

Spain-Cádiz: Call centre
OJ S 74/2017 14/04/2017
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Consorcio de Bomberos de la Provincia de Cádiz

National registration number: P1100053-F

Postal address: Avenida Ramón de Carranza, 18

Town: Cádiz

NUTS code: ES España

Postal code: 11006

Country: Spain

Contact person: Javier Báez Martín

E-mail: jbaez@cbpc.es

Telephone: +34 956808150

Fax: +34 956228387

Internet address(es):

Main address: <http://www.cbpc.es/>

Address of the buyer profile: <http://www.cbpc.es/index.php?id=perfil>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.cbpc.es/index.php?id=perfil>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: otras entidades locales: consorcios

I.5. Main activity

Other activity: servicio de extinción de incendios y salvamentos

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicio de atención telefónica y del sistema integrado de gestión de emergencias 085 del consorcio de bomberos de la provincia de Cádiz.

II.1.2. Main CPV code

79512000 Call centre

II.1.3. Type of contract

Services

II.1.4. Short description

Atención telefónica y clasificación de las llamadas de emergencia recibidos en la Sala 085, así como la puesta a disposición del servicio la información recabada para su actuación rápida, coordinada y eficaz. La atención del sistema integrado abarca los procesos de atención de llamadas, ayudas a la intervención y al funcionamiento de la Sala de Emergencias 085.

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: ES612 Cádiz

II.2.4. Description of the procurement

Atención telefónica y clasificación de las llamadas de emergencia recibidos en la Sala 085, así como la puesta a disposición del servicio la información recabada para su actuación rápida, coordinada y eficaz. La atención del sistema integrado abarca los procesos de atención de llamadas, ayudas a la intervención y al funcionamiento de la Sala de Emergencias 085.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 500 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

2 anualidades hasta una duración máxima de 4 años.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/05/2017 Local time: 13:30

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 22/07/2017

IV.2.7. Conditions for opening of tenders

Date: 25/05/2017 Local time: 11:00

Place:

Se fijará en el Perfil del Contratante.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Consorcio de Bomberos de la Provincia de Cádiz

Postal address: Avenida Ramón de Carranza, 18

Town: Cádiz

Postal code: 11006

Country: Spain

E-mail: jbaez@cbpc.es

Telephone: +34 956808150

VI.5. Date of dispatch of this notice

11/04/2017