

144307-2026 - Competition

Spain – System maintenance services – Contratación del servicio de explotación, operación, soporte y mantenimiento de la plataforma ERP y del sistema de trazabilidad de billetes y control de planta (Babieca)

OJ S 42/2026 02/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Imprenta de Billetes, S.A., Medio Propio del Banco de España (IMBISA)

Email: contrataciones@idbmp.es

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación del servicio de explotación, operación, soporte y mantenimiento de la plataforma ERP y del sistema de trazabilidad de billetes y control de planta (Babieca)

Description: Contratación del servicio de explotación, operación, soporte y mantenimiento de la plataforma ERP y del sistema de trazabilidad de billetes y control de planta (Babieca)

Procedure identifier: 9d6e1164-afe1-47de-8a58-42305ab650d0

Internal identifier: SOLPED11579

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

Additional classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 5 859 733,33 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Fraud: De conformidad con lo establecido en el Pliego de Cláusulas Particulares

5. Lot

5.1. Lot: LOT-0001

Title: LOTE 1. Plataforma Sap.

Description: Soporte Plataforma SAP, Proyectos y desarrollos; y Puesta en marcha del Sistema de gestión de fichajes remotos de SAP (Time tracking) en la plataforma Success Factors.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

Additional classification (cpv): 72267100 Maintenance of information technology software

Options:

Description of the options: La duración total del contrato del LOTE 2, incluidas sus posibles prórrogas, no podrá exceder de 5 años.

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 732 833,33 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Price

Description: Oferta económica LOTE 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=mnMj%2B5WsSTPXOjazN1Dw9Q%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=mnMj%2B5WsSTPXOjazN1Dw9Q%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 07/04/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 14/04/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Imprenta de Billetes, S.A., Medio Propio del Banco de España (IMBISA) - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: En caso de que el contrato sea susceptible de interposición de recurso en materia especial de contratación, los plazos para presentar recurso serán los establecidos en el artículo 50 de la Ley de Contratos del Sector Público.

5.1. Lot: LOT-0002

Title: LOTE 2. Plataforma Babieca.

Description: Soporte BASIS, Proyectos y desarrollos de aplicaciones, Soporte a Usuarios y Soporte remoto nocturno.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

Additional classification (cpv): 72267100 Maintenance of information technology software

Options:

Description of the options: La duración total del contrato del LOTE 2, incluidas sus posibles prórrogas, no podrá exceder de 5 años.

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 5 126 900,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Experiencia del “consultor de desarrollo ABAP – Nuevos desarrollos” dedicado al 100% al proyecto en mantenimiento y resolución de problemas en sistemas de trazabilidad en entornos de alta seguridad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Experiencia del “consultor de desarrollo ABAP – Soporte” dedicado al 100% al proyecto en mantenimiento y resolución de problemas en sistemas de trazabilidad en entornos de alta seguridad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Experiencia del “consultor funcional responsable del equipo” en mantenimiento y resolución de problemas en sistemas de trazabilidad en entornos de alta seguridad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Description: Oferta económica LOTE 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=mnMj%2B5WsSTPXOjazN1Dw9Q%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=mnMj%2B5WsSTPXOjazN1Dw9Q%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 07/04/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 14/04/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

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8. Organisations

8.1. ORG-0001

Official name: Imprenta de Billetes, S.A., Medio Propio del Banco de España (IMBISA)

Registration number: 41095910153351

Registration number: A87299848

Town: Madrid

Postcode: 28032

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Imprenta de Billetes, S.A., Medio Propio del Banco de España (IMBISA)

Email: contrataciones@idbmp.es

Telephone: +34 919077000

Internet address: <http://www.imprentadebilletes.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=IUkeT6XglnISugstABGr5A%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 010856ba-89c5-464c-8bcc-1e5bd6595f82 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 27/02/2026 14:15:11 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Spanish

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