

141765-2026 - Competition

Italy – Helpdesk and support services – GARA EUROPEA A PROCEDURA APERTA PER L' APPALTO DEL SERVIZIO PRENOTAZIONEPREVENDITA INGRESSI CAPPELLA SCROVEGNI E ALTRE SEDI MUSEALI, MESSA A DISPOSIZIONE DOTAZIONI INFORMATICHE VENDITA ONSITE
OJ S 42/2026 02/03/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: COMUNE DI PADOVA

Email: appalti@comune.padova.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: GARA EUROPEA A PROCEDURA APERTA PER L'APPALTO DEL SERVIZIO PRENOTAZIONEPREVENDITA INGRESSI CAPPELLA SCROVEGNI E ALTRE SEDI MUSEALI, MESSA A DISPOSIZIONE DOTAZIONI INFORMATICHE VENDITA ONSITE

Description: SERVIZIO PRENOTAZIONEPREVENDITA INGRESSI CAPPELLA SCROVEGNI E ALTRE SEDI MUSEALI, MESSA A DISPOSIZIONE DOTAZIONI INFORMATICHE VENDITA ONSITE

Procedure identifier: 3bcc4461-1b78-4ceb-b9a4-dde1563212ce

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

2.1.3. Value

Estimated value excluding VAT: 3 466 645,44 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: SERVIZIO PRENOTAZIONEPREVENDITA INGRESSI CAPPELLA SCROVEGNI E ALTRE SEDI MUSEALI, MESSA A DISPOSIZIONE DOTAZIONI INFORMATICHE VENDITA ONSITE

Description: SERVIZIO PRENOTAZIONE PREVENUTA INGRESSI CAPPELLA SCROVEGNI
E ALTRE SEDI MUSEALI, MESSA A DISPOSIZIONE DOTAZIONI INFORMATICHE
VENDITA ONSITE
Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

5.1.3. Estimated duration

Start date: 11/06/2026

Duration: 72 Months

5.1.5. Value

Estimated value excluding VAT: 3 466 645,44 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: criterio dell'offerta economicamente più vantaggiosa individuata sulla base del miglior rapporto qualità/prezzo

Description of the method to be used if weighting cannot be expressed by criteria: secondo quanto previsto dal disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://www.comune.padova.it/node/101110>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <http://www.ariaspa.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 15/04/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR VENETO

Information about review deadlines: secondo quanto previsto dal Codice di Procedura Amministrativa (DLgs 2/7/20210 n. 104)

8. Organisations

8.1. ORG-0001

Official name: COMUNE DI PADOVA

Registration number: 00644060287

Town: PADOVA

Postcode: 35122

Country subdivision (NUTS): Padova (ITH36)

Country: Italy

Email: appalti@comune.padova.it

Telephone: +39 049 8204401

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR VENETO

Registration number: 80010140277

Town: VENEZIA

Postcode: 30121

Country subdivision (NUTS): Venezia (ITH35)

Country: Italy

Email: tarve-segrprotocolloamm@ga-cert.it

Telephone: +390412403911

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: ed06b8d1-0f40-4411-a54a-fc3fddaa902e - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 27/02/2026 12:05:21 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 141765-2026

OJ S issue number: 42/2026

Publication date: 02/03/2026