options**

Options: no

## **II.2.3. Information about renewals**

This contract is subject to renewal: no

## **II.3. Duration of the contract or time limit for completion**

Duration in months: 48 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

Dependent on the suppliers status, a performance bond or guarantee may be required.

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

An agreement as to how the project is funded will be covered as part of the contract negotiations with the preferred supplier. Any payment made to the supplier will be in pounds sterling and will be normally made by electronic funds transfer.

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Muir Group specific requirements are yet to be determined; however it does require that the contract awarded be entered into by a single legal entity on the part of the successful supplier (s). Any legal entity which has a group of entities will be required to provide an undertaking to be jointly and severally responsible for the due performance of the project.

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The costs of responding to the tender will be borne by the respondent and Muir Group will not be liable for the suppliers costs.

Muir Group are not bound to accept any or all of the suppliers response and may decide just to choose part of the proposed solution.

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: All interested parties who register their interest in the tender will be sent a Pre-Qualification Questionnaire (PQQ) which needs to be completed in full and returned back no later than 5pm on the 7.6.2012.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Evaluated as part of the PQQ.

Minimum level(s) of standards possibly required: As part of the PQQ response suppliers are asked for a Dunn & Bradstreet Check which has been performed within the last month.

Suppliers assessed as having an "Average", "Lower than average" or "Minimum" risk of business failure will pass this criterion.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Evaluated as part of the PQQ.

Minimum level(s) of standards possibly required:

Previous / Demonstrable experience of providing the requested solution requirements.

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 5: and Maximum number 8

Objective criteria for choosing the limited number of candidates: Using the pre-qualification questionnaire suppliers will be short listed based on the analysis performed in the financial, legal, and technical areas. Some questions contained within the PQQ may require a "Yes" or "No" response. These questions are known as gateways and are fundamental requirements of the contract. If any of these questions are answered "No", Muir Group may reject your submission in full, ceasing to evaluate the remainder of the questions. Other questions are weighted based upon their order of importance. The members of the panel will each score the submissions against all of the award criteria. The panel will meet to discuss their individual scores and arrive at a consensus team score. Incomplete responses will reduce the suppliers chance of being short listed and in some cases will exclude the supplier.

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

Muir Group Server and SAN Infrastructure

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

**IV.3.4. Time limit for receipt of tenders or requests to participate**

7.6.2012 - 17:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

13.6.2012

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Muir Group

Postal address: Old Government House, Dee Hills Park

Town: Chester

Postal code: CH3 5AR

Country: United Kingdom

**Body responsible for mediation procedures**

Official name: Muir Group

Postal address: Old Government House, Dee Hills Park

Town: Chester  
Postal code: CH3 5AR  
Country: United Kingdom

**VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: Appeals should be sent to Ian Whitwell, Muir Group Housing Association, Old Government House, Dee Hills Park, Chester, Cheshire CH3 5AR, UNITED KINGDOM.

**VI.4.3. Service from which information about the review procedure may be obtained**

Official name: Muir Group  
Postal address: Old Government House, Dee Hills Park  
Town: Chester  
Postal code: CH3 5AR  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**

1.5.2012